

#### Privacy

Our policy is to protect the privacy of you, our donor. New International is committed to maintaining your trust and confidence. The following online privacy policy outlines the ways that we protect and secure the personally identifiable information (any information by which you can be identified) you provide to us online. We assure you as a donor that information about your donations will be handled with respect and with strict confidentiality to the extent provided by law.

New International never sells, rents, leases or exchanges your personal information with anyone else nor with other organizations. We do not sell our mailing lists, and we will not send you mailings on behalf of any other organizations. New International will not send you e-mail that you have not agreed to receive. We may periodically send you e-mail related to your online giving account.

We may request permission to use information about you for promotional purposes, but would only do so after receiving your written permission.

## Security

New International is committed to ensuring the security of your personal information. To prevent unauthorized access, maintain data accuracy, and ensure the proper use of information, we have established and implemented appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online. New International uses Internet Encryption Software, Secure Socket Layer (SSL) Protocol when collecting or transferring sensitive data such as credit card information. Any information you enter is encrypted at your browser, sent over the public Internet in encrypted form, and then de-encrypted at our server. Once we receive your credit card information, it is accessible only to a small number of trusted employees who have been specially trained in processing this information.

#### Cookies

From time to time, we may send a "cookie" to your computer. A cookie is a small piece of data that is sent to your browser from a Web server and stored on your computer's hard drive. A cookie can't read data off your hard drive or read cookie files created by other sites. Cookies do not damage your system. We use cookies to recognize you when you return to our sites, or to identify which areas of our network of Web sites you have visited (i.e. e-commerce sites, etc.). We may use this information to better personalize the content you see on our sites. Many Web sites place cookies on your hard drive. You can choose whether to accept cookies by changing the settings of your browser. Your browser can refuse all cookies, or show you when a cookie is being sent. If you choose not to accept these cookies, your experience at our site and other Web sites may be diminished and some features may not work as intended.

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New International



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## **Donation Policy**

We accept Visa, MasterCard, American Express and Discover. All online orders are processed through 128 bit SSL encryption to protect your credit card information during your online transaction. All prices and figures are listed in US Dollars. You may expect to receive a receipt each time you give a gift. You may ask questions when making donations and expect to receive punctual, candid, and straightforward answers.

# Return Policy

You may request a return of your donation anytime within six months of the donation date, and it will be refunded in full.

## Contacting Us

Our website (NewInternational.org) is the best place to access information about the mission and its ministries. You may access New International's most recent financial statements via our website or by requesting a copy from our Finance Office. If you have comments or questions about any of our policies or our website, please contact us at the information below.

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