**CVS ICU Service Excellence Committee Agenda**

**GE M-101A**

6/17/2019

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| Time | Topic | Presenter |
| 0700-0715 | Review May minutes  Snacks: Rose   * Happy Birthday month to Terry! * Great job on Pacemaker and Line Care Education sheets Kelly!   Start next meeting with highs from positivity challenge | Kelly Kohrs |
| 0715-0730 | Discuss project updates   * Life of 5 BG Board- we need an interval to remove them * DAISY award   + updates to Erica’s proposal (submitted to Kate Fogarty) * SOAR board Sunday updates   + Are we pinning them up? | Clare Banigan |
| 0730-0800 | Care Card Education discussion   * How did on unit education go? * How many people have we reached so far? 95 * Can we add more times to educate?   + Head to New Hearts in July | All |
| 0800-0830 | Eat that Cookie discussion Ch 3&4 | All |
| 0830-0845 | Break | N/A |
| 0845-0930 | Discuss POC/Press Ganey data from Q4   * Jody has asked us to find areas of improvement based on our data and work on a project to improve their experience (she suggested noise) * Review June edition of Journal of Patient Experience for ideas | All |
| 0930-1015 | Pre Survey Data Compilation | All |
| 1015-1030 | Life of 5BG Board and SOAR Board updating | All |
| 1030-1100 | Wrap up meeting items for next month and assign tasks  -can we sign up for more on unit education?/DNA time vs personal time | All |

**Members:**

|  |  |
| --- | --- |
| Clare Banigan- Chair |  |
| Kelly Kohrs-Co-chair |  |
| Erica Allender- Patient Experience Representative | N/A |
| Terry McClement |  |
| Rose Morris |  |
| Lynsey Schmidt |  |
| Sarah Wright- Magnet Champion |  |

X-present

Previous meeting:

* Read Chapter 3-4
* Look at Journal of Patient Experience published in June
* Terry’s Birthday June 5th

**Next meeting (for July):**

* Erica wants to talk about spiritual care in July (30 mins)

**On unit education:**

* Kelly
  + ~~May 1~~~~st~~ ~~7-11pm~~
* Clare
  + ~~May 7~~~~th~~ ~~3-7pm~~
* Rose
  + ~~May 20~~~~th~~ ~~7-11am~~
* Sarah
  + ~~May 13~~~~th~~ ~~3-7pm~~
* Erica
  + June 5th 3-7 pm and June 6th 3-7pm
* Terry
  + ~~May 28~~~~th~~ ~~3-7p~~
* Lynsey
  + June 17th 3-7p

**Bringing Snacks:**

June- Rose

July- Erica

August- Terry

September- Lynsey

October- Clare

November-Kelly

December-Sarah

January-Rose

February-Erica

March-Terry

April-Lynsey

May-Clare