

MANAGING YOUR BUSINESS THROUGH COVID-19 WEBINAR



U.S. Small Business
Administration



Columbia | Mt. Pleasant | Spring Hill
MAURY COUNTY
Chamber & Economic Alliance

**NASHVILLE
HEALTH CARE
COUNCIL**



Pathway Women's
Business Center

willamson, INC



Dickson
County • Chamber

DAWN CORNELIUS

Vice President of Marketing and Communications



HOUSEKEEPING NOTES

Recorded version available by email

Type questions in the chat window

Mute your microphone

Disable your video

RALPH SCHULZ

President and CEO



NASHVILLE MAYOR JOHN COOPER

Metropolitan Government of Nashville and Davidson County



STEPHANIE COLEMAN

Chief Growth Officer



DR. MICHAEL CALDWELL

Director, Metropolitan Nashville Public Health Department



Nashville COVID-19 Response

Keeping Nashville Safe & Healthy



MPHD COVID-19 Information HOTLINE

615-862-7777

7am - 7pm

Mayor John Cooper

We know you are concerned about coronavirus (COVID-19) and what it means for you and your loved ones.

The Metropolitan Government of Nashville has created this website to help you understand the disease and answer your questions. We will update it regularly as new information becomes available.

Nashville is known as a city that cares for each other in difficult times, and we will do the same now.

The sooner we take action to prevent the spread of this virus, the sooner we can return to normal life in Nashville.



HOME



SAFER AT HOME ORDER



WHAT IS COVID-19?



STAYING HEALTHY



STATUS OF NASHVILLE
SERVICES



NEED ASSISTANCE?



WATCH: MAYOR'S DAILY NEWS
CONFERENCE



FAQs



UPDATES FROM THE MAYOR'S
OFFICE



Coronavirus Disease 2019 (COVID-19)

CDC > Coronavirus Disease 2019 (COVID-19) > Schools, Workplaces & Community Locations



Coronavirus Disease 2019 (COVID-19)

How to Prepare +

Symptoms & Testing +

Are You at Higher Risk for Severe
Illness? +

If You Are Sick +

Frequently Asked Questions

Travel +

Cases & Latest Updates +

**Schools, Workplaces &
Community Locations** —

15-Day Pause

Disinfecting Your Facility

Resources for Home

Resources for Businesses and Employers

Plan, prepare, and respond to coronavirus disease 2019



Interim Guidance for
Businesses and Employers



Cleaning and Disinfection
Recommendations

OSHA/HHS Guidance

- [Guidance on Preparing Workplaces for COVID-19](#)  

Page last reviewed: March 21, 2020

Content source: National Center for Immunization and Respiratory Diseases (NCIRD), Division of Viral Diseases

C. WRIGHT PINSON, M.B.A., M.D.

Deputy CEO and Chief System Officer, Vanderbilt University Medical Center



VANDERBILT

THOMAS R. TALBOT, M.D.

Professor of Medicine and Preventive Medicine,
Vanderbilt University School of Medicine and Chief Hospital Epidemiologist,
Vanderbilt University Medical Center



VANDERBILT

COVID-19 Discussion with Nashville Chamber of Commerce

March 27th, 2020



C. Wright Pinson, MD, MBA
Depute CEO and Chief Health
System Officer, Vanderbilt
University Medical Center



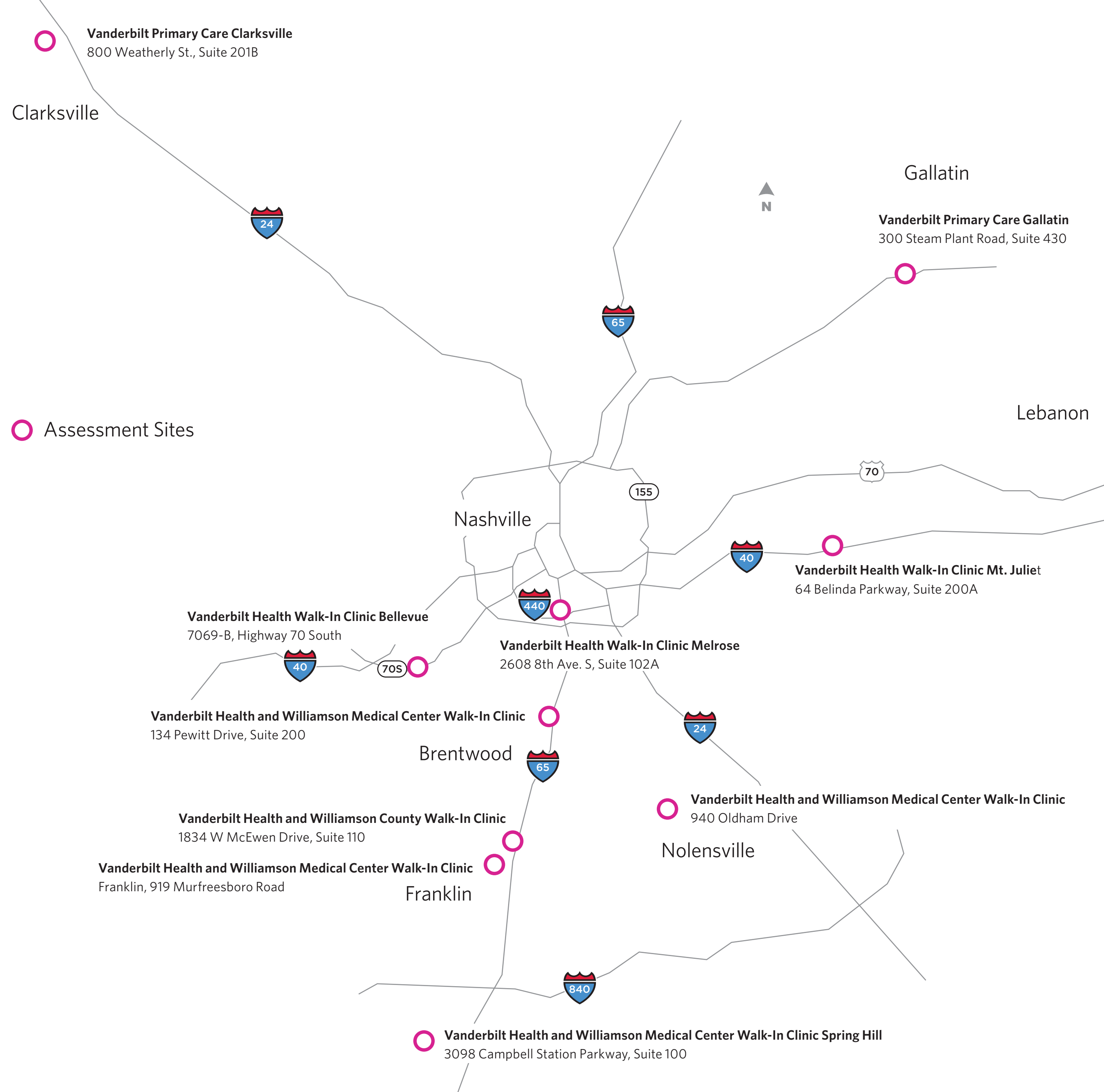
Dr. Tom Talbot
Chief Epidemiologist and senior
leader for COVID-19 response
efforts at VUMC

Metro COVID-19 Hotline: 7AM – 7PM daily
615-862-7777

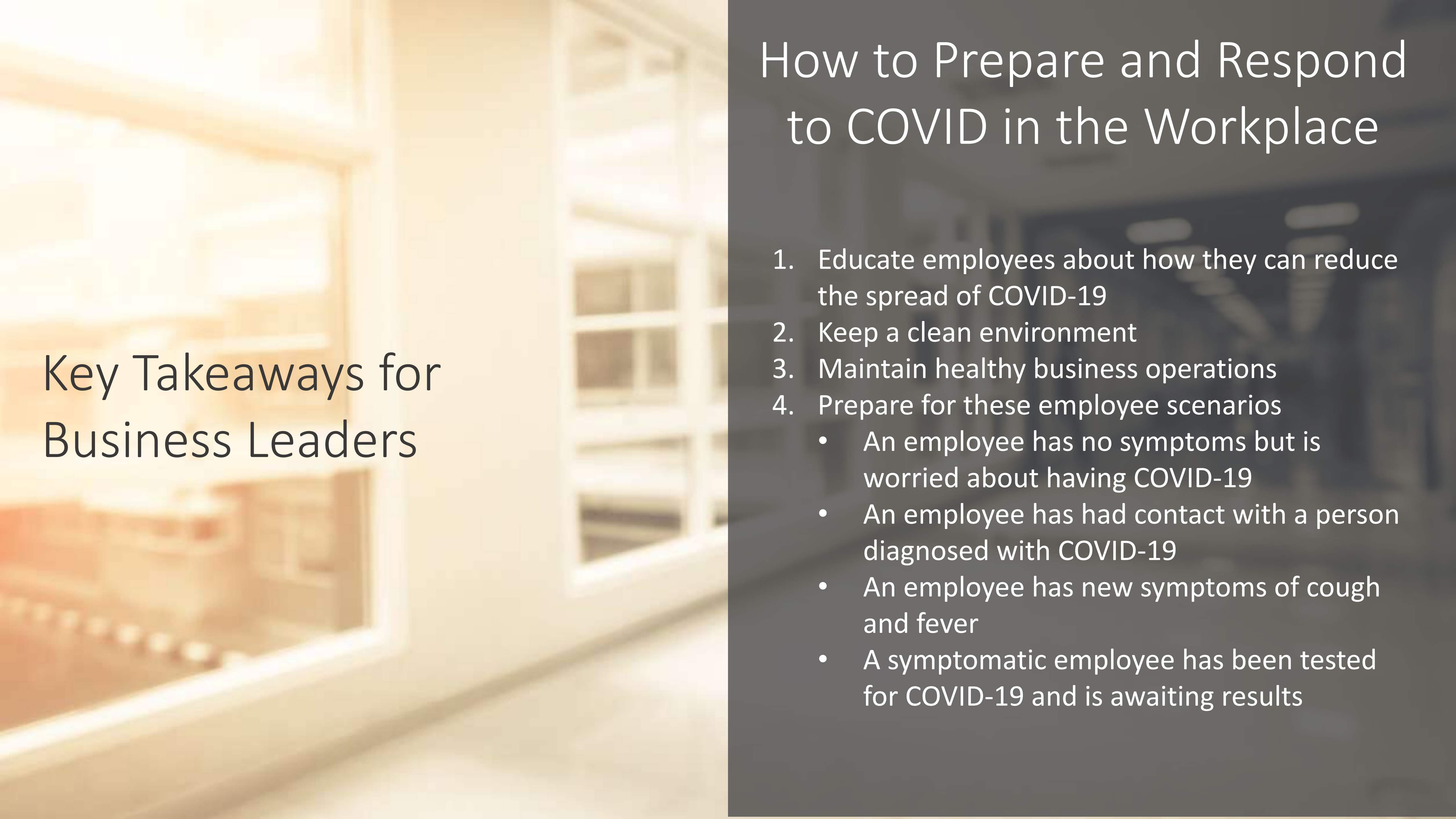
State COVID-19 Hotlines: 10AM – 10PM daily
833-556-2476
877-857-2945

Hotline for VUMC Patients: 7AM – 10PM daily
888-312-0847

CDC: [Coronavirus.gov](https://www.cdc.gov/coronavirus)
VUMC: [Vumc.org/coronavirus](https://www.vumc.org/coronavirus)



Dedicated VUMC Assessment Sites



Key Takeaways for Business Leaders

How to Prepare and Respond to COVID in the Workplace

1. Educate employees about how they can reduce the spread of COVID-19
2. Keep a clean environment
3. Maintain healthy business operations
4. Prepare for these employee scenarios
 - An employee has no symptoms but is worried about having COVID-19
 - An employee has had contact with a person diagnosed with COVID-19
 - An employee has new symptoms of cough and fever
 - A symptomatic employee has been tested for COVID-19 and is awaiting results



Key Resources for Business Leaders

Metro COVID-19 Hotline: 7AM – 7PM daily

- 615-862-7777

State COVID-19 Hotlines: 10AM – 10PM daily

- 833-556-2476
- 877-857-2945

Hotline for VUMC Patients: 7AM – 10PM daily

- 888-312-0847

Do not direct employees to the Emergency Room unless they are experiencing life-threatening complications, as it risks exposing others.

Trusted, reliable sources of information:

- CDC - [coronavirus.gov](https://www.cdc.gov/coronavirus)
- Tennessee Department of Health
- VUMC's coronavirus site: vumc.org/coronavirus
- VUMC's Employer Insights blog: employersolutions.vanderbilthealth.com/

LEE HARRELL

Vice President of Policy, State



LATANYA CHANNEL

Tennessee Office, U.S. Small Business Administration (SBA)





U.S. Small Business
Administration

COVID-19 – Declaration TN 16375

Economic Injury Disaster Loans for SMALL businesses and non-profit organizations

- **Businesses** – up to \$2 million at 3.75% with up to a 30-year term
- **Non-profits** – up to \$2 million at 2.75% interest with up to a 30-year term
- Funds must be used to meet your ordinary and necessary financial obligations such as accounts payable, rent, payroll, etc.
- One-year payment deferment
- No application fee, points, or closing costs
- No collateral on loans of \$25K or less

TWO DISASTER DECLARATIONS SINCE MARCH 3

TN TORNADOS- two types

- **Physical Disaster Loans**

- Businesses of all sizes,
- Non-profits (including churches)
- Homeowners
- and Renters

- **Economic Injury Disaster Loans**

- SMALL businesses
- Non-profit organizations

COVID 19 – one type

ONLY:

- **Economic Injury Disaster Loans**

- SMALL businesses
- Non-profit organizations

HOW TO APPLY

Tel. 800-659-2955

Email: DisasterCustomerService@sba.gov

**For help with your business application,
call any SBDC office in TN or
SBA TN District Office in Nashville:
(615) 736-5881**

VIRTUAL OFFICE HOURS

Starting Monday, March 30, we'll offer
VIRTUAL OFFICE HOURS
twice a day.

The call-in info is posted (or will be) on the Nashville Chamber,
Entrepreneur Center, Mayor's Office and SBA websites.

We will also send it out with the webinar slides.

JOSH BARNES

Senior Planner, Office of Continuous Operations and Risk
Management, U.S. Small Business Administration (SBA)





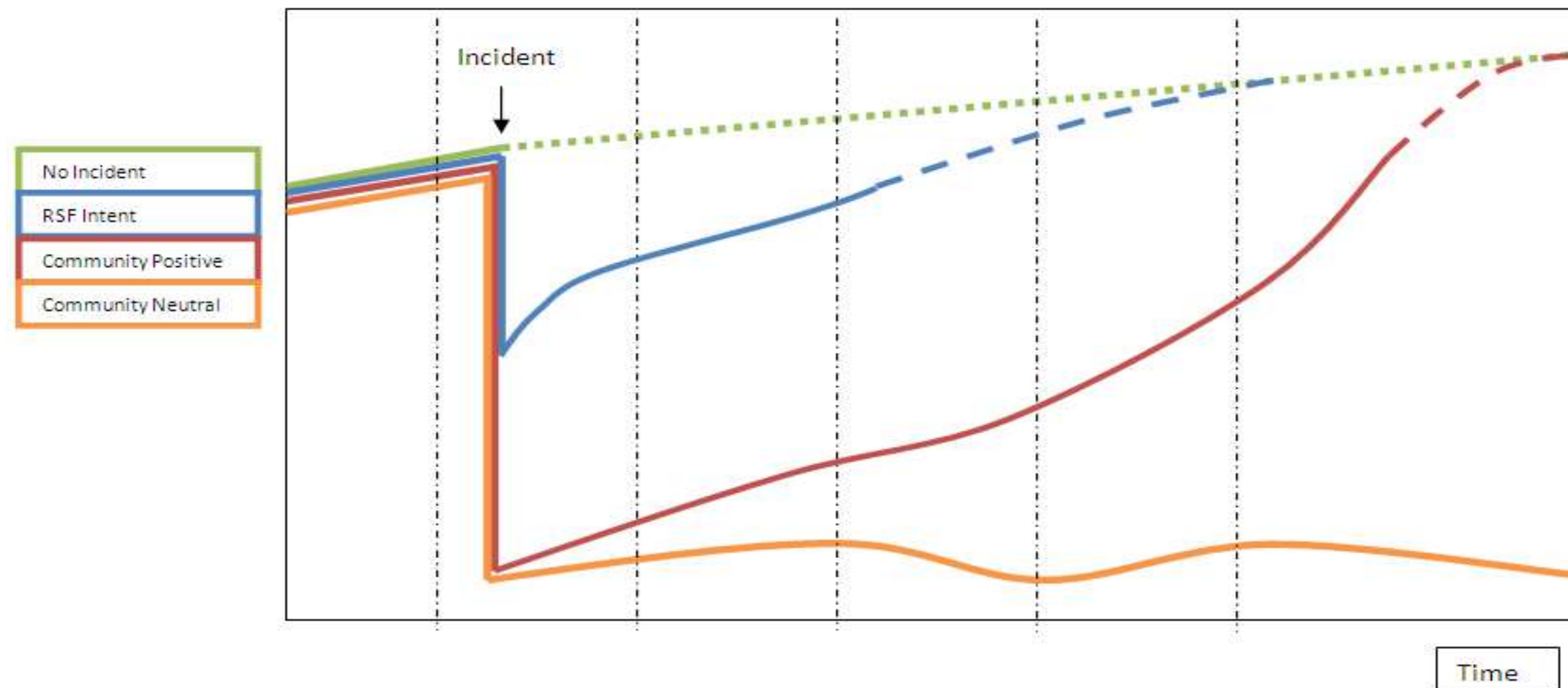
U.S. Small Business
Administration

Recovery Implementation

- **“Breaking Down the Recovery” in three basic steps:**
 - Conduct a Mission Scoping Assessment – In partnership with the state, capture the overarching issues as it relates to recovery needs
 - Develop a Recovery Support Strategy/Actions – In partnership with the state, document the federal capabilities available to be leveraged to support recovery issues.
 - Implement/Facilitate the Recovery Support Strategy – Undertake those initiatives identified in the Recovery Support Strategy and facilitate the transition to steady-state operations.
- **Recovery activities can fall into three major categories:**
 - Technical assistance – (e.g. Peer-to-peer planning workshops)
 - Information sharing – (e.g. connecting the dots between disparate data sources – providing the state a strategic view across the mission areas)
 - Leveraging existing resources – (e.g. working with public, private, non-profit program staff to retool planned initiatives to also support immediate recovery needs)

Disaster Recovery Concepts

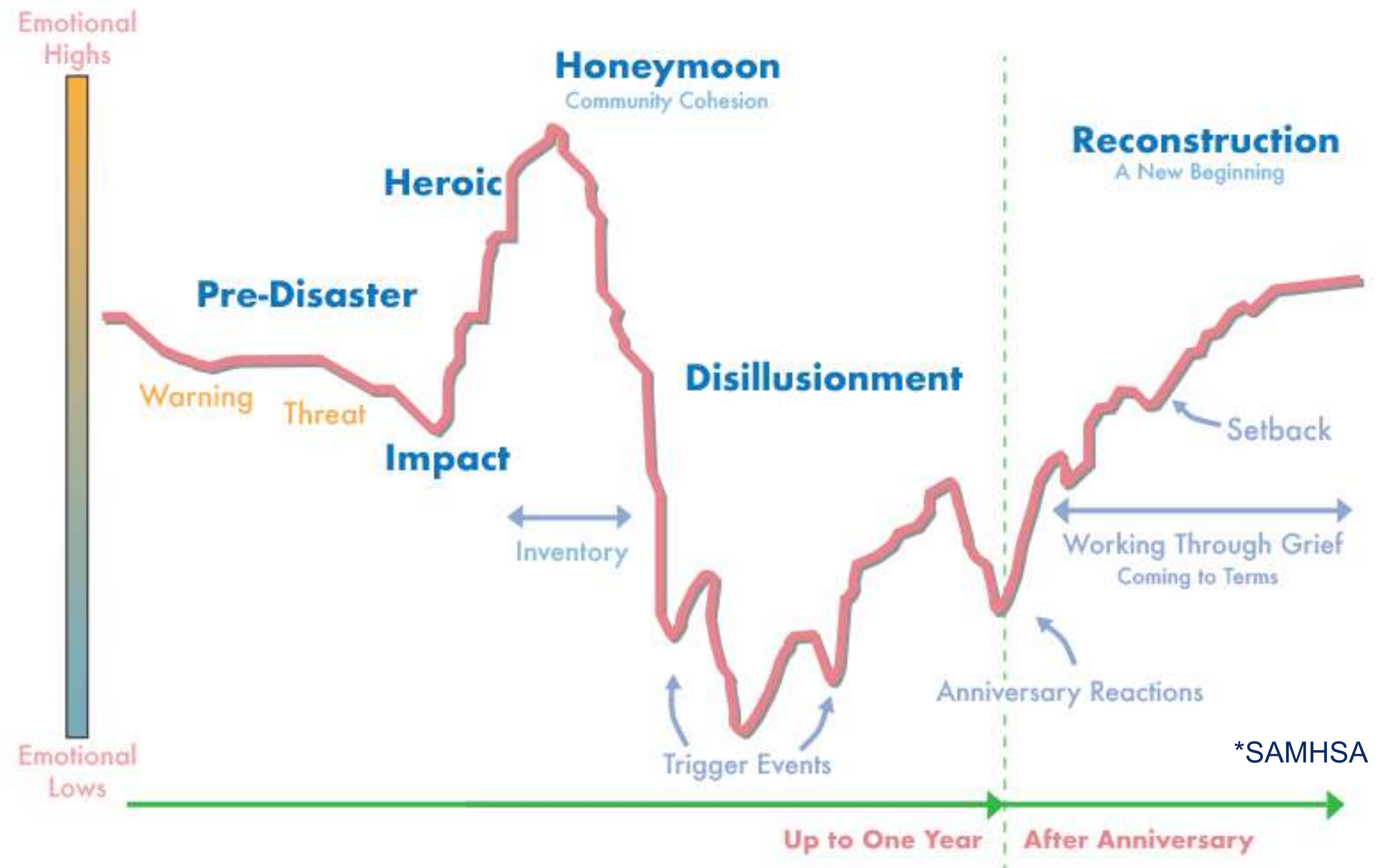
- Impacted communities will endure the recovery regardless
- Coordinated recovery efforts are intended to shorten the distance between resource need and resource provider.





Behavioral Health Recovery

- **Risks:** Exacerbation of existing conditions, stigma, impacts of emotional trauma, and clinician access
- Protracted impact
- “Trauma by uncertainty”
- Exacerbation of pre-existing stressors and clinical conditions
- Dislocation impacts



Common Post-Disaster Signs of Strain

- **Physically**
 - How many hours of sleep/night?
 - Diet/nutrition changes
 - Exercise changes?
 - Change in level of pain?
 - Any changes in basic hygiene?
- **Socially**
 - Cut down the amount of time you spend on work or other activities?
 - Stopped or reduced spending time with family friends or groups?
 - Accomplished less than you would like?
 - Didn't do work or other activities as carefully as usual?
- **Emotionally**
 - Have you experienced an increase in anxiousness/nervousness?
 - Have you felt tired/fatigued?
 - Have you felt down in the dumps/downhearted?
 - When was the last time you felt happy/clam and/or peaceful?
- **Spiritually**
 - Have you experienced a loss of faith?
 - A lack of feeling connected?



There is only one you.

BRIAN HASSETT

CEO & President, United Way of Greater Nashville



nashvilleresponsefund.com

Conexion
NeedLink
Salvation Army
Catholic Charities
Martha O'Brien
Roof Top

ROB MORTENSEN

President & CEO, Hospitality TN

JOHN SCANNAPIECO

Co-chair, Global Business Team, Shareholder, Baker Donelson

BAKER
DONELSON

LEGAL CONSIDERATIONS IN RESPONSE TO COVID-19



John M. Scannapieco

Chair, Global Business Team

Nashville

615.726.5648

jscannapieco@bakerdonelson.com

LEGAL CONSIDERATIONS



Three things employers should consider right now

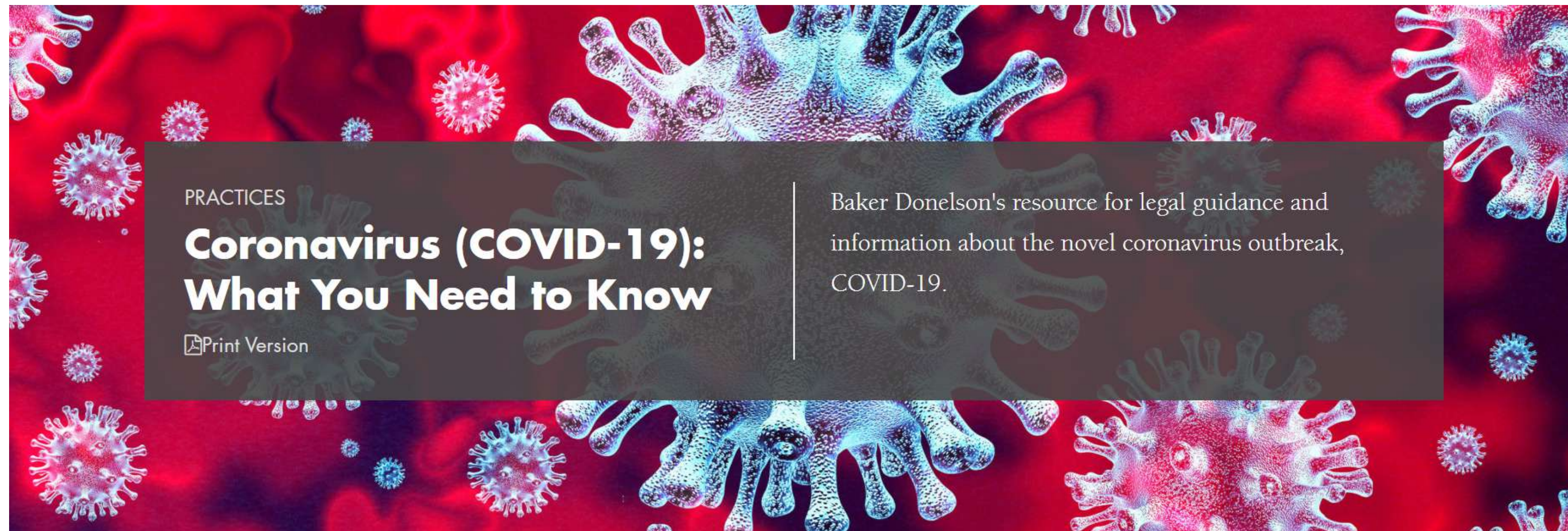


Planning for a remote workforce/cybersecurity control



Insurance issues

CONTINUING RESOURCES



<https://www.bakerdonelson.com/coronavirus>

COMMUNITY RESOURCE CENTER

- Lead agency in our community in times of disaster or crisis to assist with collecting and distributing donated goods to impacted communities or groups.
- Now collecting and distributing medical supplies, especially protective gear, including surgical masks & N-95 masks, isolation gowns, disposable exam gowns, disposable exam gloves, sani-cloth wipes, face shields, hand sanitizers, specimen bags, red top viral tubes (lab supply), nasal swabs (lab supply) and large trash cans.
- If you have supplies to donate or you need supplies contact the CRC at crcnashville.org or 615-291-6688 or hello@crcnashville.org
- Will soon have a COVID-19 specific webpage at crcnashville.org/covid.

BILL HERBERT

Director, Metro Codes, Metropolitan Government of
Nashville and Davidson County



CODES DEPARTMENT OPERATIONS DURING THE NASHVILLE COVID-19 CORONAVIRUS RESPONSE

3/19/2020

- Effective Friday, March 20, the Code Department will operate primarily electronically and will not accept applications in person.
- Anyone may apply for a building permit by emailing permitapplication@nashville.gov. Please include the address, scope of the project, and a site plan. It is very important that you also include a phone number.
- Registered contractors may apply for building and trades permits, make online payments, check the status of inspections, and renew licenses and registrations at epermits.nashville.gov.
- Telephone appointments with a zoning examiner may be scheduled by emailing zoningappointments@nashville.gov.
- Short term rental permits may be applied for by emailing david.frabutt@nashville.gov.
- Our Plan Review team will be available to receive plans from 7:30 to 1:00 Monday through Friday on the first floor of the Development Services Center.
- Property Standards Division of Codes Begins Remote Work Friday, March 20

3/19/2020

- Effective Friday, March 20, the complaints intake staff for the Property Standards Division of the Codes Department will work remotely.
- All complaints should be submitted via the [hubNashville](https://hubnashville.com) portal. When submitting a request, it is critical that you include an accurate address along with a detailed description of the alleged violation.

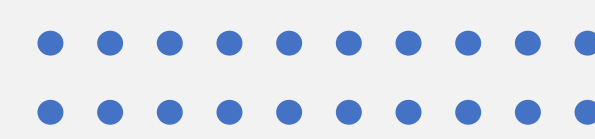
KENYETTA LOVETT

Assistant Commissioner, TN Department of Labor & Workforce Development



MARLA RYE

President, Workforce Essentials, Inc.



Workforce Services for Middle Tennessee

Northern Middle TN Workforce Board
TN Department of Labor & Workforce Development





Summary of the Workforce Impact

- March Tornadoes
- COVID-19
- Other Factors



Northern Middle TN
Workforce
Development Board
Workforce Services
Available to
Employers &
Dislocated Workers

- Employer Services
 - Incumbent Worker Training
- Dislocated Worker Services
 - Career Services & Training

[JOBS4TN.GOV](https://jobs4tn.gov)

TN Department
of Labor &
Workforce
Development:
State Workforce
Efforts

- Employer Services
 - Rapid Response
 - WARN Notices
 - Unemployment Insurance
- Dislocated Worker Services
 - Rapid Response
 - Unemployment Insurance Claims

- www.tn.gov/workforce



Tennessee Talent Exchange

- Dislocated Workers in the Hospitality Industry
- Increasing Demand for Grocers, Food Retailers, and Logistics
- Jobs4TN
- Virtual American Job Centers

Contact Information

- Northern Middle TN Workforce Board:
 - Marla W. Rye (mrye@workforceessentials.com, 931-905-3500)
- Unemployment Insurance Claims:
 - Partial.Claims@tn.gov, for help with employers laying off employees
 - jobs4tn.gov, to file a claim, certify for benefits
 - 844-224-5818, main number to call for assistance
- WARN & Rapid Response:
 - Mike Needel (Michael.needel@tn.gov, 615-253-6355)
- Tennessee Talent Exchange:
 - TN Talent Exchange: <http://www.tngrocer.org/jobs.html>
 - tyra.copas@tn.gov; 423-715-8027

A white circle containing the text "JOBS4TN.GOV" in a bold, sans-serif font. The circle is positioned on the right side of the slide, overlapping a blue vertical bar.

JOBS4TN.GOV



Q&A



nashvillechamber.com/webinars

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