PROGRAM DESCRIPTION

Healthcare organizations rely on transformational leaders to promote teamwork, empower staff to perform at a high level, and foster involvement and accountability to improve patient satisfaction and clinical outcomes. However, nursing leaders are often not prepared to meet the current volatile, unpredictable, complex, and ambiguous healthcare environment due to the traditional lack of nursing leadership development programs focused on competency building, especially demonstrating emotional intelligence. The literature supports the premise that EI competencies can be improved, which sparks interest in EI development through leadership training.

           This is an Implementation Research study on the effect of the Emotional Intelligence (EI) Leadership Development Program on Novice and Emerging nurse leaders. The overall goal is to enhance the nurse manager’s and assistant nurse manager’s EI self-efficacy and self-confidence which leads to their increased job satisfaction and intent to stay and eventually will influence the clinical staff’s job satisfaction and intent to stay.

  This course is an hour-long, immersive experience in which participants will integrate program content and apply relevant knowledge to a real-life situation.

PROGRAM OBJECTIVES

At the end of this program, participants will be able to:

* Understand the Four Emotional Intelligence (EI) building blocks.
* Apply the concept of the Four EI building blocks to real-life situations most especially those related to healthcare leadership.
* Enhance the participant’s EI self-efficacy and self-confidence.

 TEACHING METHODS

 This course will employ the following teaching strategies:

* PowerPoint Slides
* Videos
* Case scenarios

REQUIREMENTS

Prior to taking the program 2 pre-test must be completed:

* Pre-tests: 1) Emotional Intelligence Self-Efficacy Scale by Bandura: 8 questions test
  1. Knowledge Acquisition test- 5 multiple choice questions

After completing the program modules, participants will satisfy the post-test and Evaluation

                           Survey and will receive Program Completion Certificate

* Post-tests: 1) Emotional Intelligence Self-Efficacy Scale by Bandura: 8 questions test

2) Knowledge Acquisition test- 5 multiple choice questions test

3) Program Evaluation Survey- 4 questions test

PRIVACY AND CONFIDENTIALITY

I am committed to ensuring that your privacy is protected. Data will be collected, stored, and used in a manner that ensures it is relevant, timely, accurate, coherent, transparent, and accessible.

I agree to keep all the research information shared with me confidential. I will not discuss or share the research information with anyone other than the Researcher(s) or others identified by the Researcher(s).