



Liberty Cheer All-Stars & Tumbling LLC

Refund Policy

At Liberty, we do not refund any fees for voluntary or involuntary separation from the class/team. If for some reason an athlete is asked to leave or voluntarily leaves the gym, no athlete will be refunded any monies already paid or merchandise that has already been paid. No exceptions. We also send an invoice to the athlete's parent/guardian for the balance remaining in the terms of the contract and/or services rendered. We will not refund any merchandise monies or give the uniform, practice wear or warm-ups to the athlete dropping.

Competition fees are non-refundable as well. In the event a competition is cancelled we will place a credit on the athletes account in the event a credit is given to us by the event producer.

- Team Athletes: Please see your contract for terms & conditions.
- Tuition is due on the 24th of each month prior. Late fee is \$10 after the 24th.
- Tuition is billed monthly and includes months with holidays, vacations, etc.
- Automatic Payment is available via credit or debit card for athletes. \$25 charge will be applied for all declined/expired credit cards per time, \$25 charge will be applied for any returned checks
- A \$20 late charge will be applied to any tuition payments not received by the 10th of the month. Athletes may also be dropped from the active roster for non-payment after the 1st of the month.
- Your athlete will not be allowed to participate in class/private if tuition/fees are not current and a payment plan is not in a place. Late fees are applicable.
- If you wish to drop out of class you must submit your request in writing to ashley@libertycheerallstars.com. Drop class notices must be submitted 2 weeks prior to a billing cycle (cycles start on the 20th of each month prior).
- You must also pay all balances due to Liberty or the Pro Shop upon drop request.
- It is the responsibility of the account holder or person responsible to make payments for the athletes account to make sure they are paying their monthly bill and on time.
- Liberty does not send monthly invoices/statements unless requested by email: ashley@libertycheerallstars.com.
- You can view/pay on your athletes account on the parent portal
: <https://app.iclasspro.com/portal/liberty/create-account-02-name>
- We do not refund for classes/practices that are cancelled due to inclement weather days, holidays, vacations etc. Everyeffort will be made to offer make up classes when applicable.
- If a class/private is missed due to illness or choice of athlete, there are no makeups. Unless a 24 hours email notice or a phone has been given to the front office (972)775-5323.
- Any questions or concerns regarding billing should be emailed to ashley@libertycheerallstars.com. Be sure to give athletes full name, class attending (day/time) and billing inquiry in the subject.
- If you have any questions or concerns regarding the policies of Liberty or any other inquiries send an email to ashley@libertycheerallstars.com. We will not set up meetings prior to approval by an owner of Liberty.
- **We reserve the right to refuse service for any reason and without notice.**