

Valued Customer,

Thank you for contacting the Pantograms Support & Development Team. In reference to the Warning Message that you have received in regards to your Software Expiring, we have determined that the cause of this error is the Communication Driver.

If you **do not** use the Communication Driver to send embroidery Designs to your Embroidery machine, you can simply Disable the Communication from your Startup Folder. "**See Step 1**". If you **do** use the Communication Driver to send designs to your Embroidery Machine, you will need to complete this update to your Forte' Embroidery Software, version 1.8.

Below are the Steps to complete the installation, you can complete the update on your own. If you feel that you need assistance, you can contact our Support Team, and we will assist you in the update.

Please reply to the email if you were able to complete the update.

#### **To Disable the Communication Driver from your Start Up Folder:**

1. Open your Startup Folder
  - a. For each Windows Operating System, the steps may be different.
  - b. Win 7: Select the Start Button, the select All Programs, then scroll down to the Startup Folder, Left Click to Open.
2. Locate the Communication Driver file, right Click and Select Disable or Delete.
  - a. Other Operating Systems, you can do an internet Search for "Locating Startup Folder" for your Windows Operating System.

#### **To Complete the Forte Embroidery Suite v 1.8 update**

1. Select the Link Below and follow the Prompt to Download the File.
2. [18 FES-ID Download](#)
  - a. If the computer that has the Forte Software, does not have internet access, you will need to complete Step 1 & 2 on a computer that does have internet access.
  - b. Once you download the File, open your "Downloads" Folder and save the "18 FES-ID" file to your USB Thumb drive.
  - c. Open your Thumb drive to confirm the file is there.
3. To make the File transfer easier, you could open 2 separate Windows (Downloads Folder and FORTEEMBROIDERYSUITE folder) on your desktop side by side, then "click and drag" the file from one window to the other.
4. Open your Downloads Folder
5. Locate and Right Click on the "18 FES-ID" File, Select "CUT"
6. Close you Downloads Folder
7. Select the Start Button, Bottom Left of Desktop.
8. Select the My PC, or My Computer.
9. Select Windows C:/ Drive or Local Drive.
10. Open the Programs File folder, or Program Files (x86) if available.
11. Open the "FORTEEMBROIDERYSUITE" folder
12. Right Click at the bottom of the list of files, and Right Click, then Select "Paste"

#### **Now that you have the original FES-ID file and the new 18 FES-ID file in the same Folder you must rename those two files.**

1. Right Click on the **FES-ID.exe** File, and Rename to **FES-ID.old.exe**  
(if you already have a FES-ID.old.exe file, change to FES-ID.old2.exe)
  - a. **DO NOT Change the FES-ID.manifest file**
2. Right Click on the **18 FES-ID.exe** file, and Rename to **FES-ID.exe**, press Enter to save. Be sure to remove the "space" between the 18 and the FES.
3. Right Click on the New FES-ID icon, select "Send To Desktop" as shortcut.
4. Close the FORTEEMBROIDERYSUITE folder.
5. Right Click on the Original Forte Embroidery Shortcut, and Delete it.
6. Select the New FES-ID Icon to open the Forte Program.
  - a. Uncheck the box that allows program to run without this warning.

Complete.