



OnePlus Secure by Servify (Extended Warranty Plan for OnePlus 7/OnePlus 7 Pro)

OnePlus Secure by Servify (“Plan”) offers extended warranty for your OnePlus7/OnePlus 7 Pro (“Covered Device”) and helps you with extension of manufacturer’s warranty by an additional period of 1 year. This Plan is offered and sold by Service Lee Technologies Pvt. Ltd. and is the only Plan authorized and sold by OnePlus in India.

Plan Fee

Model Type	Plan Price	Term
OnePlus 7 (6GB+128GB)	₹1279	1 Year
OnePlus 7 (8GB+256GB)	₹1429	1 Year
OnePlus 7 Pro (6GB+128GB)	₹1799	1 Year
OnePlus 7 Pro (8GB+256GB)	₹1889	1 Year
OnePlus 7 Pro (12GB+256GB)	₹2039	1 Year

Registration

For registration, you are required to download the OnePlus Care App and register your Device. The Plan purchase and registration process must be completed within 365 days of purchasing the OnePlus 7/OnePlus 7 Pro Device.

Claim Process

In the event where you require repairs to the Covered Device under the Plan while it is active, you are required to inform us via the OnePlus Care App or Servify Web, or call us on 1 800 123 333 888 between Monday to Sunday, 9am to 9pm to start the claim process. All claim related documentation, if required, must be completed within seven (7) calendar days of raising the claim. Servify will have your Device picked up for repair and will deliver it back after repair, if the opted service is pickup and drop. Alternatively, the Device can be submitted to the authorized service centers listed on the App/Web as per the scheduled appointment.

Coverage & Term

Coverage begins from the next day after the expiry of the Manufacturer’s Warranty and ends on completion of the Term (1 Year) from the Plan start date. The Plan can be purchased and activated only within 365 days of purchase of your Covered Device.

Covered Device

Your OnePlus 7/OnePlus 7 Pro for which you have bought this Plan is called the Covered Device. The accessories are not covered under this Plan.

Exclusions/Cause of Loss Not Covered

Theft or loss, or any damage that occurs due to an accidental or liquid damage is not covered under this Plan. For the complete list, please refer to the terms and conditions.

Cancellation

Cancellation can be done within 7 days of purchasing the Plan. The entire amount of Plan Fee is refunded.