

▶ ONLINE SERVICES

Enroll today!

ONLINE BANKING:

Check account balances, transfer funds, view a list of checks that have cleared at anytime from any computer with this **FREE** service.

BILL PAY:

Online Bill Pay is a simple, convenient, and **FREE** service that makes paying monthly bills faster and less stressful. Enroll online through your Online Banking.

MOBILE APP:

Change account balances and transfer funds on the go from your phone! Download the Penn East Mobile App from the Apple® App Store or the Google Play™ Store.



Penn East
Federal Credit Union

.....
Scranton Office:

441 N. 7th Ave., Scranton

Clarks Summit Office:

1070 Northern Blvd., Clarks Summit

Davis Street Office:

720 Davis St., Scranton
.....

P: (570) 342-2720 ▶ F: (570) 432-3246
www.penneastfcu.org

AUDIO RESPONSE ▶

Get connected to your account:
24 Hours a Day, 7 Days a Week!



Penn East
Federal Credit Union



Equal Opportunity Lender
Federally insured by the National Credit
Union Administration

www.penneastfcu.org ▶ (570) 342-2720

FEDERALLY INSURED BY NCUA

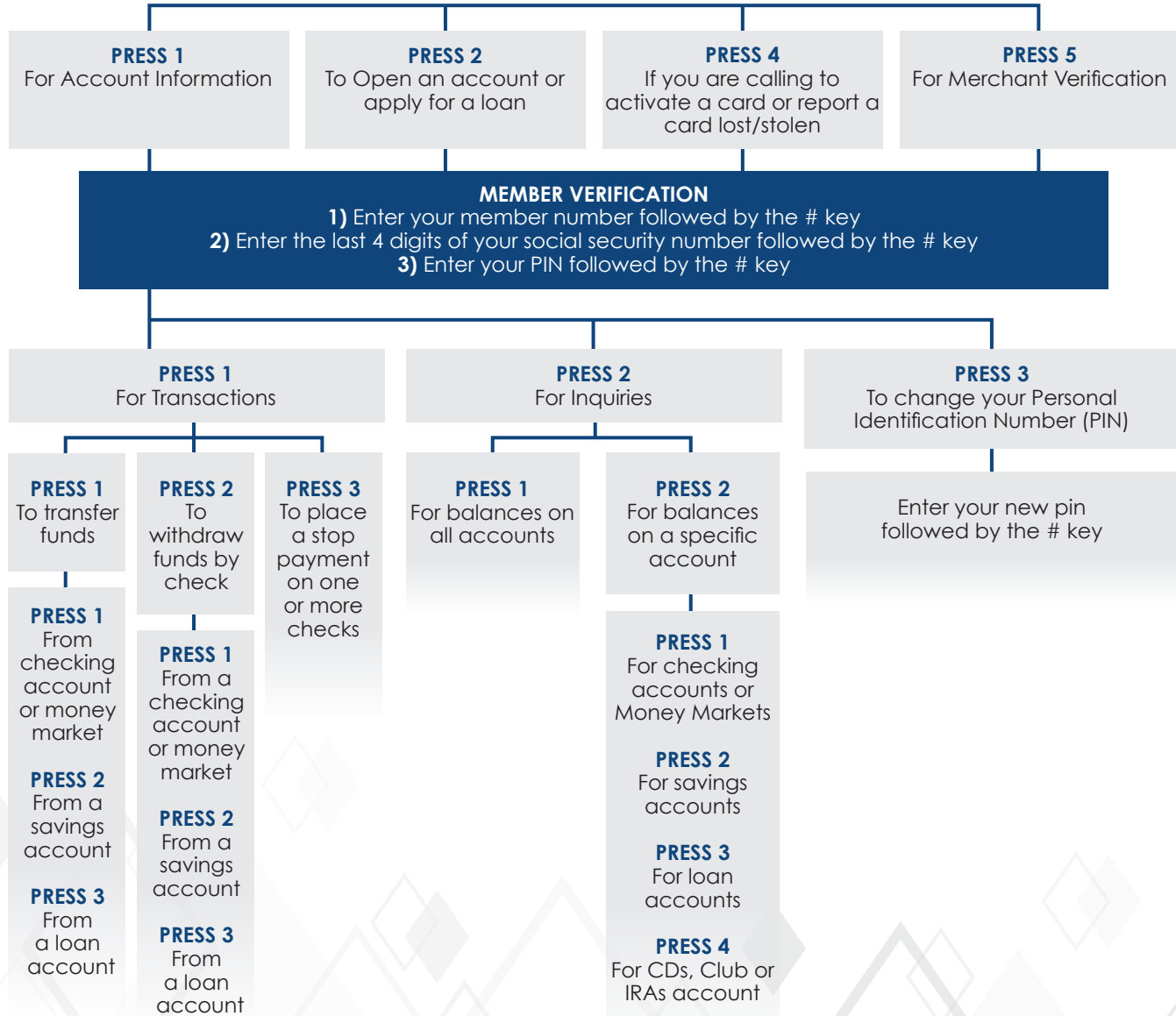


Audio Response User Guide

Audio Response is designed with ease of use in mind. For your convenience, we have included an easy-to-follow list below. Keep this list handy for quick reference. Simply follow the prompts and enter your information with the telephone key pad.

GREETINGS

Welcome to Audio Response



AUDIO RESPONSE

Get connected to your account!
24 Hours a Day, 7 Days a Week!

Your accounts are only a phone call away with our convenient audio response phone service. Obtain account information and make transactions from anywhere, anytime of the day or night.

All you need is your member number, the last 4 digits of your Social Security number, your birthday and a telephone. When you call a friendly voice will guide you through your transaction. Changes to your account are made immediately, accurately, and confidentially.

Call **(570) 343-6277** for the Audio Response.

From there you can:

- ▶ Check your savings, checking and loan balances
- ▶ Make check withdrawals
- ▶ Transfer funds