



CERTIFIED COPC IMPLEMENTATION LEADER

COPC® Upskill Training

This certifies that

Nathalie Espetanza Ziritt

has successfully completed COPC® Upskill Training,
in accordance with the COPC CX Standard, Release 6.0,
and has passed the exam to be designated a
Certified COPC Implementation Leader.

5 y 6 de octubre 2016


Cliff Moore, Chairman

