

## Frequently Asked Questions When Having a Birthday Party at



### 1. **Where should we order pizza for our party?**

- ★ Manco & Manco and Primo Pizza will offer you a discount if you tell them that you're having a birthday party at Bright Stars and have it delivered to Bright Stars.
  - Primo Pizza- phone # 609.927.4464
  - Manco & Manco- phone # 609.927.9900

### 2. **When should we order our pizza to be delivered to B.S.A.?**

- ★ We recommend that you have your pizza arrive 50mins after the party begins. (example, if your party starts a 1:30pm, have your pizza delivered by 2:20pm).  
*Please have the pizza delivered to the correct Suite for your party (Suite 4 or Suite 3)*

### 3. **Are Bright Stars employees allowed to accept tips?**

- ★ If you were pleased with our service, tips are greatly appreciated. Employees may accept cash gratuities only.

### 4. **Are parents allowed to use the equipment or tumble?**

- ★ Bright Stars Gymnastics insurance does not cover any one older than the age of 18. Parents are more than welcome to enter the gym with their children if their child is 4yrs old and younger.

### 5. **What time can I arrive?**

- ★ Parents may arrive 15 minutes prior to the start of their party and stay 15 min after their party. Our helpful party staff will have everything set up in advance. All you need to do is bring in your food and be ready to greet your party guests. We must maintain a strict party schedule in order to provide a great experience to all birthday guests.

### 6. **How long are the parties?**

- ★ All of our parties are 1 hour and 30 minutes in length\*\*. One hour in the gym area and one half hour in our party room. Our party professionals are also happy to serve our guests pizza and cake during your celebration time. (\*\*The Sunday 5:00pm party has the option to add an extra half hour for \$100.00)

### 7. **Are piñatas permitted at a Bright Stars Birthday Party?**

- ★ For the safety of the children, piñatas are NOT permitted at Bright Stars birthday parties.

### 8. **What paper products are included for the party?**

- ★ We will supply paper products for the children which include: large and small plates, tablecloths, napkins and forks. We do not supply cups or paper products for adults (unless optional add-on package purchased).

### 9. **Do you have a refrigerator/freezer we can use?**

- ★ Bright Stars Academy does have a refrigerator and freezer, but we have limited space. We are unable to guarantee space.