





# Public and patient values about informed choice and mammography screening: Results from 4 Ontario deliberations

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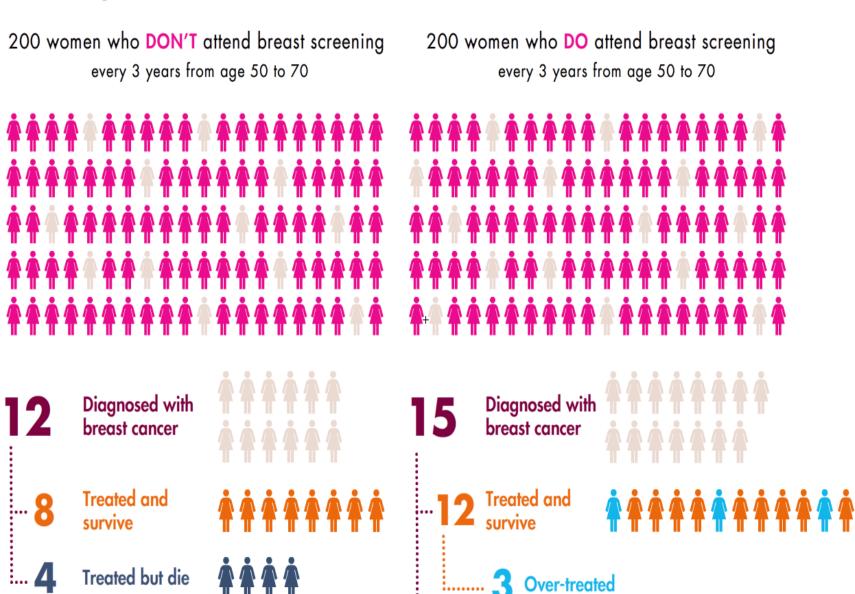
### Acknowledgements

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### **Background to the study**

- mounting evidence questioning the benefits of population-based mammography screening
- screening has not reduced mortality as anticipated
- risks of screening are more apparent (but with uncertainty about their magnitude)
- linked to broader discourse about overdiagnosis and overtreatment





## **Newspaper Headlines**

## Elizabeth Hurley 'bullies' friends into breast cancer screening

'Angelina Jolie effect' on breast cancer screening endures

Day of the Mammogram aims to screen more women for breast cancer

Women urged to book their

first mammogram

Booking a mammogram takes just minutes and could save your life

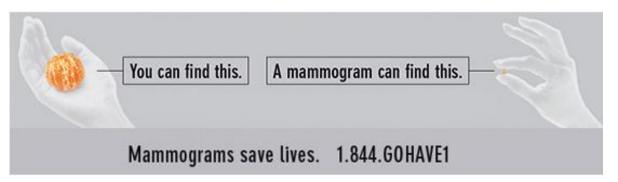
📆 October 2, 2015 | 🧀 Filed under: Health | 🚵 Posted by: Press Release

American Cancer Society says mammograms should be done earlier than in Canada

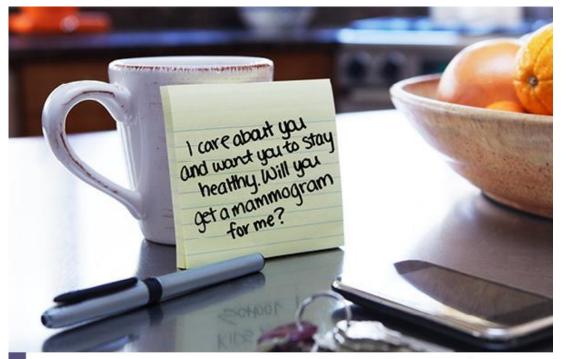
By Lindsey Tanner The Associated Press

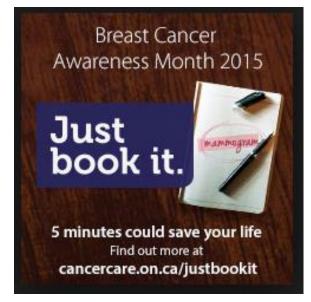
The Canadian Association of Radiologists continues to support breast cancer screening for women in their 40s

### **Online Advertisements**



Canadian Breast Cancer Foundation



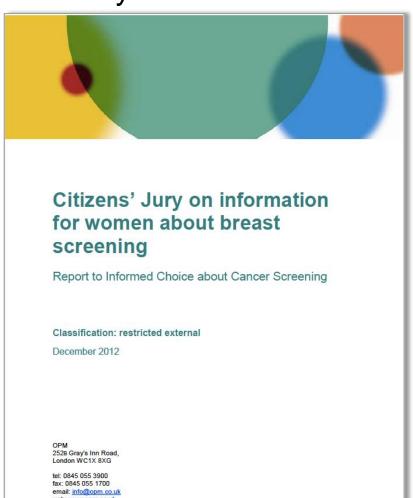


Ontario Breast Screening Program



### What about public and patient perspectives?

- Recent work in Australia & the UK
- Very little in Canada



BMJ

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#### RESEARCH

### Women's views on overdiagnosis in breast cancer screening: a qualitative study

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## **Project Objectives**

 Elicit citizen and patient values to inform breast cancer screening programs' approaches to informed decision making

### Other project components:

- Population survey of Ontario women's knowledge, attitudes and practices re mammography screening
- Focus groups with primary care providers

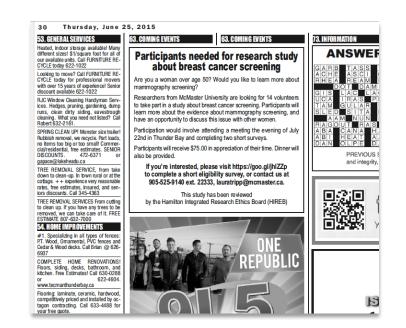
## Project description and methods

- Four citizen deliberations convened between March 2015 – April 2016
  - pan-Ontario, men and women 18+ (panel A)
  - Thunder Bay, women of screening age (panel B)
  - Brantford, high screening rates,
     women of screening age (panel C)
  - Toronto, low screening rates, women of screening age (panel D)
- Total participants: 48 (11-13/group)



### Recruitment

- mix of approaches (opportunity for comparison)
  - new and returning: online research panel (AskingCanadians)
     + re-convening from a previous panel (panel A)
  - online volunteer boards, classified ads, kijiji (panel B & C)
  - population survey (AskingCanadians) (panel D)

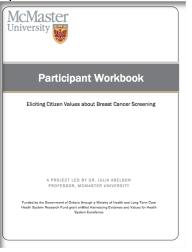


## Structure and elements of the deliberations

- Combined evening and full-day deliberations (Panels A, C
   & D) and 1 half-day deliberation (Panel B)
- Pre-circulated reading material and discussion questions
- Presentation by experts on the evidence about breast cancer screening and its role in primary care (live or prerecorded)
- Expert available for Q & A following presentation

Structured, facilitated deliberation in large and small

groups





### **Deliberation topics**

- What citizen and patient values should be reflected in breast cancer screening programs?
- What principles should guide the development of materials to support informed decision making about breast cancer screening?
- What should be included in government-sponsored materials about breast cancer screening?
- How should information about the risks and benefits of breast cancer screening be presented?

### **SELECTED RESULTS**

## General attitudes toward mammography screening

- not perceived as a choice by many just "something you do"
- Seen as the "responsible" thing to do the "right" thing

"You just automatically went. Everybody went. Your peers all went." (Panel A)

"I like to think I'm informed. And I just went because I just assumed it was the only way you would know if you got it, and it would be helpful because you would be able to catch it early and early signs and all of that. I had no idea there was another side to it. I had no idea. And I never, ever heard somebody say, well are you sure you want to go? It was just what you did."

(Panel C)

### Knowledge and awareness

uniform lack of awareness of the risks associated with screening

"I hadn't considered the risks either I just thought it was like taking your vitamins or a vaccination like you said, it was a good thing. (Panel B)

 palpable reactions to evidence presented by experts – some shock, betrayal and anger that they had not been informed

"my first reaction to all the information provided...was betrayal that my family doctor did not bring any of this up to me...how can they be telling you yes, go get your mammogram...without ever mentioning all of these things that could happen?... To me it was just mindboggling."

(Panel A)

### Valuing transparency

- Lack of openness from screening programs and health care providers about:
  - the equivocal nature of the evidence about screening
  - incentives for reaching screening thresholds

"...I wasn't given any material... It was jaw dropping for me to see that and to be told, that it really doesn't look like it makes a difference whether you get a mammogram or not."

(Panel B)

"...the other thing that shocked me was the incentive to the doctors...that made me sort of second guess...was I being sent because this is truly what [my doctor] thought was right for me and beneficial long term, or was it because there was, and just in a small respect, this incentive involved as well"

(Panel A)

### Valuing information

- Desire for a more balanced approach to communicating benefits and risks
- Access to multiple and consistent information sources
  - Not only through your primary care provider
  - Different languages
  - Common approaches across the country
- Maybe it's better not to know?

"But the question still exists, if this information was completely drawn out and provided to everyone in the public, does it help limit the confusion and help us with the decision or are we still going to be going to our providers asking for their advice on what to do." (Panel A)

### Valuing the individual vs. the population

Making decisions for the population at the expense of the individual

[Speaker A]"It's huge and I think in that when the health minister aremaking all these big choices, I'm not sure if they really look at people as people or as we're a bunch of numbers. Because if you see it as a person sitting down and it was your wife, or your sister or your niece then that one person would be worth it, you know what I mean? So I think they see that oh 100,000 people here had you know, had overdiagnosis but what about people that

you

know did go and have the mammogram and were saved and lived." (Panel B)

[Speaker B] "So how do you decide at what point something is valuable?"

### Valuing Access with Choice

 Having access to and the choice to be screened or not is highly valued

"So know important, whether that's some of my assuming that this every

"So knowing that I have access to a screening service is nt, but then I want to be able to make that choice about that's actually important to me or not. It may be important to my neighbours, and not to me. So just that automatically ag that because I'm over fifty, I should be doing something like two years is not – I don't value that. (Panel D)

### **Empowered or Burdened?**

- more careful thinking about future screening decisions (some said they would not continue)
- acknowledgement of the risks trumped by other concerns (e.g. benefits of early diagnosis and personal experiences with breast cancer)

"In my opinion, anything that would help me live longer and enjoy my grandkids and the rest of my life, then I say why not. And then maybe not do it every other year, but maybe every few years..." (Panel C)

confusion and uncertainty for some

"That's what I've been thinking about the most...what am I going to do the next time I get a letter...now I really have a lot of questions like should I or shouldn't I, and that's...I'd rather it just be black and white. You've really raised a lot of questions" (Panel C)

### Messages for policy makers

- women want to be informed about the benefits and risks of mammography screening
- mammography screening should continue to be available to the public
- mammography screening should be framed more clearly as a choice - not something that individuals are expected to do
- screening programs and providers should be transparent about their objectives, the evidence supporting mammography screening and their motivations

### American Journal of Preventive Medicine, 2015

#### ARTICLE IN PRESS

### Delivering Patient-Centered Cancer Screening

#### Easier Said Than Done

Tanner J. Caverly, MD, MPH, 1,2 Eve A. Kerr, MD, MPH, 1,2 Sameer D. Saini, MD, MS1,2

### egrating Patient-Centeredness With evention

espite a consensus around the importance of both prevention and patient-centeredness, integrating these two concepts into "patient-cend prevention" will not be easy. There are times when ision making about preventive care simply cannot be lent-centered. For instance, policy decisions about of the reduce the salt content of food products

- benefits and harms of screening (a logistic challenge); and
- informed screening decisions that may go against or personal preferences and sense of professional obligation (a conceptual challenge).

Patient-centered care has been defined as "care that respectful of and responsive to individual patient prefe ences, needs, and values." Respecting a patient autonomy and right to choose is clearly necessary for

### Final reflections

- citizen deliberations on personal, contested topics can generate emotional responses, confusion and a sense of unease
- more attention needed to support informed decision making in areas like mammography screening
  - efforts will require time, sensitivity and a range of approaches
- women who are making screening decisions and men can provide valuable information about how best to support these decision-making processes