A—I—M

Α	T I	M
ADVOCATE	INSTRUCT	MANAGE
STAND UP FOR THE CLIENT	GIVE THEM STUFF	MAKE IT HAPPEN
Tell them who they are	Identify distinctions	❖ Help set goals
Champion the person over their actions	❖ Share what you see/hear	❖ Be responsible
Speak to their greatness	 Create more choices/options 	❖ Create momentum
Make them right	 Teach principles 	Remove obstacles
 Only see their strengths 	 Correct/adjust client errors 	Plan, strategize
Expect the best from them	❖ Show them "how to"	Track progress, report
 Hold vision for them 	❖ Give language	Resolve problems, listen, understand

