SURVIVAL KIT

For International Students
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A FEW TIPS TO GET YOU STARTED
Getting around Singapore is easy and convenient with the efficient public transportation network which offers the modern Mass Rapid Transit (MRT), Light Rail Transit (LRT) rail system, buses, and taxis.
A contactless stored value card to be used for public transport. The cost of your journey will be automatically deducted when you tap out/alight from the MRT or bus.
GETTING TO/AROUND NUS

Get an overview of the NUS campuses with this handy & interactive map.

Click on underlined words for more information.
KENT RIDGE CAMPUS (MAIN)

- BY MASS RAPID TRANSIT (MRT)
- BY PUBLIC BUSES
- BY INTERNAL SHUTTLE BUSES
02
BUKIT TIMAH CAMPUS (BTC)
BY PUBLIC TRANSPORT
03 DUKE-NUS GRADUATE MEDICAL SCHOOL BY PUBLIC TRANSPORT
GETTING CONNECTED
Singapore has four main telecommunication providers, namely SingTel, Starhub, M1 and Circles.life. With these providers, you can subscribe to a mobile service plan or buy a pre-paid card with a local number. Click on each of them below to find out more.
There are "plug and play" portable devices which will be convenient wherever you go.

Access the same SingTel, Starhub, and M1 links in the previous page to choose which provider suits your usage needs best.

WIFI hot spots are easily found in Singapore.

On campus, you can access WIFI as long as you are a registered NUS student.
SingPost is the designated public postal licensee. Apart from domestic and international regular postal services, the post offices also offer services such as courier, retail, ticketing, government application and bill payment.

The nearest branch to NUS is located at Clementi. Do check out their opening hours before heading down.

POPStations are also a good alternative if you wish to self-collect parcel items at your preferred time and location. Find out more about them here.
Post box locations on campus:
- Forum/Central Library (near bus stop)
- Faculty of Science (near bus stop)
- In front of NUH, Emergency entrance
- BTC Student Hub

POPstation locations on campus:
- Prince George’s Park Residences (PGPR)
- Stephen Riady Centre (UTown)
MAKING PAYMENTS
PAYMENT METHODS

NETS is a debit card that allows payment at retail shops/taxis advertising the NETS sign. Find out more [here](#).

CASHCARD is a stored value card, allowing cashless payment. Participating vendors will have CASHCARD signs on display.

You may use the cashcard at the school libraries’ printing rooms.

Topping up of cash can be done at the library, convenience stores or car park kiosks.
PAYMENT METHODS

GIRO

is a convenient and cashless mode of payment provided by the bank. It is an arrangement that you can make with your Billing Organisation (such as NUS) to debit your designated bank account to pay your bills on a regular basis.

TRANSFER OF FUNDS

may be done using bank drafts made out in Singapore dollars and drawn from a Singapore bank. These can be credited to your accounts and drawn in one to two days. Cheques drawn on banks with no branches in Singapore may take about 3-8 weeks to clear.
You will be able to find local and international banks in Singapore.

Please check with your home bank to see if you can use their services here. Otherwise, it would be wise to set up a local account. DBS, OCBC and UOB are the biggest local banks and all have Automated Teller Machines (ATMs) on campus.

Refer here for the full list of banks in Singapore.

Refer here for the full list of ATMs on campus.

For your convenience, the nearest DBS bank outlet is located on campus at Yusof Ishak House (YIH).

Remember to bring sufficient cash or traveller’s cheques to cover your expenses while deciding on the bank you wish to open an account with.
OPENING A BANK ACCOUNT

To open a savings account, please have the following ready:

- Original Passport
- Student’s Pass
  *Note: some banks may allow the use of In-Principle Approval (IPA) Letter from the Immigration & Checkpoints Authority of Singapore instead of Student’s Pass (e.g. DBS Bank at YIH)
- Proof of Residency (e.g. Letter from Hostel Management Office/Student Service Centre or Tenancy Agreement of at least 6 months validity for private rental)
- Local or Valid Overseas Phone Number
- Valid Email Address
- Minimum Deposit, if required
IMPORTANT!

Download the NUS Mobile Suite App. Available on both iOS and Android. It connects you to student life essentials and makes your life much easier.
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<th><strong>STUDENT PORTALS</strong></th>
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| **CORS**            | Centralised Online Undergraduate Registration (CORS)  
                       Undergraduate students register for their modules through CORS. |
| **IVLE**            | Integrated Virtual Learning Environment (IVLE)  
                       System containing all the enrolled module information including lecture notes, assignments, etc. |
| **NUSMODS**         | NUS Modifications (NUS Mods)  
                       A free timetable builder to schedule your lessons. |
| **NUSYNC**          | NUSync  
                       Campus Engagement Network that connects you to organizations, programs, and departments on campus in a private online community. |
| **SIS**             | Student Information System (SIS)  
                       One stop portal for student information from checking your exam schedule to financial records. |
The Centre for Future Ready Graduates develops programmes to equip students for successful future careers and enable students to lead happy and meaningful lives.

Work-related resources that are tailored to the needs of international students can be found [here](#).

For any technical assistance such as Password reset and use of e-Services such as myISIS or enquiries related to IT matters, look for NUS IT Care [here](#).

Find a study spot at any one of NUS’s 7 libraries or visit [here](#) to gain access to the host of online library tools.

Unwind through sports like squash, tennis, swimming and many more! Bookings of facilities can be done online through the Resource Booking System (REBOKS). Find out more [here](#).
Counselling and Psychological services is there for anyone going through a stressful time due to the varying demands of the new environment. Do not hesitate to seek out help when you are feeling distressed or overwhelmed. For more information, click here.

Pitstop@YIH is supported by the Student Support Services ($^3$S) The centre organises activities and workshops for students to unwind and relax. Visit here for more info.

The Student Service Centre (SSC) is your go-to place for information and services related to academic/ administrative student records, tuition fees and financial matters. Read the FAQs here.

The University Health Centre (UHC) serves as a holistic healthcare provider for the NUS community. Visit here to find out more about their services.
GETTING NECESSITIES
From groceries to quick bites to beauty items to stationery and gifts, you can find them all on campus (KR) or nearby.

Navigate [here](#) to access the stores’ addresses and opening hours.

Explore the wide variety of food and beverage options on campus!
Malay, Mandarin, Tamil and English are the four official languages in Singapore. English is the language of business, government, and is used in schools. English is the common language among the four main ethnic groups.

Although English is widely spoken, when Singaporeans gather in informal settings, we often speak in a mix of English and the vernacular languages. This is **Singlish**, a localised form of English we have evolved over our history. While it may not be recognised as a formal language, it is useful to understand some of the common terms that you may encounter in your daily interactions on the next page.*

*Source: Singapore Tourism Board’s Singlish Guide @ http://www.yoursingapore.com/content/traveller/en/plan-your-trip/travel-essentials/singlish-guide.html*
Auntie/ Uncle  
Respectful address for an older woman or man.

Oh, Izzit?  
"Oh, is that true?"

Alamak!  
A general expression of dismay or incredulity.

So how?  
"So what do we do now?"

Can Can  
"Yes, definitely."

Dohwan  
"No, thanks."

Shiok!  
Used to express satisfaction or that something is great.

Lah  
Used at the end of the sentence to emphasise a point.

Example:  
"Just do it lah"  
(please do it now)
Put your Singlish to use and learn how to order coffee and tea at our local hawker centres and foodcourts like a pro!
The best way to adapt is to Just Have Fun
Emergency Ambulance/Fire  995
Police  999
NUS Campus Security  6874 1616
LifeLine NUS  6516 7777
NUS Counselling Centre  6516 2376
NUS OFM Maintenance Hotline  6516 1515
Non-emergency ambulance  1777
NEA Hotline  1800 2255 632
Dengue Hotline  1800 9336 483
Drugs & Poison (non-emergency)  6423 9119
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Slide 11
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https://en.wikipedia.org/wiki/7-Eleven
https://redmart.com/marketplace/nus-co-op
https://coldstorage.com.sg/
http://wvphotos.com/guardian/

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http://www.clipartbest.com/clipart-9TzLaKrTE