

THE CULTURE GAP NO ONE IS PREPARING CHARGE NURSES FOR

Charge nurses are expected to lead people, but most are only trained to manage operations.

The Reality:

77%

of nurses and team members report experiencing disrespectful behavior

84%

witness disrespect, and 54% experience it weekly or daily

59%

report that these behaviors are difficult or impossible to confront

The result? Decreased trust, weakened teamwork, disengagement, and a workplace culture that directly impacts team experience and patient care.

Charge Nurses Influence the Culture of Every Shift

Yet many charge nurses are expected to manage conflict, communication breakdowns, incivility, and team dynamics without being equipped to lead the people side of care delivery.

Introducing CHARGE NURSE DEVELOPMENT for a Healthy Workforce



A practical, evidence-based program designed to equip charge nurses with the skills to:

- ✓ Lead with confidence
- ✓ Navigate difficult conversations
- ✓ Effectively manage conflict
- ✓ Address disruptive behaviors
- ✓ Strengthen team relationships
- ✓ Cultivate healthier workplace cultures in real time

The cost of not developing charge nurses is far greater than the investment in preparing them.

Equip your charge nurses with the skills to strengthen culture, improve team performance, and create healthier work environments.

Partner with us to build stronger charge nurse leaders and create lasting organizational impact.

Schedule a call today to learn details and pricing options.

Contact Cheryl Fletcher, Director of Education & Research, at Cheryl@HealthyWorkforceInstitute.com.