

gen2 Limited Lifetime Warranty

gen2 Office Furniture warrants that our gen2 workstations are free from defects in design, materials and workmanship given normal use regardless of the number of shifts it is used daily. This warranty is given to the original buyer and is valid for as long as the original buyer owns and uses the product.

If product is defective and upon receipt of written notice within the applicable warranty period, gen2 Office Furniture will either repair or replace (at its discretion) with a comparable component or product free of charge to the customer. gen2 Office Furniture does not warrant the color-fastness or matching color, texture or dye lots except to within commercially reasonable standards.

Warranty Period	Products / Restrictions
Lifetime (as defined)	<ul style="list-style-type: none">All gen2 workstations
Ten (10) Years	<ul style="list-style-type: none">Electrical components; from date of purchase.Lamps and ballasts are not warranted (fluorescent).
Five (5) Years	<ul style="list-style-type: none">gen2 UP bases; from date of purchase.High wear items such as fabrics rated heavy-duty, other covering materials and user-adjustable worksurface mechanisms; from date of manufacture.
Three (3) Years	<ul style="list-style-type: none">gen2 LED Tasklights; from date of purchase.Fabrics rated general contract; single shift use from date of manufacture.

This warranty is valid only if the products are installed, used or maintained in accordance with installation and/or application instructions.

This warranty does not apply to normal wear and tear or to damage caused by any of the following: accident; neglect, abuse or misuse; vandalism; improper installation, cleaning, operation or storage; alteration; damage caused by shipment; chemical damage; environmental factors; discoloration or change in surface finish due aging, exposure to sunlight/indoor lighting or fluids; disaster (i.e. fire, flood or act of God).

This warranty does not include customer's own material (COM) or equipment applied to our products. This warranty is void if the customer modifies the product or if attachments are made to the product that are not approved by gen2 Office Furniture.

THIS WARRANTY IS THE ORIGINAL BUYER'S SOLE REMEDY FOR PRODUCT DEFECT AND NO OTHER EXPRESS OR IMPLIED WARRANTY IS PROVIDED. GEN2 OFFICE FURNITURE SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES ARISING FROM ANY PRODUCT DEFECT.

gen2 Limited One Year Warranty

Acrylic / Polycarbonate / Glass - Health and Privacy Products

gen2 Office Furniture warrants that our *acrylic, polycarbonate and glass* Health and Privacy products are free from defects in design, materials and workmanship given normal use regardless of the number of shifts it is used daily. This warranty is given to the original buyer and is valid for one (1) year from date of purchase.

If product is defective and upon receipt of written notice within the applicable warranty period, gen2 Office Furniture will either repair or replace (at its discretion) with a comparable component or product free of charge to the customer. gen2 Office Furniture does not warrant the color-fastness or matching color, texture or dye lots except to within commercially reasonable standards.

This warranty is valid only if the products are installed, used or maintained in accordance with installation and/or application instructions.

This warranty does not apply to normal wear and tear or to damage caused by any of the following: accident; neglect, abuse or misuse; vandalism; improper installation, cleaning, operation or storage; alteration; damage caused by shipment; chemical damage; environmental factors; discoloration or change in surface finish due aging, exposure to sunlight/indoor lighting or fluids; disaster (i.e. fire, flood or act of God).

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gen2 Seating Warranty

gen2 Office Furniture warrants that our *Seating* products are free from defects in design, materials and workmanship given normal single shift use (8 hours per day; 5 days per week) by persons weighing up to 250 pounds. This warranty is given to the original buyer and is valid for **six (6) years** from date of purchase.

If product is defective and upon receipt of written notice within the applicable warranty period, gen2 Office Furniture will either repair or replace (at its discretion) with a comparable component or product free of charge to the customer. gen2 Office Furniture does not warrant the color-fastness or matching color, texture or dye lots except to within commercially reasonable standards.

	Products / Restrictions
Exceptions	<ul style="list-style-type: none">• Upholstery material, foam, gas cylinders and control mechanisms Warranty = two (2) years; from date of purchase• Seating products exceeding normal use Warranty = reduced in a pro-rata manner
Exclusions	<ul style="list-style-type: none">• Floor samples, display models or products used for rental purposes• Products purchased “as-is”

This warranty is valid only if the products are installed, used or maintained in accordance with installation and/or application instructions.

This warranty does not apply to normal wear and tear or to damage caused by any of the following: accident; neglect, abuse or misuse; vandalism; improper installation, cleaning, operation or storage; alteration; damage caused by shipment; chemical damage; environmental factors; discoloration or change in surface finish due aging, exposure to sunlight/indoor lighting or fluids; disaster (i.e. fire, flood or act of God).

This warranty does not include customer’s own material (COM) or equipment applied to our products. This warranty is void if the customer modifies the product or if attachments are made to the product that are not approved by gen2 Office Furniture.

THIS WARRANTY IS THE ORIGINAL BUYER’S SOLE REMEDY FOR PRODUCT DEFECT AND NO OTHER EXPRESS OR IMPLIED WARRANTY IS PROVIDED. GEN2 OFFICE FURNITURE SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES ARISING FROM ANY PRODUCT DEFECT.