

NoteVault

Human Transcription

The construction industry is a complex one with many industry-specific terms and acronyms. NoteVault employs professional transcribers with construction experience to dramatically improve speech-to-text quality and speed.

Our transcribers can manage custom terms and language translation, making it simpler than ever for your field staff to speak in a way that's comfortable for them and ensure that you still get a professional daily report.

Ensure accuracy with transcribers trained to know acronyms and technical terms

Create a custom glossary for company-specific words and phrases



Allow field workers to speak their preferred languages and have reports transcribed into English

Retain audio files for future reference

Record 150 words of report content in just 60 seconds

Upload a custom glossary into any project!

Translate any language into English text to improve field reporting!

Retain audio files with notes for 10 years!

Escalate issues automatically using Keyword Notifications!

How can Human Transcription work for you?

NoteVault employs professional translators / transcribers tailored to serve each region and time zone where our users are working. Although Automatic Speech Recognition (ASR) continues to improve, it struggles to cope with industry terms and acronyms. The NoteVault platform allows projects to be set up with a custom glossary, ensuring accurate transcription of audio to text. Use of professional translators enables users to speak a foreign language, but produce daily reports in English.



») Where are the transcribers located?

Transcribers are U.S.-based for U.S. projects, and located regionally for global projects.

») Why is Human Transcription better than Siri or other ASR?

Siri and other ASR systems do not work when you are out of network coverage. Plus, users must edit acronyms, names, and technical terms on the spot, which is often not convenient. Also, when using these services the audio files are not retained for later review, whereas NoteVault retains all audio files for 10 years.

») How soon can I listen to the audio files of other users' notes?

Virtually immediately if you are within network coverage. All data associated with the note is in continuous sync with the platform. If you are out of sync, notes will sync automatically when you come into coverage.

») What languages can I have transcribed?

We can translate essentially any language into English. To date we have transcribed Spanish, Mandarin, Hindi, Urdu, Arabic, and others into professional English.

») Which plans have Human Transcription?

You can use Human Transcription on either Plus or Pro plans. With Plus, you pay-per-use at \$1.99 per 30-second increment. With the Pro plan you receive unlimited Human Transcription. If leaving more than two notes a day, Pro is the best value.

») How do users know a note is awaiting transcription?

'Transcription Pending' is the placeholder message on all notes uploaded while awaiting audio to be transcribed into text. The audio file is available immediately for review on Notes! or the web portal by you or anyone who has rights to view your notes on your projects.

») How long does it take for audio to be transcribed?

NoteVault is continuously improving the speed and accuracy of transcription to better serve our customers needs. During business hours you can expect a return in around 20 minutes. All transcriptions are guaranteed to be completed by midnight in time for the daily report the next day.

Contact us for your free demo on +1 (858) 755-9800 or visit www.notevault.com

NoteVault provides patented, innovative voice-to-text-based mobile reporting solutions for the construction and engineering industries. NoteVault enables staff to quickly and easily report project activity from the field using nothing but their voice and their mobile phone. This information is transcribed and made available through email or a web-based interface. NoteVault saves time and money, while protecting against potential lawsuits. For more information, please [visit notevault.com](http://www.notevault.com)

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