OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
GUIDANCE ON TELEHEALTH DURING THE COVID-19 STATE OF EMERGENCY

Reference Number: SFY 2020-03
Authorized by: Lindsey B. Courtney, Interim Executive Director
Division/Board/Council/Commission: Office of Professional Licensure and Certification, Division of Health Professions
Effective Date: March 18, 2020
Subject: Telehealth guidance
Description: Guidance concerning telehealth services under Emergency Order #8

Pursuant to the Governor’s Emergency Order #8 under Executive Order 2020-04, and upon authorization by the Department of Health and Human Services, the Office of Professional Licensure and Certification issues the following guidance to medical providers.

In response to the outbreak of COVID-19, effective immediately, the Governor has ordered “[a]ll medical providers [ . . .] be allowed to perform health care services through the use of all modes of telehealth, including video and audio, audio-only, or other electronic media, to treat the residents of the state of NH for all medically necessary services.” The State’s temporary expansion of telehealth services applies to all medical providers including, but not limited to, those professions licensed, certified, or registered by the Office of Allied Health Professionals, Board of Medicine, Board of Nursing, Board of Psychology, Board of Mental Health Practice, Board of Licensing for Alcohol and Other Drug Use Professionals, Board of Licensed Dietitians, and the Board of Dental Examiners.

To the extent a practice act or administrative rule limits or otherwise sets forth the parameters under which telehealth services may be provided that may conflict with this Order, Executive
Order #8 overrides such references under the Order is rescinded or until the State of Emergency is terminated, whichever happens first.

For general questions regarding this notification, please contact:

Lindsey B. Courtney, JD
Interim Executive Director
Office of Professional Licensure and Certification
121 South Fruit Street
Concord, NH 03301
lindsey.courtney@oplc.nh.gov