Your City Our Future Citizen Survey



Please complete online if you can using this link:

www.bristol.gov.uk/yourcityourfuture

or return this paper version using the Freepost envelope in this booklet. Please give us your views by 9 September 2020.



1. Introduction

COVID-19 has caused great disruption to our lives and livelihoods. The city will need to recover and we now have a once in a lifetime opportunity to rethink what kind of future we want for Bristol.

In this survey you can tell us what you liked and disliked about living in Bristol before lockdown, about your experiences during lockdown, and what you would like Bristol to be like in the future. We want to hear from as many people as possible from all parts of Bristol so we can shape Bristol's future together.

The survey will take you about 10 to 15 minutes

to complete. At the end of this survey, there is more information about the next steps and how you can get involved.

When you have finished, please encourage your family, friends and neighbours to complete the survey as well. We would love to hear from all generations, including children and young people.

Your ideas for your local area and the whole of Bristol are really important to planning our shared future.

Please give us your views by 9 September 2020.

2. Bristol before COVID-19

1	Thinking about your life in Bristol before the
	COVID-19 lockdown, what words or phrases
	best describe what you liked about living in
	Bristol? Please tell us up to five things.

2 Thinking about your life in Bristol before the COVID-19 lockdown, what words or phrases best describe what you did **not like** about living in Bristol? Please tell us up to five things.

1	1
2	2
3	3
4	4
5	5

3. What changed during COVID-19?

COVID-19 lockdown caused a lot of changes to our lives. The following questions describe changes that Bristol citizens told us about in recent focus groups.

Some of these changes may already have started to return to how they used to be. We'd like to hear about your experiences at the height of lockdown.

Please tell us how much you liked or disliked each of the lockdown changes below. If there are any things in the list which did not happen for you, please select 'I didn't experience this'.

At the end of the list, you can add other things that may have changed for you.

3 Community and social activity:	I didn't experience this	I strongly disliked this change	I quite disliked this change	I didn't mind either way	I quite liked this change	I strongly liked this change
I spent more time on my own						
I spent less time on my own						
I got to know my neighbours better						
People did more to help each other						
I did more to help other people						
I spent more time discovering places near my home						
I kept in touch with friends / family online						
There were fewer homeless people on the streets						
4 Work:						
I was made redundant						
I am self-employed and lost work						
I was furloughed						
I started a new job						
My employer reduced my hours						
My employer increased my hours						
No formal change but I had more to do at work						
No formal change but I had less to do at work						
I worked from home more						
I had more flexibility about when I worked						

5 Education:	I didn't experience this	I strongly disliked this change	I quite disliked this change	I didn't mind either way	I quite liked this change	I strongly liked this change
I studied from home all the time at the height of lockdown						
I studied from home part- time and at school / college part-time						
I continued to study at school / college all the time						
I had more flexibillity about when I studied						
I helped my children more to learn at home						
6 Travel:						
I travelled less to my place of work or education						
I travelled less for business trips						
I travelled less for leisure day trips						
I travelled less for holidays and overnight stays						
I drove more than usual						
I drove less than usual						
I cycled more than usual						
I cycled less than usual						
I walked more than usual						
I walked less than usual						
I used public transport more than usual						
I used public transport less than usual						
7 Shopping:						
I used local shops more for food and essentials						
I shopped online more for food and essentials						
I shopped online more for non-essential items						
I spent less than usual each week on non-essential items						
I shopped less in the						

8 Leisure:	I didn't experience this	I strongly disliked this change	I quite disliked this change	I didn't mind either way	I quite liked this change	I strongly liked this change
I stopped going to restaurants / pubs						
I stopped going to music venues / cinema / theatre						
I stopped taking part in organised sports						
I stopped watching sport at live events						
I started a new activity / hobby						
I spent more time in parks / green spaces						
I spent less time in parks / green spaces						
I had a slower pace of life						
9 Health:						
My physical health was better						
My physical health was worse						
My mental health was better						
My mental health was worse						
I took more exercise						
I took less exercise						
I ate more healthily						
I ate less healthily						
10 Environment:						
There was less traffic in Bristol						
There was cleaner air in Bristol						
Bristol was quieter / more peaceful						
There were more people using parks / green spaces						
There were more people walking and cycling						
I was more aware of wildlife where I live						

Please tell us about any other changes during lockdown and if you liked or disliked them?

① Other change (1 of 4):	I didn't experience this	I strongly disliked this change	I quite disliked this change	I didn't mind either way	I quite liked this change	I strongly liked this change
Other (please describe below) Please tell us what changed:						
Other change (2 of 4): Other (please describe below) Please tell us what changed:						
① Other change (3 of 4):						
Other (please describe below) Please tell us what changed:						
Other change (4 of 4):						
Other (please describe below) Please tell us what changed:						

4. What do you want Bristol to be like in future?

Thinking about how you would like your life in Bristol to be in the future, please look at the list of options below. These are things that Bristol citizens told us they want to happen in future, when we asked them in recent focus groups.

Please tell us how important each of these things is to you.

At the end of the list, you can add other changes or actions you want in Bristol.

15 Employment:	Not at all important	Low importance	Medium importance	High importance	Very high importance
To be able to work from home more					
To be able to work more flexibly at times to fit in with family or other commitments					
More opportunities to work part-time					
More affordable childcare					
Investment in jobs and training for young people aged under 30					
Investment in jobs and training to help achieve a zero carbon, sustainable economy					
Investment in jobs and training in areas of high unemployment and deprivation					
Investment in jobs and training for all existing businesses					
Investment to support small local businesses					
A universal basic income for all					
16 Transport:					
Everyone can drive when and where they want in Bristol					
Everyone can travel easily around Bristol without using a car					
Less traffic in the city overall					
Less traffic in residential streets					
A parking scheme to control how many cars park on streets in my neighbourhood					
Parking and access to be prioritised for disabled people					
More parking space in the city centre					
Less parking space in the city centre					
More frequent buses to more destinations					
More space and priority for cycling					
More space and priority for walking					
Children will be able to play, walk and cycle outside in their neighbourhood					
More action to tackle speeding and unsafe driving					
Some road space removed to widen pavements and/or provide outside seating for restaurants, pubs					
17 Access to the internet:					
Affordable high speed broadband across all parts of the city					
All people have a device to access the internet					
All school age children have a device to access the internet					

18 Environment:	Not at all important	Low importance	Medium importance	High importance	Very high importance
The climate crisis and the environment to be central to all decisions					
Economic recovery to speed up action on environmental priorities					
Cleaner air in Bristol					
Action to improve biodiversity (help nature)					
More local parks and green spaces					
More trees planted in our streets					
Action to tackle litter, graffiti and fly-tipping					
Less plastic in packaging					
Make it easier to recycle more					
More of our food to be produced locally					
Improving local communities		I	l	ı	ı
My neighbourhood will be able to make more decisions about changes in this area					
Citizens will have more of a say about changes affecting the whole city					
More funding / practical support for community volunteering / mutual aid groups	5				
More indoor accessible community spaces for flexible working, informal learning and community events					
More outdoor space in my community to meet and for children to play					
More allotments / green space in my area for citizens to grow food					
Communities to be more diverse and less separate in terms of age, wealth, ethnicity					
20 Housing:					
All new homes to be fuel-efficient and affordable to maintain					
New houses to only be built on derelict / disused sites					
All new homes to be within a 20-minute walk, cycle or bus ride of schools, shops and health services					
New housing developments should provide for a mix of families and older people					
Public car-free open space to be provided within all new housing areas					
Permanent homes available to house street sleepers					
Appropriate designated places for van dwellers	5				
An increase in affordable housing					
A rent cap to make renting affordable					
Action to make landlords maintain properties to a good standard					
A programme to retrofit insulation to make existing homes more comfortable					7

21 Health and social care:	Not at all important	Low importance	Medium importance	High importance	Very high importance
Better social care for disabled and older people					
Easier access to mental health support					
Action to deal with backlog of non-COVID-19 related illness					
Better transport to access hospitals					
More visitor parking at hospitals					
22 Inclusion and fairness:					
More equal pay and employment opportunities for all citizens in Bristol					
More equal access to positions of power and influence for all citizens in Bristol					
More equal education opportunities for all citizens in Bristol					
Action to reduce health inequality between all communities in Bristol					
Resources to be targeted on supporting the most deprived communities					
Sustained funding for not-for-profit organisations which support vulnerable or disadvantaged people					
Action to make streets, buildings and transport more accessible to all, including elderly, very young and disabled people					
23 Learning and skills					
Easier access to good quality pre-school education and support within walking distance of my home					
Easier access to good quality primary education within walking distance of my home					
Easier access to good quality secondary education within walking distance of my home					
Easier access to special educational needs and disability (SEND) support					
More apprenticeships and opportunities to learn while working					
Easier access to good quality adult and community learning close to my home					
Easier access to good quality careers information, advice and guidance					

24 Funding:	Not at all important	Low importance	Medium importance	High importance	Very high importance
Increase local taxation to spend on Bristol's priorities					
Higher taxes on things that are bad for health (e.g. alcohol, sugar, smoking)					
Charges on the most polluting vehicles					
A congestion charge to fund transport improvements					
Charging for parking at workplaces to fund transport improvements					
Reduce tax to make it easier to start businesses / employ people					
Lower business rates for local independent shops					
Please suggest any other changes for the	ne future and	d tell us how	important y	ou think the	ese are
25 Other change for the future (1 of 4):	Not at all important	Low importance	Medium importance	High importance	Very high importance
Other (please describe below)					
Please tell us what needs to change:					
Other change for the future (2 of 4): Other (please describe below)					
Please tell us what needs to change:					
27 Other change for the future (3 of 4):					
Other (please describe below) Please tell us what needs to change:					
riease tell us what heeds to change:					
Other change for the future (4 of 4):					
Other (please describe below)					
Please tell us what needs to change:					

5. Other comments about Bristol's recovery and future

29	If you have any other comments or suggestions
	about Bristol's recovery or how you would like
	Bristol to be in future, please tell us here. (If you
	think any important changes are linked - so one

cannot happen without the other, or two things which cannot both happen - please include this in your comment.)

6. About You

We want to hear from as many people as possible from all parts of Bristol so we can understand all viewpoints.

It would be very helpful if you could complete the following 'About You' questions. This will help us to see if people in different areas of Bristol and different circumstances have different ideas or priorities.

All questions are optional. You can pass over any questions you do not wish to answer, but please make sure you return the survey in the freepost envelope.

Information provided will be treated in the strictest confidence and in accordance with the General Data Protection Regulation (GDPR). Personal and sensitive information will be used solely for the purpose of equalities monitoring to ensure that everyone is treated fairly.

Our privacy policy, which explains how we will process your personal information, how long we will retain it and your rights as a data subject are available here:

https://bitly.com/2PubA6x

Please answer the following questions by ticking the boxes that you feel best describe you.

	(We are asking this to understand if citizens have different priorities in different parts of the city and to be sure we have heard from people in all areas of Bristol.)				
31	What is you	r age?			
32	0-10 11-15 16-17 18-24	25 – 34 35 – 44 45 – 54 55 – 64	☐ 75 ☐ 85 ☐ Pre	efer not say	
_	•			•	
Ш	Yes	□ No		efer not say	
33	33 What is your sex?				
	Female	☐ Male	☐ Pre	efer not	
	Other (pleas	e describe):	to	say	
34	, ,	one through any pa			

No

Yes

Prefer not

to say

What is your full postcode? (e σ RS13 9IT)

35 What is your ethnic group?	What is your sexual orientation?
(please tick one box only)	Bisexual
☐ White British	☐ Gay Man
☐ White Irish	Gay Woman / Lesbian
☐ White Other	Heterosexual / Straight
Black / African / Caribbean / Black British	☐ Prefer not to say
Asian / Asian British	Other (please describe):
☐ Mixed / Multi ethnic group	United (piedae describe).
Gypsy / Roma / Irish Traveller	
Prefer not to say	
Any other ethnic background (please describe):	Are you pregnant or have you given birth in the last 26 weeks?
	Yes
	□ No
36 What is your religion/faith?	☐ Prefer not to say
☐ No Religion	39 Are you a refugee or asylum seeker?
Buddhist	☐ Yes
☐ Christian	□ No
Hindu	☐ Prefer not to say
Jewish	, and the second
Muslim	40 Has your household income changed since the
☐ Pagan	start of lockdown?
Sikh	□ No
Prefer not to say	☐ Yes - decreased a lot
Other (please describe):	☐ Yes - decreased a little
	☐ Yes - increased a little
	☐ Yes - increased a lot
	40 Do you have children living with you? (Please select all that apply)
	□ No
	Yes - in pre-school
	Yes - in primary school
	Yes - in secondary school
	Yes - aged 18 or older and working or studying
	Yes - aged 18 or older and not working or
	studying
42 Is there anything that prevents you or other moonline at home? (Please select any that apply)	embers of your household doing the following things
Nothing - No	t No/poor No Don't Idon't
we can do applic	
this	connection other device to use it
Connecting with people	
Working from home	
Continuing with schooling/education	
If other, please specify:	

7. Next steps and staying involved

Next steps

This survey is the start of the **Your City Our Future** process to involve citizens in shaping Bristol's future.

After the survey closes on 9 September, we will publish a summary of what people in Bristol have told us about their experiences during lockdown and their ideas and priorities for Bristol's future. This will give us all a clearer picture of the kind of future citizens want us to aim for.

The next stage will be an online **discussion forum** during late September / early October to start to explore your ideas for how to achieve this better future.

The survey and the discussion forum should help to reveal which things citizens agree on and where there may be differences of opinion. In late 2020 / early 2021, we will hold Bristol's first citizens' assembly which will discuss unresolved issues and aim to build consensus on the best way forward. The Citizens' Assembly will be representative of Bristol's diverse citizens.

How you can be involved

On this page, you can sign up to receive email updates about Your City Our Future and you can register interest in taking part in the citizens' assembly. You can also sign up to receive updates about other council surveys or to take part in future focus groups.

If you would like to sign up, please select the options you are interested in and provide your details.

Information you provide will be treated confidentially and in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679. Your contact details will be used solely for the purpose of keeping you informed about the things you chose by ticking the boxes on this page. Our privacy policy (https://bitly.com/2PubA6x) explains what we do with your personal information, how long we keep it and your right to withdraw your consent at any time you choose.

sign-up for the following:
 I would like to sign up to receive email updates about Your City Our Future from Bristol City Council
 I would like to register interest in taking part in the citizens' assembly
I would like to sign up to the Ask Bristol e-newsletter to be kept informed about new consultations in the city.
☐ I would like to register an interest in future Bristol City Council focus groups
If you have ticked any of the above, please provide your name and email address:
Name:
Email address:

If you would like this information in another language, Braille, audio tape, large print, easy English, BSL video or CD rom or plain text please contact us by emailing consultation@bristol.gov.uk or calling 0117 922 2848.