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## NPSP: Uninstalling the NPSP

This article will provide you with instructions for uninstalling a default Nonprofit Starter Pack instance from your Salesforce.com organization. Your organization may have additional customizations that will need to be addressed. You'll also want to be aware that any data you currently have in Nonprofit Starter Pack-specific fields or objects will need to be exported and reimported into your new system. **ALWAYS BACK UP YOUR DATA PRIOR TO MANIPULATING THE SCHEMA OF YOUR ORGANIZATION.**

## Uninstalling Your NPSP

Package Name	Version Number	Status	Uninstall Date	Install Date
Affiliations	1.0.0	Active	2013/11/13 10:00 AM	2013/11/13 10:00 AM
Relationships	1.0.0	Active	2013/11/13 10:00 AM	2013/11/13 10:00 AM
Contacts & Organizations	1.0.0	Active	2013/11/13 10:00 AM	2013/11/13 10:00 AM
Recurring Donations	1.0.0	Active	2013/11/13 10:00 AM	2013/11/13 10:00 AM
Households	1.0.0	Active	2013/11/13 10:00 AM	2013/11/13 10:00 AM
Batch Data Entry	1.0.0	Active	2013/11/13 10:00 AM	2013/11/13 10:00 AM

Your Nonprofit Starter Pack consists of 6 different installed packages:

- Affiliations
- Relationships
- Contacts & Organizations
- Recurring Donations
- Households
- Batch Data Entry

After exporting existing data from your system. You can immediately uninstall Affiliations, Relationships, Batch Data Entry and Recurring Donations by going to:

1. Setup
2. Installed Packages
3. Clicking 'Uninstall' next to the name of those three packages.

Note, it may take a few minutes for the uninstall process to complete.

## Uninstalling Your NPSP

### Uninstalling a Package

Uninstalling this package will:

- Permanently delete all components in this package (listed below)
- Permanently delete all customizations you have made to these components
- Permanently delete all data that you have created for all custom objects in this package (listed below)
- Permanently delete any reports, views, and custom tabs based on the custom objects in this package
- Permanently delete any relationships and related lists associated with the custom objects in this package

During an uninstall, Salesforce.com automatically generates an export file containing the package data as well as related notes and attachments. This file is available for 48 hours if you need to retrieve the data. Note that re-importing your export data is a manual process and may not recreate any relationships between objects. Some components can not be recreated and others require special treatment. Tell me more

Package Components	Parent Object	Type
# of Installments	Recurring DonationsPledge	Custom Field
Amount	Recurring DonationsPledge	Custom Field
Cancellation	Recurring DonationsPledge	Custom Field
Contact	Recurring DonationsPledge	Custom Field
Date Submitted	Recurring DonationsPledge	Custom Field
Donor Name	Recurring DonationsPledge	Custom Field
Installment Amount	Recurring DonationsPledge	Custom Field
Installment Period	Recurring DonationsPledge	Custom Field
Item, Recurring, Auto, Donation	Recurring DonationsPledge	Button or Link
Item, Recurring, Donation, Pledge, Account	Recurring DonationsPledge	Button or Link
Organization	Recurring DonationsPledge	Custom Field
Recurring Donation	Opportunity	Custom Field
Recurring Donation Layout	Recurring DonationsPledge	Page Layout
Recurring Donation Pledge		Tab
Recurring Donation Pledge		Custom Object
Recurring Donations	Recurring DonationsPledge	Apex Trigger
Recurring Donations		Apex Class
Recurring Donations - Test		Apex Class
Schedule Type	Recurring DonationsPledge	Custom Field
Total	Recurring DonationsPledge	Custom Field

**Object Data**

Custom Object	Records (Approximate)
Recurring DonationsPledge	1

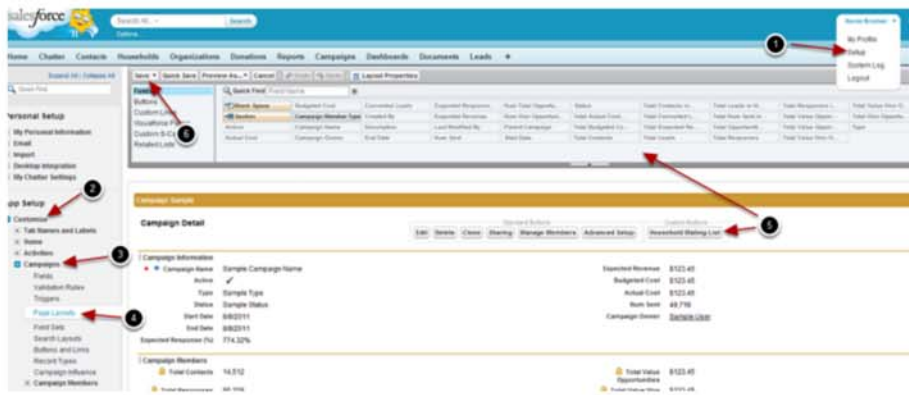
☒ Yes, I want to uninstall this package and permanently delete all associated components

**Uninstall**

For each package, you'll need to

1. Check the 'Yes, I want to uninstall this package and permanently delete all associated components' and
2. Click 'Uninstall'.
3. Note that the approximate number of records for each object to be deleted is provided.

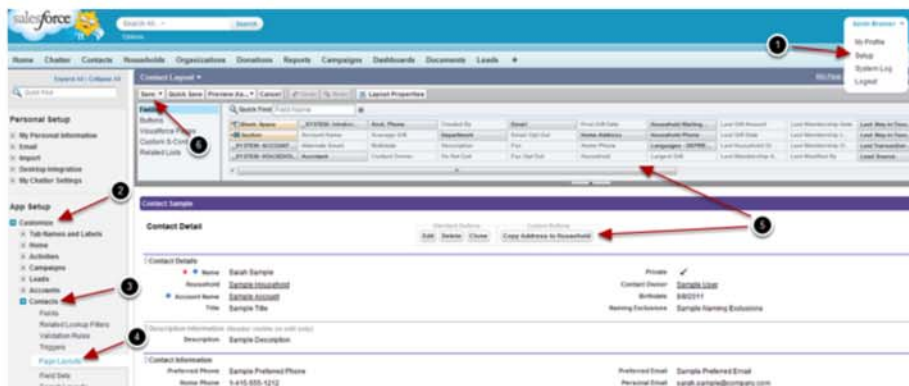
## Uninstalling Your NPSP



You'll now need to remove two buttons from existing page layouts. First, on the Campaign. Go to:

1. Setup
2. Customize
3. Campaigns
4. Page Layouts
5. Drag the 'Household Mailing List' button from the custom buttons section back into the menu above to remove it from the page layout.
6. Click 'Save'

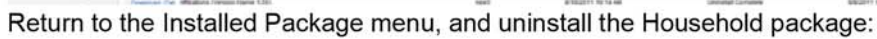
## Uninstalling Your NPSP



Now we'll need to remove the second button, this one on the Contact layout.

1. Setup
2. Customize
3. Contacts
4. Page Layouts
5. Drag the 'Copy Address to Household' button from the custom buttons section back into the menu above to remove it from the page layouts
6. Click 'Save'

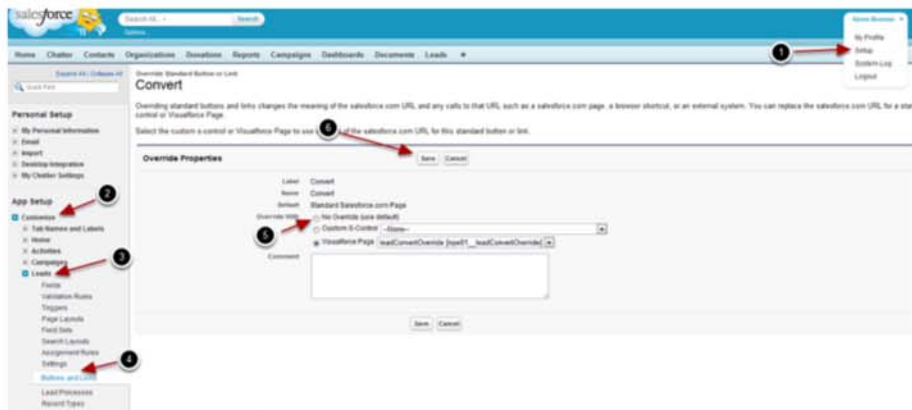
## Uninstalling Your NPSP



- # Uninstalling Your NPSP



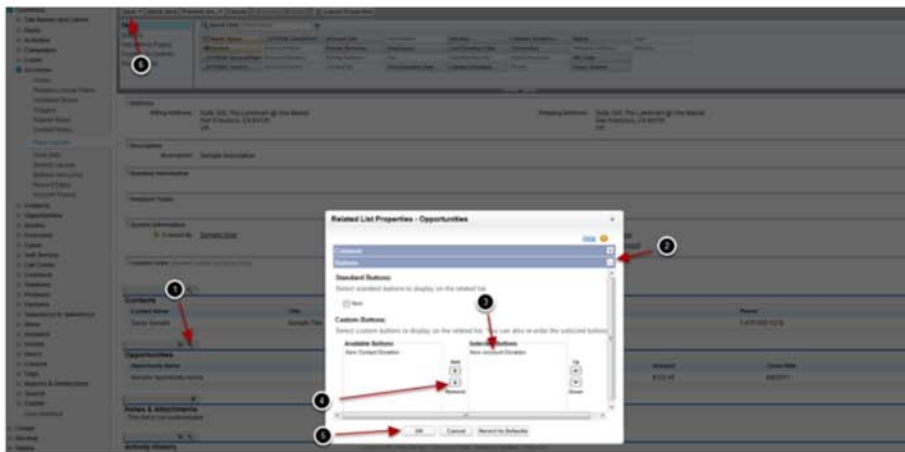
- # Uninstalling Your NPSP



To remove our second override, we can go to:

1. Setup
2. Customize
3. Leads
4. Buttons and Links
- Select 'Edit' next to 'Convert' (not shown)
5. Select 'No Override (use default)' as your 'Override with' option
6. Click 'Save'

## Uninstalling Your NPSP



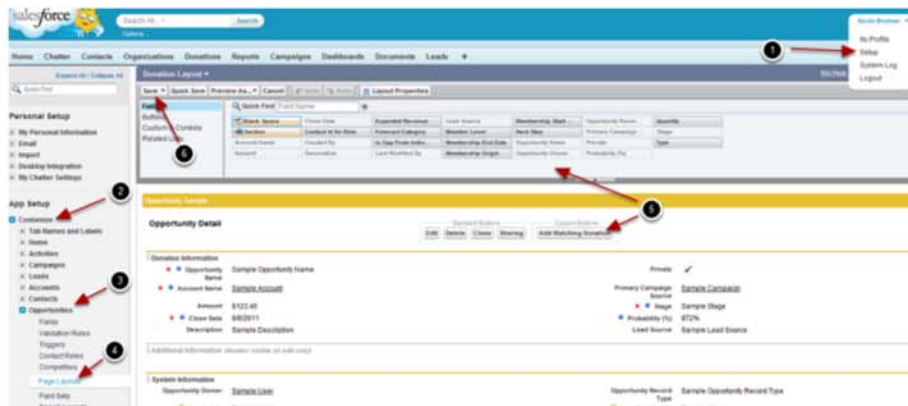
We now need to remove buttons from our related lists. Start by navigating to the Account page layout (Setup->Customize->Accounts->Page Layouts->Edit)

Then:

1. Click on the wrench above the Opportunities related list
2. Click the '+' next to the Buttons menu
3. Highlight the 'New Account Donation' button
4. Click the left arrow to remove
5. Click 'OK'
6. Click 'Save'



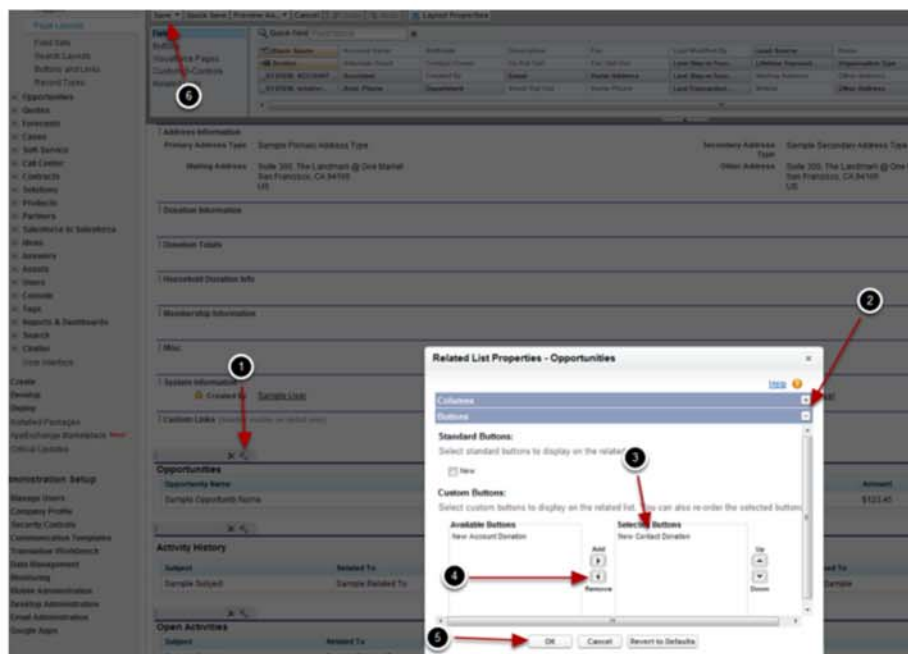
# Uninstalling Your NPSP



We'll be removing a button, similar to steps 3 and 4, but this time on the Opportunity/Donation page layout:

1. Setup
2. Customize
3. Opportunities
4. Page Layouts
- 'Edit' next to Donation Layout (not shown)
5. Drag the 'Add Matching Donation' button from the custom buttons section back into the menu above to remove it from the page layouts
6. Click 'Save'

# Uninstalling Your NPSP

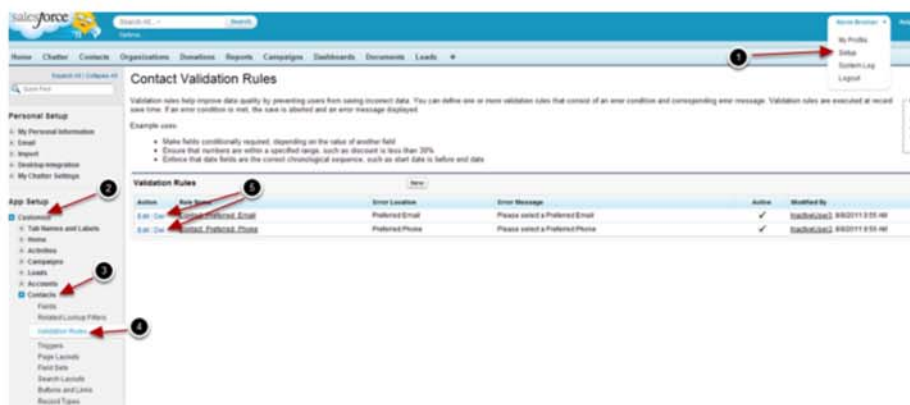


Similar to step 8, we'll need to remove a button from a related list. Start by navigating to the Contact page layout (Setup->Customize->Contacts->Page Layouts->Edit)

Then:

1. Click on the wrench above the Opportunities related list
2. Click the '+' next to the Buttons menu
3. Highlight the 'New Contact Donation' button
4. Click the left arrow to remove
5. Click 'OK'
6. Click 'Save'

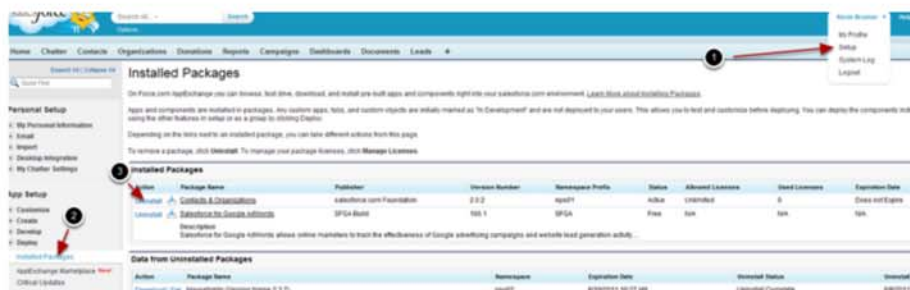
## Uninstalling Your NPSP



Finally, we need to remove validation rules on the Contact.

1. Setup
2. Customize
3. Contacts
4. Validation Rules
5. Click 'Del' next to both validation rules listed (Contact\_Prefered\_Email and Contact\_Prefered\_Phone)

## Uninstalling Your NPSP



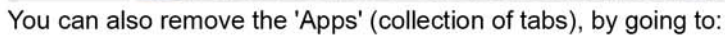
We're now ready to uninstall the final package (Contacts & Organization) from the NPSP. Simply navigate to the Installed Packages menu as before, and click 'Uninstall' next to the Contacts & Organization Package. Confirm the uninstall, and you're officially clear of all NPSP packages.

1. Setup
2. Customize
3. Tab Names and Labels
4. Rename Tabs and Labels
5. Click 'Reset' next to Accounts, Contacts and Opportunities

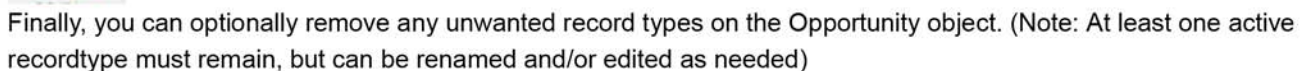
The screenshot shows the Salesforce Admin interface. The top navigation bar includes links like Home, Chatter, Contacts, Accounts, Opportunities, Reports, Campaigns, Dashboards, Documents, and Leads. The left sidebar has sections for Personal Setup, App Setup, and Administration Setup. The main content area displays the 'Profiles' page with a table of profiles. Red arrows and numbers 1 through 5 indicate the steps to navigate to the Profiles page: 1. Clicking the 'Profiles' link in the top navigation bar. 2. Clicking the 'Profiles' link in the left sidebar under 'Administration Setup'. 3. Clicking the 'Profiles' link in the left sidebar under 'Users'. 4. Clicking the 'Profiles' link in the left sidebar under 'Users'. 5. Clicking the 'Profiles' link in the left sidebar under 'Users'.

1. Setup
2. Manage Users
3. Profiles
4. Click 'Del' next to 'Office Manager'





- # Uninstalling Your NPSP



- 7/21/2014 5:18 PM



(/\_ui/core/userprofile/UserProfilePage?u=00580000003egB0AAI) Contributor: Kevin Blais (/\_ui/core/userprofile/UserProfilePage?u=00580000003egB0AAI)  
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