**CVS ICU Service Excellence Committee Agenda**

**GE M-101A**

6/17/2019

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| --- | --- | --- |
| Time | Topic | Presenter |
| 0700-0715 | Review May minutes Snacks: Rose* Happy Birthday month to Terry!
* Great job on Pacemaker and Line Care Education sheets Kelly!

Start next meeting with highs from positivity challenge | Kelly Kohrs  |
| 0715-0730 | Discuss project updates* Life of 5 BG Board- we need an interval to remove them
* DAISY award
	+ updates to Erica’s proposal (submitted to Kate Fogarty)
* SOAR board Sunday updates
	+ Are we pinning them up?
 | Clare Banigan |
| 0730-0800 | Care Card Education discussion* How did on unit education go?
* How many people have we reached so far? 95
* Can we add more times to educate?
	+ Head to New Hearts in July

  | All |
| 0800-0830 | Eat that Cookie discussion Ch 3&4 | All |
| 0830-0845 | Break | N/A |
| 0845-0930 | Discuss POC/Press Ganey data from Q4* Jody has asked us to find areas of improvement based on our data and work on a project to improve their experience (she suggested noise)
* Review June edition of Journal of Patient Experience for ideas
 | All |
| 0930-1015 | Pre Survey Data Compilation | All |
| 1015-1030 | Life of 5BG Board and SOAR Board updating | All |
| 1030-1100 | Wrap up meeting items for next month and assign tasks-can we sign up for more on unit education?/DNA time vs personal time | All |

**Members:**

|  |  |
| --- | --- |
| Clare Banigan- Chair  |  |
| Kelly Kohrs-Co-chair |  |
| Erica Allender- Patient Experience Representative | N/A |
| Terry McClement  |  |
| Rose Morris |  |
| Lynsey Schmidt |  |
| Sarah Wright- Magnet Champion |  |

X-present

Previous meeting:

* Read Chapter 3-4
* Look at Journal of Patient Experience published in June
* Terry’s Birthday June 5th

**Next meeting (for July):**

* Erica wants to talk about spiritual care in July (30 mins)

**On unit education:**

* Kelly
	+ ~~May 1~~~~st~~ ~~7-11pm~~
* Clare
	+ ~~May 7~~~~th~~ ~~3-7pm~~
* Rose
	+ ~~May 20~~~~th~~ ~~7-11am~~
* Sarah
	+ ~~May 13~~~~th~~ ~~3-7pm~~
* Erica
	+ June 5th 3-7 pm and June 6th 3-7pm
* Terry
	+ ~~May 28~~~~th~~ ~~3-7p~~
* Lynsey
	+ June 17th 3-7p

**Bringing Snacks:**

June- Rose

July- Erica

August- Terry

September- Lynsey

October- Clare

November-Kelly

December-Sarah

January-Rose

February-Erica

March-Terry

April-Lynsey

May-Clare