



Terms of use

By using this site, user acknowledges and accepts all terms of use outlined herein.

Privacy Policy Statement

PCWA is firmly committed to user privacy. Any information that can be used to identify individual customers is collected only with user permission. PCWA has created this security statement in order to demonstrate our firm commitment to security. This site has security measures in place to protect the loss, misuse, and alteration of the information under its control. Please keep in mind, however, that no data transmission over the Internet or any wireless network can be guaranteed to be 100 percent secure.

As a result, we cannot guarantee the security of any information you transmit using our website, and you transmit such information at your own risk. PCWA further does not assume responsibility for use or disclosure of your information that are the result of unauthorized or illegal access to our systems or those of our vendors or partners.

PCWA's website also contains links to other sites. Please be aware that PCWA is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement applies solely to information collected by PCWA's website.

PCWA makes no claims, promises, or guarantees about the absolute accuracy, completeness or adequacy of the contents of this website and expressly disclaims liability for errors and omissions in the contents of this website. No warranty of any kind, implied, expressed, or statutory, including, but not limited to, the warranties of non-infringement of third party rights, title, merchantability, fitness for a particular purpose, and freedom from computer virus, is given with respect to the contents of this website or its hyperlinks to other internet resources.

What information do we collect?

Collected information includes your internet service provider address, your browser type and plug-ins, pages visited, time of day you logged on, and your computer's operating system. Raw data logs of the web server may be analyzed to determine general audience interests and website design requirements.

How is the information collected?

PCWA's website uses "cookies." A cookie is a small data file that certain websites write to your hard drive when you visit them. A cookie file can contain information, such as a User ID that the site uses to track the pages you have visited. The only personal information a cookie can contain is information that you supply yourself. A cookie is only a text file and cannot read data

off your hard disk or read cookie files created by other sites. You can refuse cookies by turning them off in your browser. Like most websites, if you turn your cookies off, some of our services may not function properly.

Consent

By using this site and providing personal information, you are consenting to the collection of your personal information as described above. If you do not consent to the collection, use, or disclosure of your personal information as outlined in this policy, please do not provide any personal information. If you have provided personal information in the past, and no longer consent to its use or disclosure as outlined herein, please notify PCWA at iss@pcwa.net.

Do we disclose any information to outside parties?

Because we value your privacy, we have taken the necessary precautions to comply with the California Online Privacy Protection Act. We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information without your consent. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety.

What do we use your information for?

- To personalize your experience (your information helps us to better respond to your individual needs)
- To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- To process transactions
- To email receipt of your transactions

Who will have access to the information?

Your information is collected and stored by the Agency's trusted third party vendors and is only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential. PCWA does not store or maintain any personal information that is submitted via this website.

How do we protect your information?

SSL (Secure Socket Layer) security is implemented when personal information is requested to offer secure communications by encrypting all data to and from the site. SSL is the industry standard for protecting private information sent over the Internet.

Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post changes on this page, and update the Privacy Policy modification date below.

This policy was last modified on 8/25/2011

Contacting Us

Submit questions regarding this privacy policy and/or requests to review, modify, or delete personal information to:

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