

**NOTES OF PUBLIC MEETING HELD
TUESDAY, AUGUST 29, 2017, 7:00 PM
IN THE MACARTHUR CENTRE**

PRESENT: Mayor Ed Smith
Councillors: C. Lang, G. Shaw, L. Cudworth, J. Nathorst

ALSO PRESENT: Wendy Higashi, CAO
George Oberprieler, CEO, Heritage Credit Union
Maureen Kurenoff, Manager H.G. Insurance Agencies Ltd.
Donna Durban, Admin. Manager Heritage Credit Union, West
Boundary Branch. and staff.
Christine Esselink, President Greenwood Board of Trade
Doreen MacLean and Clare Folvik – Greenwood Heritage Society
Business owners
City Staff
Residents, City of Greenwood

The purpose of the meeting was to introduce H.G. Insurance to the City of Greenwood, to discuss changes to ICBC and Motor Vehicle Drivers Licencing Services and the new services that will be offered.

Mayor Ed Smith:

- Introduced George Oberprieler, CEO Heritage Credit Union, Donna Durban, Administration Manager, Heritage Credit Union, West Boundary Branch and Maureen Kurenoff, Manager H.G. Insurance Agencies Ltd.
- Opportunity for the City of Greenwood

George Oberprieler:

- Heritage Credit Union is a part owner of H.G. Insurance Agencies Ltd.
- Will be offering: ICBC, Motor Vehicle Licencing, General Insurance - House Insurance, private auto insurance, Fishing and Hunting Licenses
- To work together with the community
- Greenwood will never lose ICBC or MV. If there was a problem it would go back to the City. ICBC and MV will always stay in Greenwood.
- City of Greenwood works well with the Credit Union
- Adding value by adding more services
- The Insurance has to build on having ICBC as a base

Maureen Kurenoff:

- H.G. Insurance will be offering: ICBC, Motor Vehicle Drivers Licencing Services, General Insurance – (House, Private, Auto, Boat, Recreational and ATV Insurance), and Hunting and Fishing Licenses.
- Integrating - start working out of City Hall
- Renovating at the Heritage Credit Union for a space for H.G. Insurance
- Licensed brokers
- Two Licensed brokers.

DISCUSSION/CONCERNS

- Will you be offering business insurance? Yes
- When will H.G. Insurance be starting? As soon as possible.
- When will you be moving to the Heritage Credit Union? Once the renovations are complete. It is a process to move ICBC and MV.
- What will you offer to get me to change from my current insurance company? Would I get the same discounts? H.G. Insurance has access to a large market with a variety of companies and a variety of discounts. Insurance is different for each person depending on your needs.
- Will you be offering all of the insurance services while you are at City Hall? No we will only offer ICBC, MV at City Hall. Once we have moved to the Heritage Credit Union we will be offering all of the services.
- Where are you going to be located at the Heritage Credit Union? The location is going to be in the area Donna Durban has her office. She will have a new office in the back. H.G. Insurance and Heritage Credit Union have to have separate entrances.

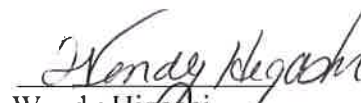
Christine Esselink: Welcomes H.G. Insurance to the City of Greenwood.

Mayor Ed Smith: Thank you to George Oberprieler, Maureen Kurenoff and Donna Durban.

The Meeting adjourned at 7:40 pm.


Mayor

Certified Correct


Wendy Higashi