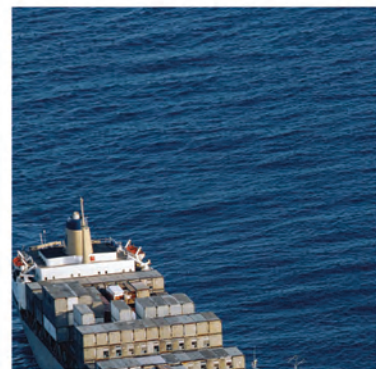
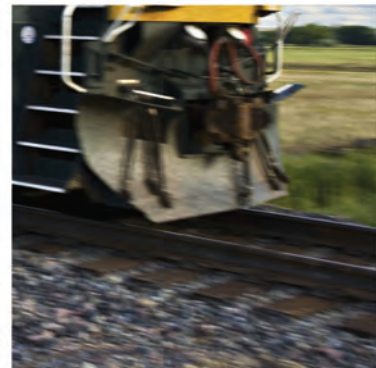
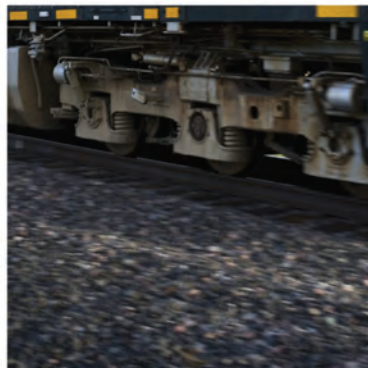


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IFFCBANO is a professional association of licensed international freight forwarders, licensed customs brokers and transportation service providers. In existence since 1913, our association is comprised of large and small firms with expertise in providing international transportation services.

IFFCBANO works closely with all U.S. government agencies involved in international shipping to ensure the rights and interests of importers and exporters are protected. As an affiliate of the National Customs Brokers and Freight Forwarders Association, our members work in conjunction with our national leaders in Washington to ensure new trade legislation positively impacts the trade community.

Since 1988, IFFCBANO has actively promoted the advantages of shipping through New Orleans. In conjunction and coordi-

nation with regional trade associations and industry partners, IFFCBANO works to develop new economic opportunities for the community and its membership.

IFFCBANO has also taken an active role in addressing noncompetitive shipping rates into the Gulf of Mexico. While some rate disparities still exist, much progress has been achieved. Many importers who had previously dismissed shipping into the Gulf have rediscovered how price competitive and service conscious New Orleans can be.

IFFCBANO and our member firms will capitalize on the emerging opportunities in the Gulf region by working together to expand educational and trade development efforts. We look forward to another year of servicing the international community and our membership.



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Letter from the President



Gazing into my crystal ball as I look to the future, like my predecessor I'm optimistic. The past year posed challenges for us all but also presented us with new opportunities for growth and success. Newly signed Free Trade Agreements combined with the president's commitment to double exports by 2014 and the widening of the Panama Canal are signs better times are ahead.

Our annual conference, which returned to the Big Easy in 2011, and our annual State of the Port Address Gary LaGrange remained successful, serving as a foundation for future growth. These successes allow IFFCBANO to offer many benefits to our members including the awarding of annual scholarships. Qualified applicants can apply for one of several scholarships awarded by the association including the Rose Mary PeDotti Scholarship Award. We encourage all members to take advantage of these opportunities by visiting our website for more information on the scholarships available and the related criteria.

We will host an International Trade Symposium at the Marriott Grand Hotel in Point Clear, Ala., May 31 through June 3, 2012. Please join us at this wonderful venue for a great mix of education, relationship building and fun in the sun. Our theme is "Capturing the tide; Understanding and Capitalizing

on the Cycles in the International Market Place" targeting professionals in the export, import, transportation and logistics industry. Conference sessions yield CCS and CES credits so take advantage of the chance to meet other industry leaders while filling your continuing education needs.

The future of the association is bright. The IFFCBANO membership is rich with smart young professionals poised to lead the association to new heights. I encourage everyone to look inside their own organization for the next leader. I assure you, the return is worth the investment — get involved and make a difference.

I look forward to working with all involved to bring more value to our membership and the trade community in general. I am at your disposal.

Sincerely,

Gerald T. Becnel, Jr.

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The IFFCBANO recently adopted the **Triumph Over Kid Cancer Foundation** (TOKC), a charitable organization that supports research for children with Osteosarcoma and other Pediatric Bone Cancers. These bone cancers strike about 1500 kids annually and the number of children affected is not enough to warrant significant financial incentive for research on Pediatric Bone Cancer. This is exemplified by the fact that there has been no significant change improving mortality in the treatment of Osteosarcoma in the last 25 years.

TOKC's primary mission is to raise funds to improve treatment and survivability of Pediatric Bone Cancer. Ninety percent of the proceeds go towards research. M. D. Anderson Cancer Hospital has agreed to MATCH those

funds on a Dollar for Dollar basis and will use all funds for research in Pediatric Sarcoma. The work will be done under the auspices of the Children's Sarcoma Initiative, and will feature a committee to solicit new research ideas and fund those most likely to lead to progress. Early diagnosis greatly improves prognosis, hence, educational efforts will increase awareness of bone cancer's signs and symptoms. The remaining ten percent of TOKC's proceeds will help fund **Children's Hospital of New Orleans** and **The Sunshine Kids Organization** which works tirelessly to bring some brief periods of happiness to the lives of these children.

To support or learn more about **Triumph Over Kid Cancer** visit their website at <http://triumphoverkidcancer.org/>

International Freight Forwarders and Customs Brokers Association of New Orleans



IFFCBANO is an active member of the National Customs Brokers & Forwarders Association of America, Inc. (NCBFAA). Our membership is comprised of regular members who are Freight Forwarders and/or Customs Brokers and Associate membership for individuals in the transportation industry.

IFFCBANO Membership

Download a membership application @ <http://iffcbano.org/aboutUs.htm>.

Membership Benefits include:

Complimentary listing in our annual directory distributed to affiliate trade associations, Port Commissions, U. S. Customs office and U. S. Dept. of Commerce & U. S. Export Assistance Center, etc.

Complimentary listing on IFFCBANO's website directing potential customers to you (www.iffcbano.org)

\$2500 in Scholarships awarded annually.

Receive information impacting the industry from a local and national level electronically.

Participate in bi-monthly Customs' meetings that address industry concerns on a local and national level.

Attend educational seminars and luncheons (additional fee required) while earning CES or Certified Customs Specialist (CCS) points acquired through NCBFAA.

INTERNATIONAL TRADE SYMPOSIUM

"Capturing the Tide: Understanding and Capitalizing on the Cycles in the International Market Place"

The Symposium targets professionals in the industry of **Exports, Imports, Transportation and Logistics.**

May 31st – June 3rd, 2012

Celebrating our 34th year!

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For more on the above visit us @ :
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"Early Bird" registration until April 25th

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May 31st – June 3rd, 2012

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A portion of the conference proceeds will fund the Rosemary PeDotti Annual Scholarship Program

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2012 Award of Excellence

*U. S. Bureau of Customs and Border Protection,
Port of New Orleans*

The Award of Excellence is presented bi-annually to a company that is recognized for working closely with the New Orleans transportation community by providing exemplary service to the industry. It is with great pleasure that we recognize previous award recipients:

2006

Mediterranean Shipping Company

2008

Roanoke Trade Services, Inc.

2010

The Port of New Orleans

Our 2012 Award of Excellence recipient, U. S. Bureau of Customs and Border Protection, Port of New Orleans, will be recognized during the International Trade Symposium, in Point Clear, Ala., May 31-June 3.



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Abbreviations

ACA Air Cargo Agents
AFF Air Freight Forwarders
CB Chartering Brokers
CBC Custom Bonded Carrier
CHB Custom House Broker
CON Consolidators

CPK Custom Packaging
CS Cold Storage
DFF Domestic Freight Forwarder
DS Drawback Specialist
IFF International Freight Forwarder
MI Marine Insurance

NVO Non-vessel-operating Common Carrier
OFF Ocean Freight Forwarder
PB Property Brokers
RLF Remote Location Filer
SBA Ship Brokers & Agents
W Warehouse

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Kilograms	Pounds	2.2046
Short Tons	Metric Ton	0.9072
Long Tons	Metric Ton	1.016
Metric Tons	Short Tons	1.102
Metric Tons	Long Tons	0.9842
Centimeters	Inches	0.3937
Feet	Meters	0.3048
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Bureau of Customs & Border Protection

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Mark Choina, Asst. Port Director – Tactical

Merlin Hymel, Asst. Port Director - Trade



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Important information on established and pending free trade agreements

1. Israel FTA became effective August 19, 1985
2. The North America Free Trade Agreement (NAFTA) with Canada and Mexico became effective January 1, 1994
3. Jordan FTA became effective October 24, 2000
4. Chile FTA became effective January 1, 2004
5. Singapore FTA became effective January 1, 2004
6. Australia FTA became effective January 1, 2005

These cutting-edge agreements eliminate tariffs, tackle non-tariff barriers, open services markets, strengthen the intellectual property protections for our knowledge industries, and enhance labor and environmental protections. They level the playing field for U.S. businesses, increase choice and value for American consumers, and provide fresh momentum for open markets

7. DR-CAFTA (Dominican Republic-Central America FTA)

The agreement was signed May 29, 2004 and passed by both Houses of the U.S. Congress on July 27, 2005. Accession did not begin until each country changed its domestic laws to conform to the agreement. Countries were admitted into the agreement during the early months of 2006 in the following order: El Salvador, Honduras, Nicaragua, Guatemala and the Dominican Republic. Costa Rica's participation was affirmed after an October 2007 countrywide plebiscite; and a further extension granted in order to finalize certain laws relating to monopolies in telecommunications and insurance before the U.S. Trade Representative could certify Costa Rica to the President. Such was accomplished in late 2008 and Costa Rica entered into DR-CAFTA as of January 1, 2009.

Highlights of the Agreement's provisions are as follows:

Market Access

- More than 80% of U.S. exports of consumer and industrial goods became duty-free in Central America and the Dominican Republic immediately, with remaining tariffs phased out over 10 years.
- Duty-free benefits under the U.S.-Caribbean Basin Trade Partnership Act (CBTPA) were consolidated and made permanent so that nearly all consumer and industrial products made in Central America and the Dominican Republic enter the U.S. duty-free.
- Key U.S. export sectors benefited from immediate duty elimination, to include information technology products, agricultural and construction equipment, paper products, pharmaceuticals, and medical and scientific equipment.
- Tariffs on U.S. autos and auto parts will be phased out within 5 years.

Agriculture

- More than half of current U.S. farm exports became duty-free immediately, including high-quality cuts of beef, soybeans, cotton, wheat, many fruits and vegetables, and processed food products. Tariffs on most U.S. farm products will be phased out within 15 years, with all tariffs eliminated in 20 years.
- Important U.S. sectors benefiting, include corn, beef, pork, poultry,

rice, dry beans, dairy, and vegetable oil. The U.S. will work with Central America and the Dominican Republic to resolve sanitary and phytosanitary barriers to agricultural trade, especially problems in food inspection procedures for meat and poultry.

Sugar — A Teaspoon A Week:

In the first year, additional sugar market access for Central America and the Dominican Republic amounted to about 1.2 percent of U.S. sugar production, which would grow to 1.7 percent in year 15. This equals about one day's U.S. production, or approximately one teaspoon of sugar per week per adult American. Sugar imports have declined by about one-third since the mid-nineties. CAFTA would not come close to returning U.S. imports to those levels. There is no change in the high above-quota U.S. tariff on sugar, and imports under CAFTA will have no effect on the U.S. sugar program.

Textiles and Apparel

Garment factories in Central America and the Dominican Republic are collectively the second-largest world buyer of U.S. yarn and fabric. Apparel made in these facilities would be duty-free and quota-free under the Agreement if they use U.S. or regional fabric and yarn, thereby supporting U.S. fabric/yarn exports and jobs. This is critical, because with the recent expiration of global quotas on textiles/apparel, CAFTA positions regional garment-makers – and their U.S. suppliers of fabric and yarn – to better compete with Asia. The agreement's benefits for textiles and apparel were retroactive to January 1, 2004. DR-CAFTA also contains cumulation provisions, which will allow woven apparel from the region to contain a capped amount of Mexican and Canadian inputs.

Trade Capacity-Building

Includes a Committee on Trade Capacity Building in recognition of the importance of such assistance in promoting economic growth, reducing poverty, and adjusting to liberalized trade.

8. Morocco FTA became effective January 1, 2006
9. Bahrain FTA became effective August 1, 2006
10. Oman FTA became effective January 1, 2009
11. Peru TPA became effective February 1, 2009

(note that there is now a shift in terminology from "Free Trade Agreements" to "Trade Promotion Agreements," the latter more palatable to a skeptical public and Congress)

Agreements that are "in the hopper"

12. Free Trade Agreement of the Americas (FTAA) – agreement appears to be stillborn as it has not gained much traction due to continuing disputes in the WTO
13. Panama TPA – Chances for passage in 2011 are very slim, due to perceived secrecy on banking/ financial transactions. However, the matter is being addressed by the new Panamanian Administration.
14. Colombia TPA – certain members of Congress (and their labor union constituents) are still not satisfied with some of the labor provisions, even though Colombia has made great strides in addressing these issues

Important information on established and pending free trade agreements



Representative W.C. Hawley (left) and Senator Reed Smoot (right)

15. South Korea – after all outstanding issues have been reconciled, with a major labor union in support (United Autoworkers,) easy passage in 2011 is certain

16. Malaysia – still in negotiation

17. SACU (South African Customs Union) comprising Botswana, Lesotho, Namibia, South Africa and Swaziland. Established in 1910, this is the world's oldest customs union. The agreement proposes to build on the success of AGOA (African Growth and Opportunity Act,) making permanent those trade preferences. No deadline for completion of negotiations has been set.

18. UAE (United Arab Emirates.) Negotiations began in March 2005. It is the stated aim of the Administration to build on existing FTAs in the region (Jordan, Israel, Morocco, Bahrain, Oman) promoting thereby, the Middle East Free Trade Area (MEFTA) with the goal of establishing a Middle East and Persian Gulf regional free trade area by 2013.

19. On November 12, 2011, the Leaders of the nine Trans-Pacific Partnership countries – Australia, Brunei, Darussalam, Chile, Malaysia, New Zealand, Peru, Singapore, Vietnam, and the United States – announced broad outlines of a Trans-Pacific Partnership (TPP). Subsequently, Canada and Japan have requested inclusion in the agreement. Nonetheless, success is contingent on the U.S. Congress renewing Trade Promotion Authority (TPA) for the president, allowing Congress only an up or down vote.

Some Points to Consider with FTAs/TPAs

- The U.S. currently has in place free trade agreements with 17 countries. Although the U.S. trade deficit is continually cited as a reason to throttle back on FTAs/TPAs, in fact, exports to these countries in manufactured goods, agricultural products and financial services have increased three fold, resulting in a healthy trade surplus, per U.S. Department of Commerce statistics.

U.S. exporters have lost much ground because of delays in the U.S. votes on the Panama, Colombia, South Korea trade agreements

- In the case of Colombia, since signing of an agreement with the European Union, U.S. exports of soybeans dropped 60% in the last year. After Colombia's signing of a Mercusor (Southern Cone) pact, U.S. wheat exports declined by 50%. On August 15, 2011 the Canada-Colombia Free Trade Agreement went into effect, encouraging flour millers in Colombia to switch to Canadian grains because of new favorable prices. Additionally, **Bombardier** of Canada now has an advantage in Colombia over **Boeing**.
- The European Union – Korea FTA came in effect July 1, 2011, giving **Airbus** and **Volkswagen** a tariff advantage over **Boeing**, **Ford**, **GM** and **Chrysler**
- Panama has many ongoing projects, such as the \$5.1 billion enlargement of the Panama Canal; the largest open pit copper mine (with 30 years' worth of proven deposits), under development; and Central America's first subway system at \$1.6 billion, all requiring the kind of earth moving equipment the U.S. excels in, soon to enter Panama with a tariff advantage.
- Prior to implementation of the Dominican Republic-Central America Free Trade Agreement, the U.S. was running an annual \$1.7 billion trade deficit with the region. That has now morphed into a \$1.8 billion trade surplus.
- Under the NAFTA, if energy imports from Canada and Mexico are taken out of the equation (80% of the trade,) the U.S. is running a trade surplus with both countries in manufactured goods.

At the implementation of the "Economic Stimulus Package" (American Recovery and Reinvestment Act of 2009), concern arose that such provisions as the "buy American" clause might presage a new round of protectionism. Fortunately, this did not come to pass. But looking forward, the economic troubles of the European Union could wash on to U.S. shores, i.e., dumping of European goods (not only in the U.S., but in other U.S./FTA partner countries, with negative economic impacts). The potential European aim to secure urgently needed hard currency could backfire, prompting a knee-jerk reaction. But it is fervently hoped that cooler heads will prevail and we will not see a repeat of the Smoot-Hawley Tariff Act of 1930 (the highest in history,) which created even further misery in the middle of a worldwide depression

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New Orleans, LA 70130

THE PROPELLER CLUB OF THE U.S., PORT OF NEW ORLEANS

(504) 779-5671
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Metairie, LA 70001
Website: propclubnola.org
Email: propclubnola@bellsouth.net

SOUTHERN UNITED STATES TRADE ASSOCIATION

(504) 568-5986
2 Canal St., Ste. 2515
New Orleans, LA 70130-1408

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(225) 752-2490
3888 S. Sherwood Forest Blvd., Building 1
Baton Rouge, LA 70816

TRAFFIC & TRANSPORTATION CLUB OF GREATER NEW ORLEANS

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524 Kenneth Dr. Extension
Belle Chasse, LA 70037
Website: ttcno.com
Email: ttcnola@msn.com

WORLD TRADE CENTER OF MISSISSIPPI

(601) 353-0909
175 E. Capitol St., Suite 255
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WORLD TRADE CENTER OF NEW ORLEANS

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One Canal Place
365 Canal St., Suite 1120
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Chattanooga, Tenn.....	537
Chicago, Ill.....	938
Cincinnati, Ohio	846
Cleveland, Ohio	1132
Columbus, Ohio	988
Dallas, Texas.....	495
Denver, Colo.....	1292
Des Moines, Iowa.....	1006
Detroit, Mich.	1143
Houston, Texas	363
Indianapolis, Ind.	831
Jackson, Miss.	176
Jacksonville, Fla.	568
Kansas City, Mo.	809
Las Vegas, Nev.....	1740
Little Rock, Ark.	430
Los Angeles, Calif.	1947
Louisville, Ky.....	737
Memphis, Tenn.	393
Mexico City	1335
Miami, Fla.	881
Milwaukee, Wis.	1018
Minneapolis, Minn.	1228
Nashville, Tenn.....	549
New York, N.Y.....	1406
Oklahoma City, Okla.	742
Omaha, Neb.	994
Philadelphia, Pa	1312
Phoenix, Ariz.	1553
Pittsburgh, Pa.	1122
Raleigh, N.C.....	957
Richmond, Va.....	1099
St. Louis, Mo.	690
San Antonio, Texas	574
San Diego, Calif.....	1934
San Francisco, Calif.....	2300
Santa Fe, N.M.....	1154
Savannah, Ga.	672
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Cost distribution between seller and buyer according to Incoterms 1990 in summary — all modes of transport.

Trade Terms

EXW	Ex Works (named place of delivery)
FCA	Free Carrier (named place of delivery)
CPT	Carriage Paid To (named place of destination)
CIP	Carriage and Insurance Paid to (named place of destination)
DAT	Delivered at Terminal (named terminal at port or place of destination)
DAP	Delivered at Place (named place of destination)
DDP	Delivered Duty Paid (named place of destination)
FAS	Free Alongside Ship (named port of shipment)
FOB	Free on Board(named port of shipment)
CFR	Cost and Freight (named port of destination)
CIF	Cost, Insurance and Freight (named port of destination)

Cost Headings

Loading at sellers' premises	S	S	S	S	S	S	S	S	S	S	B
Domestic precarriage/Local cartage	S	S	S	S	S	S	S	S	S	S	B
Contract of carriage and dispatch	S	S	S	S	S	S	S	S	S	B	B
Trade documentation in country of exportation	S	S	S	S	S	S	S	S	S	B	B
Customs clearance in country of exportation	S	S	S	S	S	S	S	S	S	B	B
Export charges	S	S	S	S	S	S	S	S	S	B	B
Loading at carriers' terminal	S	S	S	S	S	S	S	B	B	B	B
Transportation equipment and accessories	S	S	S	S	S	S	S	B	B	B	B
Transport (Cargo) insurance				S	S						
International main carriage	S	S	S	S	S	S	S	B	B	B	B
Unloading at terminal	S	S	S	S	S	S	S	B	B	B	B
Trade documentation in country of transits/ importation	S	B	B	B	B	B	B	B	B	B	B
Customs clearance in country of importation	S	B	B	B	B	B	B	B	B	B	B
Import charges	S	B	B	B	B	B	B	B	B	B	B
Local cartage/Domestic on-carriage	S	S	B	B	B	B	B	B	B	B	B
Unloading at buyers' premises	B	B	B	B	B	B	B	B	B	B	B

S = Seller Pays

B = Buyer Pays

Note: The terms FOB, CFR or CIF should only be used when the distribution of costs and/or risks between seller and buyer has been fixed at such time as the goods have passed the ship's rail in the named port of shipment. In other cases of the corresponding terms FCA, CPT or CIP is more appropriate to use.

Truck lines - Container Haulers

ACE TRANSPORTATION	(504) 246-1904
ACME TRUCK LINE INC.	(504) 340-1400
AGWAY MOTOR LINES	(225) 775-6482
AMERICAN CHASSIS LEASING	(504) 455-4398
AVONDALE CONTAINER STORAGE & REPAIR YARD WEST.....	(504) 436-8696
BOLING ENTERPRISES, INC.	(870) 673-3007 / (800) 905-8064
BRIDGE TERMINAL TRANSPORT	(504) 254-1400
CALONGNE DRAYAGE INC.	(504) 464-3000
CAROLINA NATIONAL TRANSPORTATION INC.....	(504) 244-3858
CELTIC MARINE CORPORATION / TRUCK & RAIL.....	(225) 752-2490
CHICKASAW CONTAINER SERVICES	(504) 243-1297
COLEMAN AMERICAN MOVING SERVICES	(504) 254-0777
CRESCENT TRANSPORT, INC.....	(800) 932-6292
CTS ENTERPRISES INC.....	(800) 221-2588
CELTIC MARINE CORPORATION	(877) 752-2359
DHL DANZAS AIR & OCEAN INTERCONTINENTAL	(504) 466-4014
DUPUY STORAGE & FORWARDING L.L.C.	(504) 245-7600
FLETTRICH TRANSPORTATION SYSTEMS INC.	(504) 245-1751
GALLAGHER INTERNATIONAL, LLC	(504) 943-2000
GEORGE A. FANNING INC.....	(504) 833-1936
H.L. HERRIN TRUCK LINES	(504) 733-9440
HAYNES MOTOR LINES INC.	(504) 944-8500
INDUSTRIAL TRANSPORTATION INC.	(601) 798-8121
INTERMODAL CARTAGE CO.,INC.	(504) 242-0325
LARSEN INTERMODAL SERVICES INC.....	(504) 243-1991 / (800) 949-8501
NOC'S TRANSPORT LTD.....	(504) 944-4400
NEW ORLEANS CONTAINER TRUCKING, LLC	(504) 891 9494
NORTHSHORE TRANSPORTATION INC.	(985) 646-4057
OVERLAND EXPRESS CO.....	(800) 373-5930
PACKARD TRUCK LINES INC.....	(504) 392-9994
PORT CARGO SERVICE LLC	(504) 891-9494
SAIA MOTOR FREIGHT LINE INC.....	(504) 837-4400
SILVERTRANS, INC.	(979) 709-2321
SOUTHEASTERN MOTOR FREIGHT INC.....	(504) 731-2825
SLAY TRANSPORTATION	(850) 476-5565
TCI TRUCKING & WAREHOUSING SERVICES	(504) 734-0561
TITAN FREIGHT SYSTEMS L.L.C.....	(504) 835-3112
TRANSWAY SELECT LLC	(504) 835-4567
TRIPLE G EXPRESS INC.	(504) 731-2841 / (800) 256-2841
WALL STREET SYSTEMS, INC.	(504) 240 0040

Steamship Lines

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OCEAN CARRIER	PHONE	FAX
Biehl & Co.	(504) 838-3600	(504) 838-3637
BossClip Ltd./Southport Agency	(504) 455-9718	(504) 455-9710
China Shipping	(877) 566-5275	
CMA/CGM	(877) 556-6308	
COSCO Lines	(866) 830-2550	
CSAV-ATG	(713) 861-0601	(713) 861-4276
Daiichi-Chuo/Fritz Maritime	(504) 833-0992	(504) 833-0992
Evergreen Lines	(800) 383-7476	
Fillette Green	(504) 274-0610	(504) 835-1233
Forest Lines	(504) 593-6407	(504) 593-2530
GRUPO LIBRA	(877) 465-4272	
Hanjin Lines	(832) 325-4600	
Hapag-Lloyd	(866) 881-1374	(281) 931-6696
Horizon Line	(877) 678-7447	
Hyundai Shipping	(201) 373-3500	(504) 200-4059
Inchcape/ISS Riomar	(504) 200-4000	(504) 200-4050
Indotrans Inc./General SS	(504) 833-7777	(504) 833-3130
Industrial/Intermarine	(281) 885-3500	
Maersk Line	(800) 321-8807	
Mediterranean Shipping Company (USA), Inc.	(504) 837-9396	(504) 837-2095
Mitsui Lines	(678) 855-7700	
NYK Lines	(630) 435-7800	
NSCSA (National Shipping Company of Saudi Arabia)	(800) 732-0204	(410) 624-7050
Osprey Line	(504) 569-2166	(504) 569-2188
PACC Container	(504) 836-7060	(504) 836-7061
Rickmers-Linie	(504) 832-5039	(504) 832-8956
Safmarine MPV	(866) 866-4723	
Seaboard Marine	(504) 830-0161	(504) 830-0162
Shinwa/Fritz Maritime	(504) 833-0992	(504) 833-0146
TOKO Line/Fritz Maritime	(504) 833-0992	(504) 833-0146
Yang Ming Line	(704) 357-3817	
ZIM Lines	(866) 744-7046	

Air Freight Services

AIRLINES

Air Canada.....	(281) 230-1757 (Houston)
AeroMexico	(800) 237-6639
Air France	(800) 556-9000
Alitalia	(800) 556-9000
American Airlines	(800) 394-8480
British Airways	(281) 443-4954
China Airlines.....	(281) 443-4427 (Houston)
Continental/United.....	(800) 421-2456
Delta.....	(800) 352-2746
Delta Air Logistics	(504) 465-9251
DHL Global Forwarding.....	(504) 466-4016
Federal Express.....	(504) 472-3300
KLM.....	(800) 556-9000
LACSA	(800) 225-2272
Lufthansa	(404) 530-3792
Pilot Air Freight.....	(504) 468-3399

Southwest	(800) 533-1222
Swiss Air	(800) 221-4740
United	(800) 825-3788

TRUCKING

Baton Rouge Cargo.....	(225) 291-3455
Bergeron Trucking	(504) 443-3748
Boasso America.....	(504) 279-8544
Crescent City Delivering	(504) 463-0314
Cross Road Centers.....	(504) 712-3472
Forward Air	(504) 467-1776
Kenner Kourier Service, Inc.....	(504) 734-3700
Quality Services & Transfer, Inc.....	(504) 464-9795
RAM	(504) 827-5900

Sea Freight Services

PORT AUTHORITIES

Alexandria	(318) 473-1848	Lake Charles	(337) 439-3661
Baton Rouge	(225) 342-1660	Manchac	(985) 386-9309
Beaumont	(409) 835-5367	Memphis	(901) 948-4422
Brownsville	(956) 831-4592	Mobile	(251) 441-7200
Corpus Christi	(361) 882-5633	New Orleans	(504) 522-2551
Freeport.....	(979) 233-2667	Orange.....	(409) 883-4363
Galveston.....	(409) 765-9321	Shreveport.....	(318) 524-2272
Gulfport.....	(228) 865-4300	S. Louisiana.....	(985) 652-9278
Houston.....	(713) 670-2400	St. Bernard	(504) 277-5101
Iberia	(337) 364-1065	W. St. Mary	(337) 828-3410

RAIL RAMPS

Railroad	Tel/Fax	Fax
BNSF.....	(888) 428-2673.....	436-1150
CSX	(800) 542-2754.....	244-4345
CN.....	(504) 734-6940.....	734-6971
KCS	(800) GO-TO-KCS	
Norfolk Southern.....	(800) 497-2919.....	942-3258
N.O. Public Belt	(504) 896-7400.....	896-7452
UP.....	(800) 877-5123.....	349-3646

PORT FACILITIES

Terminal	MTO	Tel.	Fax
Alabo Street Wharf	Pacorini Global Services LLC	(504) 270-0100.....	(504) 270-0125
Louisiana Ave	Coastal Cargo	(504) 587-1200.....	(504) 587-1201
Napoleon Ave Container Terminal	Ports America	(504) 894-6300.....	(504) 894-6316
Napoleon Ave Container Terminal	New Orleans Terminal	(504) 648-6201.....	(504) 324-3757
Nashville Ave	Ports America	(504) 894-6300.....	(504) 894-6316
St. Bernard Port	Associated Terminals	(504) 277-5101.....	(504) 279-8352

ARTICLE 1. DUTIES OF THE BOARD OF DIRECTORS

It shall be the duty of the Board of Directors to adopt annually a budget of anticipated receipts and proposed expenditures of funds of the Association; to pass upon the designation of all committees appointed by the President; to approve the appointment and discharge of employees, and to have charge generally of all activities of the Association. The officers and the Board of Directors shall perform their duties without remuneration. It shall be mandatory upon the Board of Directors to submit for approval of the membership of the Association, all matters pertaining to finance where any single expenditure involved exceeds the sum of \$2,000.00.

ARTICLE 2. DUTIES OF THE PRESIDENT

It shall be the duty of the President to preside at all of the meetings of the Board, to direct the proceedings of same according with the Charter of the Corporation, and these By Laws, and to sign and execute in the name of the Corporation, and by order of the Board of Directors all necessary documents, and to supervise the making of disbursements of all monies under the direction of the Board. The President shall have the power to appoint members of all committees, whose duties shall be established by the President, subject to approval of the Board of Directors; membership meetings shall be called at the discretion of the President, except as otherwise provided in the By-Laws.

ARTICLE 3. DUTIES OF VICE PRESIDENT

It shall be the duty of the Vice President, selected by the Board of Directors, to perform the duties of the President, in case of the latter's absence or disability, and in the absence or disability of the President and the Vice President, the members of the Board of Directors present shall name a President pro tem.

ARTICLE 4. DUTIES OF THE SECRETARY

It shall be the duty of the Secretary to keep the minutes of the Board of Directors in the proper book provided for that purpose, to serve all notices on the Board, to have general supervision of all books and papers of the Association, which books and papers shall be open to the examination of any member of the Board of Directors, during business hours.

ARTICLE 5. DUTIES OF THE TREASURER

The Treasurer shall have custody of the funds of the Association, under the direction of the Board of Directors, and shall deposit same in such bank, or banks, as the Board may select; he shall render statements of his accounts at the end of such periods as may be designated by the Board of Directors, showing all receipts and disbursements, and shall attach thereto a financial statement of the condition of the Association, and said statement to be rendered within thirty (30) days after the close of the annual period designated by the Board of Directors, and said statement shall be sent

promptly to each member of the Association. Unless otherwise changed by the Board of Directors, the annual period of Association ends May 31st.

Funds referred to as the World Trade Club of Greater New Orleans Treasury will be held in a separate account and will be managed by both the World Trade Club committee representative and the IFFCBANO board. Distributions from the separate account will be co-signed by the associate member representative on the IFFCBANO Board and the IFFCBANO Treasurer. Said funds will be designated for the annual Rosemary Pedotti Scholarship award.

The annual State of the Port luncheon, formerly hosted by the World Trade Club of Greater New Orleans, and held each September, will continue as an IFFCBANO function. All revenue generated and expenses incurred related to the luncheon will be deposited into or withdrawn from the World Trade Club of Greater New Orleans' treasury and designated to funding the Rosemary Pedotti Scholarship award.

Funds generated and expenses incurred from the all membership fees and educational endeavors of associate members or those known as former World Trade Club of Greater New Orleans members will be deposited into the IFFCBANO general fund.

ARTICLE 6. DUTIES OF PAST PRESIDENT'S COUNCIL

There shall be a permanent committee entitled Past President's Council, the membership of which shall include all who have served as President of IFFCBANO. The Past President's Council shall meet to conduct its business as often as it deems necessary, however, it shall meet at no less than twice during the Association's administrative year. The purpose of the Past Presidents' Council shall be to encourage continued activity and interest in current affairs of IFFCBANO by any and all Past Presidents. The Past Presidents' Council shall serve each administration in an advisory and consultative capacity. In the course of the Past Presidents' Council's activity it shall function as any other committee of a social nature, shall be subject to the will of the Board of Directors of IFFCBANO.

One Past Presidents' Council Representative shall be elected every two (2) years to serve on the Board of Directors.

ARTICLE 7. DUES

The dues for all members shall be determined by the Board of Directors. Honorary members shall be exempt from the payment of both dues & fees.

ARTICLE 8. ADMISSION TO MEMBERSHIP

Every candidate for regular membership admission into the Association shall be proposed by one member, seconded by another, over their own signatures, on blank forms provided for that purpose and the form shall contain the name, occupation, residence and Federal Regulatory Agency license number of the candidate.

Associate membership admission into the Association shall be proposed by one member, seconded by another, over their own signatures, on blank forms provided for that purpose and the form shall contain the company's name, occupation and business address.

After the application is approved by the Chairman of the membership committee, ten (10) days written notice should be given to the membership regarding the new applicant. The application shall thereafter be acted upon at the next meeting of the Board of Directors and the candidate's admission shall be approved by two-thirds of the members of the Board of Directors present. In the event that any candidate shall fail to receive votes requisite to admission, he shall not again be proposed until after the expiration of six (6) months after the time of said failure. Honorary membership may be conferred upon any person, which, in the opinion of the Board of Directors, has rendered an outstanding contribution to the Freight Forwarders and/or Customs House Brokers industry. He shall be elected by a majority vote of the Board of Directors present at any meeting of the Board of Directors; he shall have no vote or interest in the property of the Association; he shall otherwise enjoy all privileges and benefits of the Association.

ARTICLE 9. ELECTION MEETING

An election meeting of the Association shall be held every two (2) years in the month preceding the annual convention; at this meeting there shall be elected by ballot for a term of two (2) years, a President; a Vice President; Secretary and Treasurer (or Secretary/Treasurer, if so designated by the Board of Directors). At the same time, and in the same manner, seven (7) directors shall be elected by ballot for a term of two (2) years. These directors together with the said named officers, the ex-officio and one (1) Past President Council Representative shall constitute the Board of Directors. A member firm, including any of its subsidiaries, may have not more than two (2) people serve on the board of directors simultaneously and with only one as an officer. New administration will be installed in office at the close of the annual convention.

Of the seven (7) directors one will act as the Committee chair and shall represent the voting interests of associate members.

ARTICLE 10. VACANCIES

Whenever a vacancy shall occur among the officers, the said Board, by a majority vote, shall designate a director of the Association to fill such vacancy until the next election meeting of the Association, for the full balance of the unexpired term of the member originally elected to such vacated office.

In the event a board member should leave the company they represent or for other reasons decide to resign from the board thus creating a vacancy the said board by a majority vote, shall fill the vacancy by using the following order:

1. The company that the board member represented shall have the opportunity to replace the board member though not as an officer. The board shall then vote to fill the officer's open position and/or fill the Director's open position.
2. Designate another person from a member firm of the association to fill the director's vacancy only. This can include the person who resigned from the member firm which created the

vacancy in the first place.

ARTICLE 11. CENSURE, SUSPENSION, AND EXCLUSION

If the conduct of any member shall appear to the Board of Directors to be disorderly, prejudicial to the character and welfare of the Association, contrary to or in violation of its Bylaws or rules, the Directors shall inform him thereof in writing, which written notice shall be delivered or sent by mail to the offending member, informing him of the time appointed when he may be heard in his defense before the Board of Directors. At such meeting he may be censured, suspended or expelled by two-thirds vote of Board of Directors in attendance. At least ten (10) days shall elapse between the serving of such notice and the date of said meeting. Mailing to the last known address of the member shall be considered notice.

ARTICLE 12. RESIGNATIONS

All resignations shall be in writing to the Secretary, but no resignation shall be accepted by the Board while the member offering it is indebted to the Association in any amount, due or otherwise. Any member ceasing to be a member forfeits all interest in or claim to property of the Association.

ARTICLE 13. SPECIAL MEETINGS BOARD OF DIRECTORS

Special meetings of the Directors shall be called by the President whenever he deems it necessary, or whenever requested by three (3) members of the Board.

The meetings shall be called to order on the day appointed, at such time and place as the President may direct, or as soon thereafter as a quorum may be present, and in the absence of the President, or Vice President, a member of the Board shall be selected to preside. Six (6) members of the Board shall constitute a quorum, for all Board of Directors' meetings. At special meetings no business shall be transacted except such as shall be specified in the call.

ARTICLE 14. MEMBERSHIP MEETINGS

A meeting of the Association for the purpose of electing officers and the transaction of such other business as may come before it shall be held in the month preceding the annual convention every two (2) years. (see Article 8) Membership meetings shall be held at the discretion of the President. However, a membership meeting may be called by a majority vote of the Board of Directors.

The order of business at membership meetings of the Association shall be as follows:

1. Call to order
2. Calling the roll
3. Reading minutes of previous meeting
4. Report of Board of Directors
5. Report of Committees

6. Unfinished business
7. New business
8. General discussion
9. Closing

ARTICLE 15. QUORUM

One-fourth of the regular members of the Association shall constitute a quorum at all meetings of the Association.

ARTICLE 16. ELECTION OF NOMINATING COMMITTEE

At a meeting of the Board of Directors called in January of the election year, a nominating committee of two (2) regular members shall be chosen by ballot to prepare a list of candidates for the offices to be filled at the election meeting. The two (2) regular members receiving the highest number of votes cast and the immediate Past President, who shall act as Chairman, shall constitute the Nominating Committee. Consideration should be given by the Nominating Committee to nominate Vice President in each area with expertise in that field. NO members shall be nominated for office without first obtaining his consent. Said committee shall report at a Board of Directors meeting called in February of the election year, a complete list of nominations for the offices to be filled at the election meeting. No later than five (5) days after receiving the report of the Nominating Committee a complete list of the persons nominated for office shall be sent to all regular members by the Secretary. Four (4) regular members may place in nomination an independent ticket by petition delivered to the Secretary at least twenty (20) days before the date of the election meeting.

The Secretary shall give notice by mail or electronically to all regular members at least (15) days prior to the election meeting of the ticket or tickets in nomination, designating the ticket reported by the Nominating Committee the Regular Ticket, and any independent ticket. NO member other than those named in said notice shall be eligible for election.

No member in arrears for dues or other indebtedness to the Association shall be eligible to vote at the election meeting.

ARTICLE 17. INTERPRETATION OF BYLAWS

All questions of constructions of the Bylaws such decisions shall control, unless reversed by a majority vote of the regular members of the Association.

ARTICLE 18. AMENDMENT OF BYLAWS

These Bylaws may be amended by a majority vote of regular members present at any regular or special meeting; or, if designated by the Board of Directors, such designated vote may also be accepted by mail or electronically, provided it is received in sufficient time

prior to said meeting, and are to be counted publicly by the Board of Directors and can be made available to any regular member for verification for 30 days following the vote, provided, notice of such proposed amendment (or amendments) is specified in the call for meeting and every regular member be notified by mail or electronically at least one (1) week prior to the date of the meeting. Mailing of such notice shall constitute such notification.

ARTICLE 19. RULES AND PROCEDURE

Roberts Rules of Practice shall govern the procedure of all meetings of the Directors, and members of the Association, so far as they be consistent with the Constitution and Bylaws of the Association.

ETHICS

The conduct of members shall be such as to comply with the rules of conduct for Custom Brokers as set out in Title 19CFR, Section 111 and International Freight Forwarders as set out in Title 46 CFR, Section 510.

INDEMNIFICATION

The Association, may, by resolution of the Board, provide for indemnification by the Association of any and all of its Directors or officers or former Directors or officers against expenses actually and necessarily incurred by them in connection with the defense of any action, suit, or proceeding, in which they or any of them have been made parties, or a party, by reason of having been Directors or officers of the Association, except in relation to matters as which such Director or officer or former Director or officer shall be adjudged in such action, suit, or proceeding to be liable for negligence or misconduct in the performance of duty and to such matters as shall be settled by agreement predicated on the existence of such liability or misconduct.

ARTICLE 20. CORPORATE SEAL

The Association shall have the right to adopt an official seal to be used where necessary.

The Above By-Laws amended:

April 5, 1977
April 11, 1984
December 10, 1985
September 14, 1995
March 25, 2003
December 12, 2005
September 10, 2009

IFFCBANO

2012 Event Calendar

JANUARY

10th Noon

Board Meeting – New Orleans Publishing Group

11th 1:30 p.m.

Customs Committee Meeting – Customs House

16th

Martin Luther King, Jr. Birthday Holiday - Customs

28th All Day

NCBFAA Board Meeting – Sheraton Canal St., New Orleans

6:30 – 8:00 p.m.

Reception – Plimsoll Club, Westin Hotel, New Orleans

FEBRUARY

7th Noon

Board Meeting – Southern Yacht Club

7th-8th

Complying with U. S. Export Controls - WTC – Westin Canal Place, New Orleans

20th

Washington's Birthday Holiday - Customs

21st

Mardi Gras Holiday

MARCH

6th Noon

Board Meeting – Southern Yacht Club

14th 1:30 p.m.

Customs Committee Meeting – J. W. Allen's office

16th 5:30 p.m.

IFFCBANO Social - Twilight Races – New Orleans Fairgrounds

21st 8:30 a.m. – 4:00 p.m.

IMDG Ocean Hazmat Recertification Webinar

APRIL

3rd Noon

Board Meeting – Southern Yacht Club

6th

Good Friday Holiday

10th

Zephyr's Family Night
New Orleans Zephyr's vs. Memphis Redbirds @ Zephyr Field

10th-12th

Critical Commodities Conference – New Orleans

22nd-25th

NCBFAA Conference – Hollywood, Florida

MAY

1st Noon

Board Meeting – Southern Yacht Club

9th 1:30 p.m.

Customs Committee Meeting – Customs House

28th

Memorial Day Holiday

31st-June 3

International Trade Symposium & Membership Meeting – Marriott Grand Hotel, Point Clear, Ala.

JULY

4th

Independence Day Holiday

10th Noon

Board Meeting – Southern Yacht Club

11th 1:30 p.m.

Customs Committee Meeting – J. W. Allen's office

AUGUST

7th Noon

Board Meeting – Southern Yacht Club

SEPTEMBER

3rd

Labor Day Holiday

4th Noon

Board Meeting – Southern Yacht Club

9th-11th

Government Affairs Conference – Washington, D.C.

12th 1:30 p.m.

Customs Committee Meeting – Customs House

19th 8:30 a.m.

State of the Port and Breakfast of Champions

19th

State of the Port Luncheon/Rose Mary PeDotti Scholarship Presentation

TBD

New Orleans

OCTOBER

8th

Columbus Day Holiday - Customs

9th TBA

Membership/Board Meeting

9th-11th

Break Bulk Conference – Houston, Texas

NOVEMBER

IFFCBANO Golf Outing (to be announced)

6th Noon

Board Meeting – Southern Yacht Club

12th

Veterans Day Holiday – Customs

14th 1:30 p.m.

Customs Committee Meeting – J. W. Allen's office

22nd

Thanksgiving Day Holiday

DECEMBER

4th Noon

Board Meeting – To be announced

5th-7th

Work Boat Show – Convention Center

25th

Christmas Day Holiday



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