

Nicholas Plagman worked with many people in our company, UNIconnect, to develop a fully customized LIMS on our platform for his laboratory in Dunwoody, GA. During this time he took an active role in learning how our system was designed and how his laboratory could best take advantage of the design to get maximum value from it.

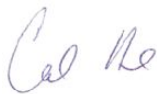
Nicholas was actively engaged in finding ways to improve his lab processes and worked with others from his lab to coordinate working together.

I found Nick to be meticulous, relentless in his pursuit of understanding, and very proactive in trying to learn the system. About 7 months into the project, Nick travelled to our home office in Salt Lake City to take an intensive training course designed to help him to become more independent with the system. He wanted the ability to respond to his own ideas at his own speed.

With his extensive laboratory background, he was able to bring many ideas for enhancements and improvements both to his laboratory and to our system that would benefit all users.

During this project, I observed Nicholas' passion for learning and his dedication to working long hours to see things improve.

Sincerely,



Carl Hull  
Vice President of Sales, UNIconnect