Ostomy Outpatient Visits:

While most hospitals have WOC (Wound, Ostomy and Continence) Nurses, many do not see patients if they are not currently a patient in the hospital. Some nurses will see patients as an outpatient on an as needed basis if the patient had surgery done at their facility and the physician writes an order for the visit. The following list focuses on existing clinics or nurses who can see patients by referral**. You will need a doctor’s order to see an ostomy nurse. There are guidelines for each facility and they are subject to change over time. For hospital phone numbers and addresses call 211 or go to www.211texas.org
Ostomy Clinics

*These clinics do not require the ordering physician to have privileges within their system.*

**Baylor Scott & White Medical Center at Carrollton**
4343 N. Josey Lane, 1st floor Carrollton, TX 75010 phone: 972-394-2336

**Dallas Ostomy Clinic**
Texas Colon & Rectal Specialists
Baylor Medical Center at Irving, Medical Office Building I 2001 N. MacArthur Blvd, Suite 750
Irving, Texas 75061
Phone: 972-759-2040

**John Peter Smith**
Outpatient Clinic
1500 S. Main Street Fort Worth, TX 76104
Phone: 817-702-4268 Fax: 817-702-4293

**Texas Health Harris Methodist, Ft. Worth Wound, Ostomy & Hyperbaric Outpatient Clinic**
1325 Pennsylvania Ave, Suite 750
Ft. Worth, TX 76104
Phone: 817-250-1070 option #6

**Texas Health Presby Hospital - Dallas**
Ostomy Education and Management Program, Wound Clinic
8198 Walnut Hill Ln Jackson Building, 1st floor, Clinic C Dallas, TX 75231
Phone: 214-345-4334 Fax: 214-345-4183

**Texas Health HEB**
Outpatient Ostomy Clinic
1600 Hospital Pkwy, Bedford, TX 76022
1st floor of the Outpatient Service area

*Comments:* The patient can either call the scheduler and a referral is sent to the primary care doctor/surgeon to obtain and order or the written physician’s order/prescription can be faxed directly to the scheduler. Appointments are directed to the Outpatient Scheduler where the patient information is generated to begin the authorization process. The scheduler contact number is 817-848-2778. Select option # 2 then option #3. Clinic hours are M-F and times will be individualized based on their need and nurse’s availability. Contact the office for questions or concerns of the ostomy service at 817-848-4552.

Marklin Jones, BSN, RN, CWON / Wound and Ostomy Nurse Speciality

**Instructions:** You have to have a referral from your physician. Your insurance needs to be verified and authorizations given prior to a visit, which the hospital admission department can do. Services include pre-op teaching, markings and post-op care for ostomy patients. They see patients who have new ostomies and those who have had stomas for a long time. One of the nurses is excellent in fitting patients for hernia belts.
Instructions: Have your physician call to get a physician order form to fill out and fax back. The clinic will call you to set up the appointment. Your primary care doctor can order this referral for you if you are not actively following up with a surgeon.

**Texas Health Presby Hospital - Plano**

Outpatient Ostomy Program
6200 West Parker Road Plano, TX 75093
Phone: 972-981-3016  Fax: 972-981-3104

**Baylor University Medical Center**
3501 Junius St, Dallas, TX 75246
Phone: 214-820-4400

**Dallas VA Medical Center**
4500 S. Lancaster Rd Dallas, TX 75216
Phone: [214-857-0649](tel:214-857-0649)

Comments: The Dallas VA Hospital has an outpatient wound and ostomy clinic, but you must be a veteran and registered through the VA System in order to receive treatment/care. Outpatient Hours: Monday-Friday 1p-3p.

**Outpatient Ostomy Nurses**

These nurses/facilities do require the ordering physician to have privileges within their system.

Baylor McKinney
Jan Owen, BSN, RN, CWOCN, CFCN,
5252 W University Dr. McKinney, TX 75071
Phone: 469-764-6921  Fax: 469-764-2207

**Parkland Hospital**
5200 Harry Hines Blvd Dallas, TX 75235
Patient Access Center: 214-590-5601 214-590-8000

Comments: The clinic was designed for Parkland patients. The provider’s office can call Parkland patient access center and there is a number to press for the referring provider. They will send a form to be filled out and sent back with some basic patient information that will be requested. Then, that information will go to the navigator and if approved, she can schedule an appointment.

**Instructions:** Have your physician call to set up an appointment then fax the following paperwork: a physician order stating “Pt to see Ostomy Nurse for (state reason)”, and a demographics sheet. It is also helpful if a physician progress note or surgery note accompanies the order. *The patient needs to be referred by a Baylor McKinney doctor.*
Your Physician

Your surgeon may have an in-office ostomy nurse or may contract with an ostomy nurse to come see patients at their office. The surgeon or another one of your doctors may also be able to get you seen by an ostomy nurse at one of the hospitals where they have privileges to see patients. Check with their office first.

**FYI: You will need to check with the particular facility**