

2013 Five Star Mortgage Professional





2013 Dallas/Fort Worth Five Star Mortgage Professional

Five Star Professional partnered with *Texas Monthly* to identify real estate, mortgage and insurance professionals in the Dallas/Fort Worth area who deliver outstanding service and client satisfaction. The Five Star Professional research team contacted thousands of recent homebuyers, as well as other consumers. Clients may also submit evaluations online. Phone, mail and online respondents rated their service professional on criteria such as overall satisfaction and whether they would recommend the provider to a friend. The research methodology allows no more than 7 percent of professionals in each category to receive the award. This year's winners are listed and profiled in the following pages (see each award winner's listing for more details).

Professionals who satisfied each of the following objective criteria were named a 2013 Dallas/Fort Worth Five Star Real Estate Agent, Five Star Mortgage Professional or Five Star Home/Auto Insurance Professional:

1. Received a qualifying client satisfaction rating.
2. Satisfied the applicable state licensing requirements.
3. Actively employed as a licensed professional for a minimum of three years.
4. Favorable regulatory and complaint history review.
5. Satisfied minimum client volume or production on a one-year and three-year basis (number and volume of transactions or number of client households served).

Research DISCLOSURES

• Five Star Professional surveyed more than 43,000 Dallas/Fort Worth homeowners. The final list of 2013 Dallas/Fort Worth Five Star Mortgage Professionals is a select group, representing less than 2% of mortgage professionals in the area. Evaluations were collected by mail, phone and online at www.fivestarpromotional.com/homesurvey.

- The 2013 Five Star Real Estate Agents, Mortgage Professionals and Home/Auto Insurance Professionals do not pay a fee to be included in the research or the final list.
- Each professional is screened against state governing bodies to verify that licenses are current, and no disciplinary actions are pending.
- The inclusion of a real estate agent, mortgage professional or insurance professional on the final lists should not be construed as an endorsement by Five Star Professional or *Texas Monthly*.
- The research process incorporates a statistically valid sample in order to identify the professionals in the local market who score highest in overall satisfaction. These professionals are not included on the list unless their score is statistically valid.

For more information on the Five Star award and the research/selection methodology, go to www.fivestarpromotional.com.

“The research methodology is designed to identify professionals who meet or exceed objective evaluation criteria associated with providing quality services to clients.”

— Alexandra Saul, Research Director,
Five Star Professional



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Beth Adams - American Realty
Cynthia Allen - JMC Realty
Tara Austin - Realty Exec
Cory Brown - Northwest Realty Team
Wendy Bublitz - American Realty
Don Day - Realty Exec
Eugene Yost - First National Bank

Ray Johnson - American Realty Co.
Pam Johnson - JMC Realty
Frank Montgomery - Premier Realty Company
Bobbie Robinson - New Age Home Real Estate
Sharon Wade Rogers - American Realty
Donna West Coast Realty Company

Patricia Tate - Washington Real Estate
Julie Taylor - New Age Home Real Estate
Rene Taylor - The Real Estate
Don Thacker - American Realty Co.
Ray Thomas - American Realty Co.
Don Thomas - Realty Exec
Loren Thomas - Salinas Community Credit Union
Carol V. Togg - American Realty Co.

John Walker - American Realty
Debra Walker - American Realty
Doreen Walker - Washington
Anthony Washburn - JMC Realty
Pamela Wilson - American Realty
Linda L. Wright - American Realty
Kathy L. Wright - American Realty
Doreen Yost - American Realty
Eugene Yost - First National Bank



Eugene Yost
First National Bank
(817) 481-0568
eugene@eugeneyost.com
www.eugeneyost.com
Mortgage Consultant

NMLS 710457

Don Lee - JMC Realty
Brenda Lee - New Age Home Real Estate
Don Lee - Washington Real Estate
Patricia Lee - JMC Realty
Taylor Lee - American Realty Co.
Cath Lee - JMC Realty
Don Lee - Northwest Realty Team
John Lee - New Realty
Kathy Lee - Washington Real Estate
Mary Lee - New Age Home Real Estate
Don Lee - JMC Realty
Cory Lee - American Realty Co.
Cory Lee - Realty Exec
John Lee - New Realty Company
Washington Branch
Wendy Lee - Premier Realty Company
Cory Lee - JMC Realty
Cory Lee - JMC Realty
Cory Lee - New Realty Company
Washington Branch
John Lee - American Realty
Wendy Lee - American Realty Co.
Cory Lee - Salinas Community
Pam Lee - Premier Realty Company
John Lee - New Age Home Real Estate
Bobbie Lee - American Realty
Wendy Lee - Salinas Community
John Lee - Washington Real Estate
Cory Lee - New Age Home Real Estate
John Lee - JMC Realty
Cory Lee - Premier Realty Company
Cory Lee - JMC Realty
John Lee - Salinas Community
Cory Lee - American Realty
Cory Lee - Northwest Realty Team

Don Lee - JMC Realty
Don Lee - Northwest Realty Team
Wendy Lee - Realty Exec
Don Lee - The Real Estate Services
Don Lee - Northwest Realty Team
Cory Lee - New Realty Company
Cory Lee - New Realty Company
Cory Lee - Premier Realty Company
Cory Lee - Washington Real Estate
Cory Lee - American Realty
Wendy Lee - American Realty Co.
Bobbie Lee - American Realty
Cory Lee - Washington Real Estate
Cory Lee - New Age Home Real Estate
Cory Lee - New Realty
Cory Lee - Premier Realty Company
Cory Lee - JMC Realty
Cory Lee - Salinas Community
Cory Lee - American Realty
Cory Lee - Northwest Realty Team

Don Lee - New Realty Company
Washington Branch
Cory Lee - American Realty
Cory Lee - JMC Realty
Cory Lee - New Realty Company
Washington Branch
John Lee - American Realty
Wendy Lee - American Realty Co.
Cory Lee - Salinas Community
Pam Lee - Premier Realty Company
John Lee - New Age Home Real Estate
Bobbie Lee - American Realty
Wendy Lee - Salinas Community
John Lee - Washington Real Estate
Cory Lee - New Age Home Real Estate
John Lee - JMC Realty
Cory Lee - Premier Realty Company
Cory Lee - JMC Realty
John Lee - Salinas Community
Cory Lee - American Realty
Cory Lee - Northwest Realty Team

As seen in *Texas Monthly*

