

Studio Policy

Gratuities:

As a spa partisan, we know you want to show appreciation for the quality service provided by your stylist. Gratuities at Dolce Blu average between 15 and 25 percent of the original treatment price, but we always respect your tipping decision. You may give your stylist a tip in cash or by credit card at the front desk at check out.

Cancellations:

We understand there are often legitimate reasons for having to cancel an appointment. We ask you to show consideration of your stylist's time by calling in advance if you are unable to keep your appointment. Failure to provide a 24-hour notice of cancellation will result in an automatic charge to your account, a \$35 fee for a fill and \$75 fee for a full set. By signing below you authorize Dolce Blu to charge your card on file for any late or lack of notice. If you arrive late to an appointment your service will end on time in consideration of the next client.

Service:

If you are not completely satisfied with your service, please contact a manager by phone or email to discuss your experience within 3 days of your initial visit to receive a complimentary appointment.

I CERTIFY THAT I HAVE READ, FULLY UNDERSTAND AND ACCEPT THE POLICY ABOVE.

PRINT NAME: _____

SIGNATURE: _____

DATE: _____