



COMPANY POLICIES

METHODS OF PAYMENT: We accept cash, checks, Visa, MasterCard and Discover Card.

CREDIT CARD ON FILE: All customers are required to keep a current credit/debit card on file with Island Xtreme Cheerleading, and must complete a credit card/debit card authorization form. If the credit/debit card on file expires or the customer wishes to place a different card on file, it is the customer's responsibility to do so on or before the 6th day of the month.

PAYMENT POLICY: All charges at Island Xtreme Cheerleading are billed on or about the 1st of the month and become due immediately. Other fees are billed on due date listed on the applicable financial obligation page and are due immediately. Customers have until the 5th business day to pay the balance due on their account via cash, check etc. All amounts remaining due on the 6th of the month will be charged to the card on file for the account. Any accounts with a balance due will automatically be charged a \$10 late fee, and the students associated with the account may be withheld from participating in activities at Island Xtreme Cheerleading. This includes accounts in which the credit/debit card transaction on their account declines for any reason. Any checks returned unpaid for any reason will incur a \$25 return check fee and a \$10 late fee. If more than 1 check is returned from the same customer within a 6-month period, Island Xtreme Cheerleading reserves the right to no longer accept checks from that customers a form of payment.

ANNUAL REGISTRATION FEE: All class customers must pay a \$45 annual registration and \$65 All Star annual registration fee to participate in any activities at Island Xtreme Cheerleading. This annual registration fee will be automatically billed to the customer's account.

REFUND POLICY: Island Xtreme Cheerleading DOES NOT issue refunds for any reason.

CLASS MAKE UP POLICY: Island Xtreme Cheerleading does not offer make up classes unless we cancel a class due to unforeseen circumstances. In the case of a cancelled class, we will offer a makeup class within 4 weeks of the class cancellation.

INSTRUCTORS: Island Xtreme Cheerleading offers classes taught by well qualified instructors. In certain cases, your instructor maybe unavailable to teach your class on any given day. If so, another qualified instructor will teach the class, or the class may be combined with another class teaching the same skills provided combining the classes does not exceed the maximum enrollment for the class.

WAIT LIST: Many classes at Island Xtreme Cheerleading will maintain a full enrollment. If you would like to enroll in a class that is currently full, please ask to be put on the wait list for the class. When a spot opens up in the class we will contact the first name on the wait list for enrollment. We will try contacting every point of contact we have for you, however, if we are unable to contact you we will move to the next name on the wait list. In the event, we were unable to contact you we will keep you at the top of the wait list for the next available opening. You must have a current registration form on file in order to be paced on the wait list.

PRIVATE INSTRUCTION: Island Xtreme Cheerleading offers private instruction for those who are interested and is subject to coach availability. All private lessons are schedule by the front desk and are paid by cash/checks.

GYM ADMITTANCE: Only Island Xtreme Cheerleading staff, currently registered students and invited guests are allowed in the gym area at any time. Parents are not allowed in the gym except social events. Students are only allowed in the gym during their registered class times.

SOCIAL MEDIA: I FURTHER AGREE THAT, UPON THE REQUEST OF ISLAND XTREME CHEERLEADING, I SHALL IMMEDIATELY REMOVE OR TAKE DOWN ANY INAPPROPRIATE MATERIALS UPLOADED OR POSTED TO ANY WEBSITE OR SOCIAL MEDIA PLATFORM (INCLUDING, BUT NOT LIMITED TO, FACEBOOK, TWITTER, INSTAGRAM AND YOUTUBE), OR IN ANY OTHER PUBLIC FORUM.