

OnePlus Extended Warranty by Servify (Extended Warranty Service Contract for OnePlus 6)

OnePlus Extended Warranty by Servify offers extended warranty for your OnePlus 6 (“Covered Device”) and helps you with an extension of manufacturer’s warranty by an additional period of 1 Year or 2 Years as per the Service Contract procured. This Service Contract is offered and sold by Servify (US) Inc. and is the only Service Contract authorized for sale by OnePlus in United States of America.

Service Fee Structure (excl. Taxes)

Model Name	Service Contract Price	Coverage Term
OnePlus 6 64GB	USD 32	1 Year
OnePlus 6 128GB	USD 36	1 Year
OnePlus 6 256GB	USD 39	1 Year

Registration

For registration, you are required to download the OnePlus Care mobile application (“OnePlus Care App”) and register your device. The Service Contract procurement and registration of the same must be completed within 365 days of purchasing the OnePlus 6 device, and the device must be covered under manufacturer’s warranty terms & period.

Service/Claim Process

In the event where you require repairs to the Covered Device under the Service Contract while it is active, you are required to inform us via the call center or the OnePlus Care App or Web (<https://oneplus.servify.in/>) or send an email to us at us_claims@servify.in to start the service process. All service related documentation, if required, must be completed within seven (7) calendar days of raising the service request. Once the request is approved in principle, you can mail-in (paid by Servify) your Covered Device to the Servify designated service location. Once the service is complete, Servify’s designated service location will return the Covered Device to you. The service costs will be borne by Servify as per the terms and conditions of the Service Contract.

Coverage & Term

Coverage begins from the next day after the expiry of the Manufacturer’s Warranty and ends on completion of 1 Year or 2 Years (as per the Service Contract purchased by you) from the Service Contract start date. The Service Contract can be procured only within 365 days of purchase of your Covered Device.

Covered Device

Your OnePlus 6 64GB, 128GB or 256 GB for which you have procured this Service Contract is called the Covered Device. The accessories are not covered under this Service Contract.

Exclusions/Cause of Loss Not Covered

Theft or loss, or any damage that occurs due to an accidental or liquid damage is not covered under this Service Contract. For the complete list, please refer the detailed terms and conditions.

Cancellation

If you cancel within thirty (30) days of procurement of the Service Contract, you will receive a full refund, if you haven’t obtained any benefits under this Service Contract.