



## **OnePlus Secure by Servify (Extended Warranty Plan for OnePlus 5)**

OnePlus Secure by Servify ("Plan") offers extended warranty for your OnePlus 5 ("Covered Equipment") and helps you with extension of manufacturer's warranty by an additional period as per the Plan selected. This Plan is offered and sold by Service Lee Technologies Pvt. Ltd. and is the only Plan authorized and sold by OnePlus in India.

### **Plan Fee**

Model Type	Plan Price (INR)	Term
OnePlus 5 128GB	1,899	12 months
OnePlus 5 128GB	4,599	24 months
OnePlus 5 64GB	1,699	12 months
OnePlus 5 64GB	3,999	24 months

### **Registration**

For registration, you are required to download the OnePlus Care app and register your device. The Plan purchase and registration process must be completed within 365 days of purchasing the OnePlus 5 device.

### **Claim Process**

In the event where you require repairs to the Covered Equipment under the Plan while it is active, you are required to inform us via the OnePlus Care app or Servify web, or call us on 1800 121 4984 between Monday to Saturday, 10 am to 7pm to start the claim process. All claim related documentation, if required, must be completed within seven (7) calendar days of raising the claim. Once the claim is approved in principle, you can schedule a pickup of your Covered Equipment & Servify will have it picked up for free for repairs, and Servify will deliver it back to you after repairs.

### **Coverage & Term**

Coverage begins from the next day after the expiry of the Manufacturer's Warranty and ends on completion of the Term (12 Months or 24 Months) as per the Plan purchased from the Plan start date. The Plan can be purchased only within 365 days of purchase of your Covered Equipment.

### **Covered Equipment**

Your OnePlus 5 64GB or OnePlus 5 128 GB for which you have bought this Plan is called the Covered Equipment. The accessories are not covered under this plan.

### **Exclusions/Cause of Loss Not Covered**

Theft or loss, or any damage that occurs due to an accidental or liquid damage is not covered under this Plan. For the complete list, please refer to the terms and conditions.

### **Cancellation**

Cancellation can be done within 7 days of purchasing the Plan. The entire amount of Plan Fee is refunded.