WHEN:
Date: November 30, 2018
Time: 2:00 – 3:00 p.m. ET

REGISTER:
Registration is required and ends 30 minutes prior to the webinar. To register please click here.

OVERVIEW:
Violence or abuse experienced in the workplace is a critical issue that many organizations face. Nurses are at increased risk for experiencing workplace violence due to their close contact with patients as well as working in an occupational environment marked by stress and burnout. It is imperative that nurses be well educated and fully informed as they deal with this daunting topic. This course will review the topic of violence in the workplace, discuss steps that can be taken to prevent or diffuse its effects and most importantly, explain how to create and implement an effective workplace violence prevention plan. The purpose of this course is to provide nurses with information so they may better recognize, address, and prevent violence in their workplaces.

OBJECTIVES:
1. Describe the scope of workplace violence in healthcare.
2. Recognize risk factors and hazards commonly associated with workplace violence.
3. Review components of an effective workplace violence prevention program.
4. Identify risk control techniques for organizational leadership and nurses to help increase workplace safety.

SPEAKERS:
- Jennifer Flynn, CPHRM, Risk Manager, Nurses Service Organization (NSO)
- Lynn Pierce, BSN, RN, CPHRM, Risk Control Director, CNA Healthcare

*This activity is eligible for CNE credit; see final announcement for specific details.