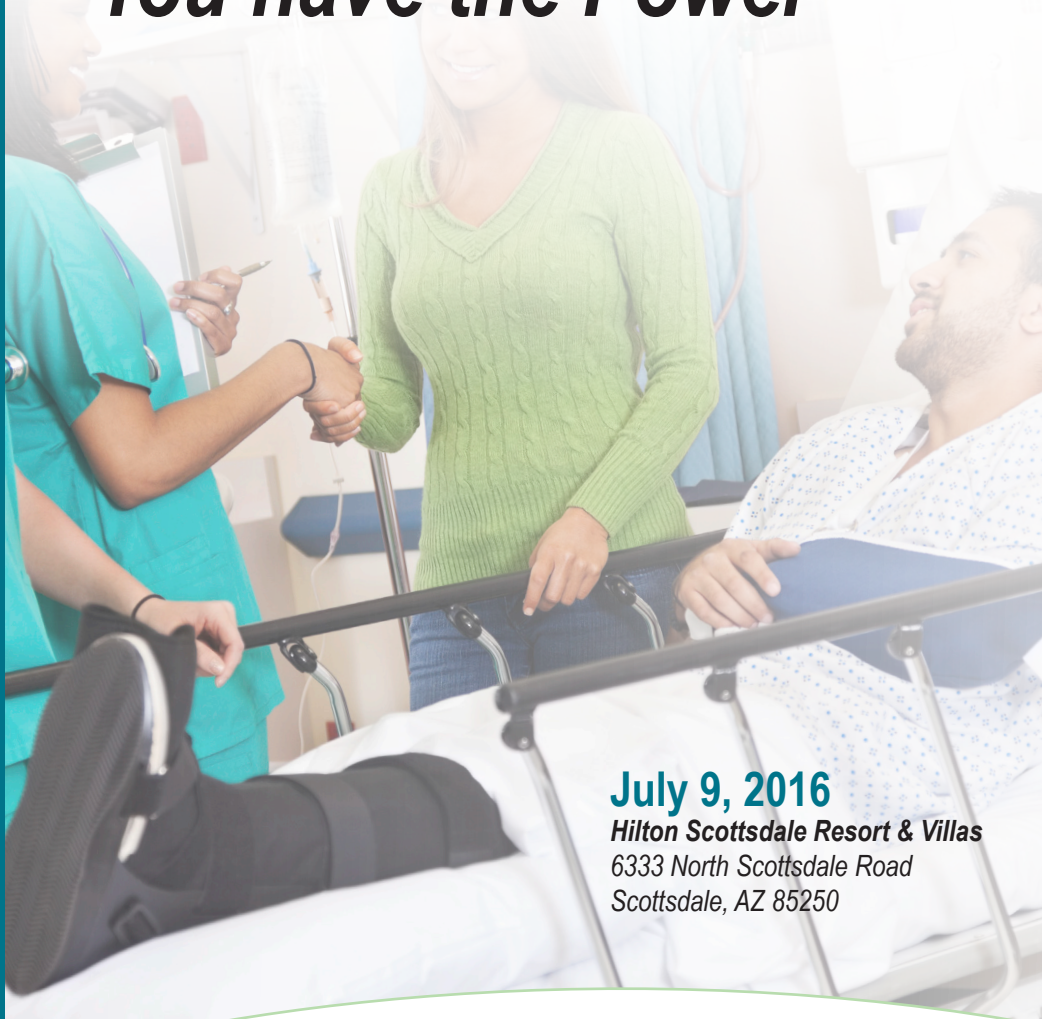


# Improving Patient Safety:

## *You have the Power*



**July 9, 2016**

**Hilton Scottsdale Resort & Villas**

6333 North Scottsdale Road

Scottsdale, AZ 85250

A Continuing Education Activity  
Sponsored By

**Pfiedler**  
ENTERPRISES

Grant Funds Provided By

stryker  
**LEARN**  
Leading | Empowering | Advancing

## Course Overview

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This continuing education activity has been designed with a focus on patient safety. You, the provider have the power to ensure the surgical patient has an experience that results in satisfaction as well as protection from surgical site infections. Content will address how the provider can optimize the surgical experience for the patient, utilize effective communication skills to connect with the patient and make them “raving fans”, and implementing safe practices to protect the patient from surgical site infections. Group activities and audience response questions will enable interaction between faculty and the attendees. A hands-on workshop is planned to review safe use of instrumentation designed to protect the patient.

## Objectives

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Upon completion of this course, the attendee should be able to:

1. Summarize post-surgical outcomes and the impact on patients, their families, the facilities, and the United States as a whole.
2. Develop personal skills that will result in establishing positive patient and surgical team relationships.
3. Discuss how reimbursement relates to patient satisfaction scores.
4. Describe often missed bacterial “Safe-Houses” and identify best practices for preventing them.
5. Summarize how a patient’s vulnerability to infection and other post-surgical complications can be increased by poor practices in the OR and SPD.
6. Review best practices and supporting guidelines which are the basis for policies and procedures that protect the patient.
7. Identify two communication tools to enhance patient safety.
8. Differentiate “listening” and “hearing”.
9. Identify two benefits of procedural checklists.
10. Discuss alarm management and its application to safe perioperative care.

## Intended Audience

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This course is for perioperative nurses and central processing personnel who are involved in surgical procedures where it is imperative to protect the patient from untoward events.

## Disclaimer

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This continuing education course is offered for your professional development. Pfiedler Enterprises does not endorse or promote any commercial product that may be discussed in this activity.

## Support

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We gratefully acknowledge the support of **Stryker** for providing grant funds and technical support for this activity.

## Agenda

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|               |  |
|---------------|--|
| 7:30 – 8:00   | Registration and Breakfast   |
| 8:00 – 8:15   | Introduction to the Course/Housekeeping  |
| 8:15 – 9:00   | Perioperative State of Affairs and opportunities to optimize the Patient's Experience <ul style="list-style-type: none"><li>• State of post-surgical complications</li><li>• Patient expectations</li><li>• Improving patient satisfaction and outcomes</li></ul>                          |
| 9:00 – 10:00  | Safety Skills to Reduce Patient Care Near Misses and Adverse Event <ul style="list-style-type: none"><li>• Communicating effectively</li><li>• Team work and Situational Awareness</li><li>• Communication tools</li><li>• Skills for success/results</li><li>• Group activities</li></ul> |
| 10:00 – 10:15 | Break  |
| 10:15 – 11:00 | Check-Check-Check: Using Checklists as a Patient Safety Tool <ul style="list-style-type: none"><li>• Types of Checklists</li><li>• Reducing Patient Safety Errors</li><li>• Effective Teamwork</li></ul>   |
| 11:00 – 12:00 | Bacterial "Safe-Houses" in the OR and SPD contributing to infections: How to ruin their day!! <ul style="list-style-type: none"><li>• Prevalence of SSI's</li><li>• Resistant Organisms</li><li>• Disinfectants</li></ul>  |
| 12:00 – 1:00  | Lunch  |
| 1:00 – 2:00   | Increased Patient Vulnerability Introduced in the OR <ul style="list-style-type: none"><li>• Retained Foreign Bodies</li><li>• Powder</li><li>• Lint</li><li>• Particles</li></ul>   |
| 2:00 – 3:00   | Perioperative Safety Technology to Enhance Patient Safety <ul style="list-style-type: none"><li>• Tourniquet Safety</li><li>• Safe Surgical Suctioning</li><li>• Retained Surgical Sponges: Getting to Zero</li></ul>  |
| 3:00          | ARS Questions: Compare Post to Pre-Knowledge/Evaluation/Adjourn  |

## Faculty

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### *Dru A. Beedle RN, MN, CNOR, NE-BC*

Clinical Nurse Consultant  
The Villages, FL

### *Wava Truscott, PhD, MBA*

Infection Prevention Consultant  
President, MedSci Associates, LLC  
Atlanta, GA

## Accreditation

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### *State Board Approval for Nurses:*

Pfiedler Enterprises is a provider approved by the California Board of Registered Nursing, Provider Number CEP14944, for **6 contact hour(s)**.

Obtaining full credit for this offering depends upon completion, regardless of circumstances, from beginning to end. Licensees must provide their license numbers for record keeping purposes.

**The certificate of course completion issued at the conclusion of this course must be retained in the participant's records for at least four (4) years as proof of attendance.**

### *IAHCSPM:*

The International Association of Healthcare Central Service Materiel Management has approved this educational offering for **6.0 contact hours** to participants who successfully complete this program.

### *CBSPD:*

The Certification Board for Sterile Processing and Distribution (CBSPD) has approved this program for 6.0 contact hours.

### *IACET Statement:*

Pfiedler Enterprises has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET), 1760 Old Meadow Road, Suite 500, McLean, VA 22102; (703) 506-3275.

### *CEU Statement:*

As an IACET Authorized Provider, Pfiedler Enterprises offers CEUs for its programs that qualify under ANSI/ IACET Standard. Pfiedler Enterprises is authorized by IACET to offer **0.6 CEU(s) (6.0 contact hours)** for this program.

## Steps for Successful Completion

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To earn continuing education credit, the participant must complete the following steps:

1. Attend the educational activity in entirety. If more than ten percent of course time is missed, the onsite meeting manager will address options for successful completion based on content and time missed.
2. Attendees must demonstrate attainment of course objectives to earn CE credit and achieve 70% on the Post-Test. A faculty-led discussion of test items will occur, so that learners can receive immediate feedback on their tests.
3. Complete the activity evaluation and verification of attendance forms.
4. Give the Post-Test, evaluation and attendance forms to the meeting manager. The completion and receipt of all documents are required to document achievement of course objectives and the awarding of credit to you.
5. Contact Pfiedler Enterprises at 720-748-6144 for credit questions.

## Declaration of Disclosure

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In compliance with continuing education requirements, Pfiedler Enterprises provides disclosure (potential conflicts of interest) information for individuals who may control the content of this CE activity. Disclosure includes speakers as well as course planners and developers.

## Planning Committee

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### ***Dru A. Beedle RN, MN, CNOR, NE-BC***

Clinical Nurse Consultant  
The Villages, FL

### ***Marilyn M. Burns, RN BS, CNOR***

Clinical Consultant  
MMBG Consulting  
Tullahoma, TN

### ***Vangie Dennis, RN, BSN, CNOR, CMLSO***

Director of Patient Care Services  
Ambulatory Clinics  
Emory Healthcare  
Atlanta, GA

### ***Julia A. Kneeder, RN, EdD***

Program Manager  
Pfiedler Enterprises  
Aurora, CO

### ***Judith I. Pfister, RN, BSN, MBA***

Program Manager  
Pfiedler Enterprises  
Aurora, CO

### ***Wava Truscott, PhD, MBA***

Infection Prevention Consultant  
President, Med Sci Associates  
Atlanta, GA

## Location/Accommodations

***Hilton Scottsdale Resort & Villas***  
6333 North Scottsdale Road  
Scottsdale, AZ 85250

## American's for Disability Act (ADA) Statement

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Pfiedler Enterprises will be glad to assist you with any special needs (ie, physical, dietary, etc.). Please contact Pfiedler Enterprises at 720-748-6144.

## AdvaMed Code of Ethics

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This course complies with the “*Revised and Restated AdvaMed Code of Ethics*” effective July 1, 2009. The educational meeting and associated hospitality events are intended solely for the registered attendees and faculty. Therefore, guests/spouses and other healthcare professionals are not allowed to attend. We appreciate your cooperation with these guidelines.

## HIPAA Statement

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Pfiedler Enterprises makes every effort to be in compliance with HIPAA. In order to protect patient privacy, faculty and participants have been requested to de-identify patient cases.

# Improving Patient Safety: *You have the Power*

July 9, 2016 • Scottsdale, AZ

Last Name \_\_\_\_\_

First Name \_\_\_\_\_ MI \_\_\_\_\_

☐ RN    ☐ SPT    ☐ Other \_\_\_\_\_

License # and State \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

Email (Primary delivery method for registration confirmation) \_\_\_\_\_

## No Tuition

### Registration Procedure:

- Online:** Register by logging into  
[www.pfiedlerenterprises.com/3866-07](http://www.pfiedlerenterprises.com/3866-07)
- Fax:** Send registration via fax to: **720.748.6196**
- Mail:** Mail registration form to:  
**Pfiedler Enterprises**  
2101 S. Blackhawk Street, Suite 220  
Aurora, CO 80014-1475
- Questions:** Registration questions call 720.748.6144

### Cancellation & Refund Policy:

*Please make sure you have received a course confirmation before making travel arrangements. Should you need to cancel from this course, please do so promptly, so that wait-listed professionals can be accommodated.*

*Pfiedler Enterprises reserves the right to cancel this activity if necessary. Registered participants will be notified no later than two weeks prior to the scheduled event date. Pfiedler Enterprises is not responsible for non-refundable tickets purchased to attend this course.*



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