

Issues logging in?

Please follow the steps below:

Click “Forgot your username or password?”

You will be able to enter in your email address to retrieve your username

If you have also forgotten your username, once you retrieve your username, you will be able to use the second option to set a new password.

If you have forgotten the answer to your secret question, please contact HR at employment.services@austintexas.gov with the following information:

Username

First and Last Name

Email address used to set up the account

If you need to contact HR to unlock your applicant account, please call 512-974-3210 and provide the same information; we will be happy to assist.