



## Membership Policies

- You must sign up for an account online from the Skywalkers website.
- Monthly fees are due by the 5<sup>th</sup> of the month. If you pay after the 9<sup>th</sup>, a \$10 late fee will be added to your account by the online management company. If the fee isn't paid, another late fee will apply after the 9<sup>th</sup> of the following month.
- If your account is past due on the 15<sup>th</sup> of the month, your child will not be able to participate in class.
- Every member is required to pay a yearly registration fee which is due upon signing up and then annually from that date. You can view this information by logging into your account.
- Enrollment, monthly fees, and all account information can be viewed anytime by logging into your account. Staff members do not have access to any of this information and you must contact Josh with any financial questions.
- New documentation will be uploaded online and will require you to log into your account to accept it. If you have unaccepted documentation, your child will not be able to participate in class.
- You must give a 30-day notice in writing to stop lessons without being billed. This policy is listed on the registration form and part of the policies when signing up for an account online. You must let Josh know as none of the other coaches can make changes to your account online.
- No loose clothing is permitted for athletes attending classes. Athletic clothing that allows movement is required. Shirts must stay in place as the kids will be spending time upside down and loose clothing poses a safety issue. The kids can wear socks, trampoline shoes, or go barefoot on the equipment.
- Please stay up to date with the emails. The email used to set up your account is the one information will be sent to. This includes billing, closings, and other communication from the gym.
- We do not offer make-up classes due to inclement weather closings or when a participant is unable to attend for any personal reasons.

- Scheduled holiday closings are posted on the desk. We do not offer make-ups unless we fall below 10 lessons per quarter for holiday closings which is considered with monthly fee pricing at the beginning of every year.