

Tennessee SAVIN is an automated service that allows you to track an offender's custody status over the phone or Internet. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

Write down the following information, tear off this panel, and keep in a safe place:

Offender name

Offender/Booking Number

Your four-digit PIN

VINE Facts:

- If you feel you are in danger, call 911 immediately.
- SAVIN is confidential. The offender will not know you are registered with this service.
- The Tennessee SAVIN only provides information on offenders in custody in Tennessee.
- Since SAVIN calls automatically when an offender's custody status changes, you may get a call from SAVIN in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, SAVIN will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call SAVIN at 1-800-868-4631 or go to www.vineline.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, SAVIN will be unable to contact you when necessary.

Do not rely solely on VINE for your safety.
If you feel you are in danger, **call 911.**



Rev. 09/19



Tennessee Statewide Automated Victim Information and Notification

**Information & Notification for Offender
Custody Status**



**Victims have the
right to know.**

1-888-868-4631

TTY: 1-866-847-1298

www.vineline.com

A service provided by the
**Tennessee Sheriffs'
Association**

This project is funded under an agreement
with the State of Tennessee.

TENNESSEE SAVIN

INFORMATION

Call 1-888-868-4631 or visit www.vinelink.com and follow the instructions to information about an offender's custody status.

REGISTRATION

You can register to receive notifications related to custody status. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

To register your email address, either call Tennessee SAVIN and press zero to speak with an operator or visit www.vinelink.com. Email notifications do not require a PIN.

NOTIFICATION

Custody Status

You will be notified about the following events:

- Release
- Death
- Transfer
- Escape



NOTES:

Tennessee SAVIN
1-888-868-4631 | TTY: 1-866-847-1298
www.vinelink.com

VICTIM RESOURCES

**TN District Attorneys General Conference
Statewide Victim Witness Coordinator**
Contact your district attorney general's office or victim witness coordinator for assistance with a victim impact statement or information about attending hearings.

615-532-5591 or www.tndagc.org

**TN Criminal Injuries Compensation Program
Information and eligibility status**
615-741-2734 or www.treasury.state.tn.us/injury/

TennHelp or (211) Local community and social services for victims of crime
<http://tn211.mycommunitypt.com> - Click the Find Help! button, then type "crime victim" and click Search, or call 211 and give a ZIP code or city

**TN Department of Correction Victim Services
State offender information**
615-253-8145
www.tn.gov/correction/topic/tdoc-victim-services

TN Board of Probation and Parole - Victim Services
615-532-8112 or
www.tn.gov/bopp/bopp_bo_vs.htm

TN Domestic Violence HOTLINE
Victims of domestic abuse, sexual assault, or stalking needing immediate assistance with filing order of protection or domestic violence complaints
1-800-356-6767

National Domestic Violence Hotline
1-800-799-SAFE (1-800-799-7233)
1-800-787-3224 (TTY/TDD)
www.ndvh.org

TN Coalition to End Domestic and Sexual Violence
Domestic violence and sexual assault programs and referrals
615-386-9406 or 1-800-289-9018
www.tncoalition.org

