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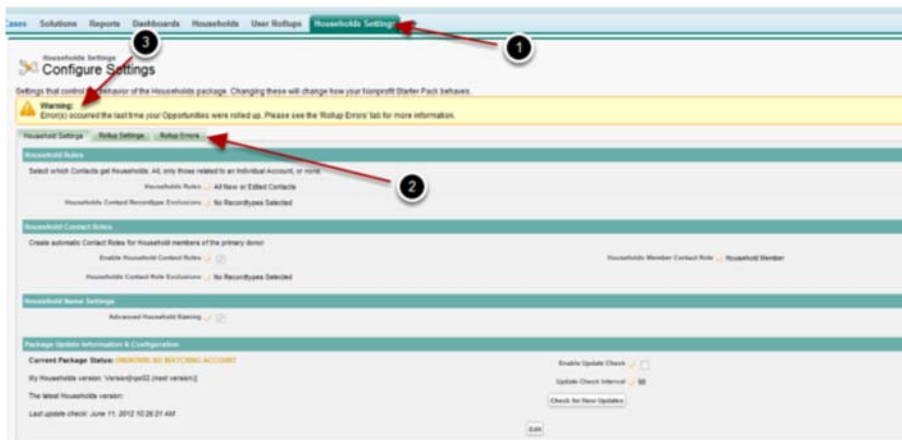
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NPSP: Understanding Rollup Errors

This article will help you understand and troubleshoot Opportunity Rollup Errors (v2.4 and above) that may occur when calculating your rollup totals

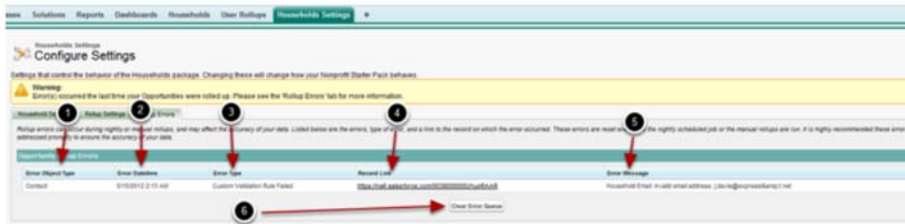
Rollup Errors Information



Beginning in Households version 2.4, you now have the ability to view and troubleshoot Opportunity Rollup Errors directly in your org. To view any errors:

1. Navigate to the Households Settings tab
2. Click the Rollup Errors sub-tab
3. Note that if errors are recorded, a notification will be posted on your settings page

Rollup Errors Tab



The Rollup Errors sub-tab provides information on any errors that occurred. Each error that occurs in a nightly or batch job will be listed here. When the next job starts, any existing errors will be removed, so the Error Queue will always contain the most recent errors in your rollups. The error information is as follows:

1. **Error Object Type:** This is the object on which this error occurred. Possible values include **Contact**, **Account** or **Household**
2. **Error Datetime:** The date and time at which this error occurred
3. **Error Type:** The type of error that occurred. Most common are **Required Field** and **Validation Rules**, though others may occur as well
4. **Record Link:** A link to the record on which the error occurred
5. **Error Message:** The message the system provided when the error occurred.
6. You can clear the Error Queue manually at any time by clicking the 'Clear Error Queue' button.



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