

warranty



Side-Hinge Door Units	Duration			
	Door Slab	Masonite Installed Glass	Masonite Finish	Masonite Installed Wood Components
Utility Steel Door	5 years	10 years – decorative glass 5 years – clear glass	45 days (primer) 2 years (paint)	1 year brickmould 1 year wood frame
Masonite® HD Steel Doors	*Limited Lifetime	10 years – decorative glass 5 years – clear glass	45 days (primer) 2 years (paint)	1 year brickmould 1 year wood frame
Barrington® & Belleville® Fibreglass Doors	*Limited Lifetime	10 years – decorative glass 5 years – clear glass	2 years on Fibreglass	1 year brickmould 1 year wood frame
AvantGuard™	*Limited Lifetime	10 years – decorative glass 5 years – clear glass	5 years	1 year brickmould 1 year wood frame

Subject to the limitations, exceptions and exclusions contained in this document, Masonite warrants to the original purchaser of its entry door systems that, from the date of purchase through the durations specified above, the various parts of the system will be free of deficiencies in materials and workmanship; however, glass is only warranted against any material obstructions of vision or material discoloration resulting from manufacturing defects or as a result of premature failure of the organic seal. Glass breakage occurring after sale is not warranted. All door slabs installed in non-single family owner occupied dwellings (e.g. apartments, duplexes, etc.) are warranted only for up to 10 years from the date of purchase with the exception of Basic Primary Steel Doors which are warranted for up to 5 years from the date of purchase.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF STATE OR PROVINCIAL LAW DOES NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES, THE CONSUMER AGREES THAT THE STATUTE OF LIMITATIONS FOR ANY SUCH CLAIM WILL BE REDUCED TO ONE YEAR OR THE LEAST AMOUNT OF TIME PERMITTED UNDER THE STATE OR PROVINCIAL LAW. MOREOVER, IN NO EVENT WILL MASONITE BE LIABLE FOR SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES. THIS WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY BY PROVINCE.

Limitations:

This limited warranty (a) is not transferable; (b) does not apply to purchases made for resale or for use outside of the United States or Canada and (c) applies only to doors installed in single family, owner occupied dwellings. If the purchase date cannot be established through written documentation, the date of manufacture shall be the commencement date for the durations of the limited warranty. The purchase price is the consideration for the limited warranty.

In order to validate your warranty, all life frames must be factory pre-finished in accordance with manufacturer's recommendations.

*Exceptions: LIMITED WARRANTY:

- Limited Lifetime Doors installed within 5 miles (8 kilometers) from any body of saltwater are warranted up to 10 years from the date of purchase or manufacture.
- Components supplied by manufacturers other than Masonite are not covered by this LIMITED WARRANTY.
- The purchaser must paint, stain or otherwise finish the entry door, with an unadulterated national brand exterior grade stain or paint. This must be complete within 45 days of purchase.
- Factory finish color may vary slightly and may change over time from environmental exposure.

Exclusions: All warranties including LIMITED WARRANTY does not cover:

- Condensation on the interior surface of the door or glass.
- Any deficiencies that result from:
 - installations or maintenance not conducted in strict adherence with Masonite's written instructions; including but not limited to failure to finish all unfinished or primed components within 45 days;
 - shipment by common carriers, private transportation, or any other means of transportation.
 - improper handling and storage;
 - modification or alteration of the door system by anyone who is not an authorized Masonite representative;
 - vandalism, misuse, neglect, impact by foreign objects, acts of God, fire, explosion or other casualty;
 - air pollutants, including acid rain, and exposure to harmful chemicals or normal weathering caused by exposure to the elements;
 - air and water infiltration during severe weather conditions;

- any failure or settling of the structure/building/foundation into which the door is installed;
- any other causes beyond the manufacturer's control and not related to the manufacturing process.

- Any product installed in, or submitted to high heat conditions, high moisture conditions, high vibration, and/or extreme temperature changes, or installed behind a non-vented storm door.
- Coating the product with dark colored paint.
- Slight curvature (up to 1/4") or minor scratches or other minor visual imperfections shall not be considered defects.
- Factory Installed Glass - bubbles, lines, slight surface imperfections and slight discoloration are characteristics of fine-handcrafted glass and are not considered defects.
- Labor, shipping, or other charges incurred or claimed by the customer

LIMITED WARRANTY exclusive remedies:

- If within the applicable LIMITED WARRANTY duration a door system or component is determined by Masonite to be deficient in materials or workmanship, then in Masonite's sole discretion, Masonite will REPLACE or REPAIR the entry door system or defective components OR will REFUND a percentage of the original amount paid for the entry door as specified below. Masonite's repair or replacement options do not include any labor charges in connection with repair, removal, or installation of either the original or a replacement product. Any labor cost will be the responsibility of the customer. Masonite may substitute replacement or repair products or components of comparable quality or price for discontinued or modified products.
- If Masonite elects to refund the purchase price or a portion thereof, the terms of this LIMITED WARRANTY will be prorated from the date of purchase in the following manner: 0-5 years, 100% of the original purchase price; 6-10 years, prorated at 75% of original purchase price; 11-20 years, prorated at 50% of original purchase price; and 21 years on up, prorated at 25% of original purchase price.
- In no event will Masonite be responsible for any repair or replacement costs in excess of the original purchase price of the door.
- All costs incurred for repair or replacement must be previously authorized in writing by Masonite.