
PARENT FORUM

Part 1 - March 27th 7:30pm - Elite Cheer



Discussion Topics - 20 minutes per Topic

- Communication - How can Elite communicate better to families and athletes? We are currently testing new communication Apps to improve the flow of information to teams/athletes.
- Travel and Competitions - How can Elite improve the travel competition system? What will make this an easier process?
- Athlete Progression - Would you like to see more camps/clinics/classes to help your athlete progress further? More Coaches meetings/progress updates?
- Customer Service - What would you like to see to help improve your client experience?
- Coaching/Teams - Questions and Comments on structure, expectations, communication?

Parent Feedback/Survey -

please drop in the booster box at the front desk

(1 lowest, 5 highest)

1. How do you rate the communication at Elite Cheer? 1 2 3 4 5

Comments:

2. How satisfied are you with the Travel/Competitions at Elite? 1 2 3 4 5

Comments:

3. What is your level of satisfaction with the level of Customer Service at Elite Cheer?

1 2 3 4 5

Comments:

4. How would you rate the coaching/staff at Elite Cheer? 1 2 3 4 5

Comments:

5. How satisfied are you with the communication regarding your athletes progression/
regression? 1 2 3 4 5

Comments:

General Comments and Feedback: