



## **OnePlus Protect Plus by Servify (Damage Protection and Extended Warranty Plan for OnePlus 7/OnePlus 7 Pro)**

OnePlus Protect Plus by Servify (called as “Plan”) offers Device protection and extended warranty for OnePlus 7/OnePlus 7 Pro (“Covered Device”) that will help keep your Device protected from liquid and physical damages along with the extension of manufacturer’s warranty by an additional period of 1 year. This Plan is offered and sold by Service Lee Technologies Pvt. Ltd. This is the only Plan authorized and sold by OnePlus in India.

### **Plan Fee**

<b>Model Type</b>	<b>Plan Price</b>	<b>Term</b>
OnePlus 7 (6GB+128GB)	₹3989	2 Year
OnePlus 7 (8GB+256GB)	₹4519	2 Year
OnePlus 7 Pro (6GB+128GB)	₹5719	2 Year
OnePlus 7 Pro (8GB+256GB)	₹6039	2 Year
OnePlus 7 Pro (12GB+256GB)	₹6559	2 Year

### **Registration**

For registration, you are required to download the OnePlus Care App and register your Device. The registration process must be completed within 30 days of purchasing the OnePlus 7/OnePlus 7 Pro Device.

### **Claim Process**

In the event of damage or require repairs to the Covered Device, you are required to inform us within 48 hours of the damage via the OnePlus Care App or Servify Web, or call us on 1 800 123 333 888 between Monday to Sunday, 9am to 9pm to start the claim process. All claim related documentation requirements must be completed within seven (7) calendar days of raising the claim. Once the claim is approved in principle, you can schedule a pickup of your Covered Device & Servify will have it picked up for repair and deliver it back after repair for free. Alternatively, the Device can be submitted to the authorized service centers listed on the App/Web as per the scheduled appointment. You will have to pay an administration fee of Rs.750/- for processing the claim for your OnePlus 7, while the administration fee for OnePlus 7 Pro will be Rs.1,000/-. In case, there is no damage & the repair is under extended warranty, then no processing fee will be charged. The repair costs will be borne by Servify as per the terms and conditions of the Plan.

## **Coverage & Term**

OnePlus Protect Plus offers 2 years of device protection coverage from the date of purchase of the Covered Device and 1 year of extended warranty. A maximum of 2 damage claims is allowed under the plan, as detailed in the terms and conditions. The Plan can be purchased only within 30 calendar days of the purchase of your OnePlus Device. The Device is covered for any kind of accidental and liquid damage, which is not covered in the manufacturer's warranty. Extended Warranty coverage begins from the next day after the expiry of the Manufacturer's Warranty and ends on completion of 1 Year from the Plan start date.

## **Covered Device**

Your OnePlus 7/OnePlus 7 Pro for which you have bought this Plan is called the Covered Device. The accessories are not covered under this Plan.

## **Exclusions/Cause of Loss Not Covered**

Any damage that occurs within 7 days of activating the Plan, theft or loss, damage due to wilful neglect, poor maintenance is not covered under this Plan. For the complete list, please refer to the terms and conditions.

## **Cancellation**

Cancellation can be done within 7 days of purchasing the Plan. The entire amount of Plan Fee is refunded.