




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.

This is **only a summary**. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [myiuhealthplans.com](http://myiuhealthplans.com) or call 866.895.5975. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or call 866.895.5975 to request a copy.

Important Questions	Answers	Why This Matters:
<p>What is the overall <a href="#">deductible</a>?</p>	<p>IU Health/Encore-\$2,500/\$5,000*                      Aetna-\$3,000/\$6,000*                      Out-of-Network- \$3,500/\$7,000*                      (*individual/family) For non-Single coverage, the entire family deductible must be satisfied before the plan begins to pay for covered services. Deductible does not apply to preventive care by an in-network provider/facility.</p>	<p>Generally, you must pay all of the costs from providers up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a>, each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a>.</p>
<p>Are there services covered before you meet your <a href="#">deductible</a>?</p>	<p>Yes, <a href="#">Preventive Care</a> is covered before you meet your <a href="#">deductible</a></p>	<p>This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a>. See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a></p>
<p>Are there other <a href="#">deductibles</a> for specific services?</p>	<p>No</p>	<p>You don't have to meet the <a href="#">deductibles</a> for specific services</p>
<p>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</p>	<p>IU Health/Encore- \$4,250*/\$8,500**                      Aetna- \$6,250/\$12,500**                      Out-of-Network- \$7,500/\$15,000**                      *OOP limit is reduced to \$3,000 for Salary Tier 1 team members enrolled in Individual coverage if care provided at an IU Health or Encore provider/facility.                      (**individual/family) For non-Single coverage, the entire family out-of-pocket limit must be met before the plan pays 100% of covered expenses.</p>	<p>The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a>, they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.</p>
<p>What is not included in the <a href="#">out-of-pocket limit</a>?</p>	<p>Penalties, premiums, balance billed charges are not covered.</p>	<p>Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a>.</p>

\* For more information about limitations and exceptions, see the plan or policy document at [myiuhealthplans.com](http://myiuhealthplans.com)

Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="http://myiuhealthplans.com">myiuhealthplans.com</a> or call 866.895.5975 for a list of <a href="#">network providers</a> .	You pay the least if you use a <a href="#">provider</a> in Tier I. You pay more if you use a <a href="#">provider</a> in Tier II. You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays (balance billing). Be aware that your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	<a href="#">Specialist</a> visit	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	<a href="#">Preventive care/screening/immunization</a>	No Charge	60% Coinsurance	Coinsurance subject to Deductible.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	Imaging (CT/PET scans, MRIs)	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <a href="#">Preauthorization</a> required.
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug</a>	Generic drugs	20% Coinsurance (30 and 90 day)		Subject to Deductible.
	Preferred brand drugs	20% Coinsurance (30 and 90 day)		
	Non-preferred brand drugs	20% Coinsurance (30 and 90 day)		

\* For more information about limitations and exceptions, see the plan or policy document at [myiuhealthplans.com](http://myiuhealthplans.com)

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<a href="#">coverage</a> is available at <a href="http://www.myihealthplans.com">www.myihealthplans.com</a>	<a href="#">Specialty drugs</a>	20% Coinsurance (30 day) and Not Covered (90 day)		Subject to Deductible.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	Physician/surgeon fees	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
If you need immediate medical attention	<a href="#">Emergency room care</a>	20% Coinsurance	20% Coinsurance	Subject to Deductible. No coverage for non-emergent services provided in the ER.
	<a href="#">Emergency medical transportation</a>	20% Coinsurance	20% Coinsurance	Subject to Deductible.
	<a href="#">Urgent care</a>	20% Coinsurance	20% Coinsurance	Subject to Deductible.
If you have a hospital stay	Facility fee (e.g., hospital room)	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required.
	Physician/surgeon fees	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required for partial <u>hospitalization</u> .
	Inpatient services	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required.

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you are pregnant	Office visits	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	Childbirth/delivery professional services	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	Childbirth/delivery facility services	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible.
	<a href="#">Rehabilitation services</a>	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. 60 visit limit combined Occupational Therapy/Physical Therapy and separate 20 visit limit for Speech Therapy. <u>Preauthorization</u> required if done in home.
	<a href="#">Habilitation services</a>	Not Covered	Not Covered	None
	<a href="#">Skilled nursing care</a>	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required.
	<a href="#">Durable medical equipment</a>	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required when cost is >\$500.
	<a href="#">Hospice services</a>	IU Health/Encore- 20% Coinsurance Aetna- 40% Coinsurance	60% Coinsurance	Subject to Deductible. <u>Preauthorization</u> required.
If your child needs dental or eye care	Children's eye exam	\$35 Copayment	\$50 allowance	Coverage limited to EyeMed Insight or IU Health contracted provider for in-network coverage.

\* For more information about limitations and exceptions, see the plan or policy document at [myiuhealthplans.com](http://myiuhealthplans.com)

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Children's glasses	35% Discount	Not Covered	Coverage is limited to EyeMed Insight network providers
	Children's dental check-up	Not Covered	Not Covered	None

**Excluded Services & Other Covered Services:**

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

<ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Cosmetic surgery</li> <li>• Dental Care</li> <li>• Hearing Aids</li> </ul>	<ul style="list-style-type: none"> <li>• Habilitation services</li> <li>• Infertility treatment</li> <li>• Long term care</li> <li>• Non-emergency care when traveling outside the US</li> </ul>	<ul style="list-style-type: none"> <li>• Private duty Nursing (rendered in a hospital or skilled nursing facility)</li> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul>
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**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

<ul style="list-style-type: none"> <li>• Bariatric surgery</li> </ul>	<ul style="list-style-type: none"> <li>• Chiropractic care</li> </ul>	<ul style="list-style-type: none"> <li>• Refractive eye exam</li> </ul>
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**Your Rights to Continue Coverage:** here are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the insurer at 866.895.5975. You may also contact your state insurance department at: 311 W. Washington St., Suite 300, Indianapolis, IN 46204, Phone No. (317) 232-2385. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Allison Shelton, Civil Rights Coordinator, Indiana University Health Plans, 950 N Meridian St, Suite 400, Indianapolis, IN 46204, (317) 963-9788 , TTY: (800) 743-3333, Fax (317) 963-9801, [ashelton@iuhealth.org](mailto:ashelton@iuhealth.org).

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 866.895.5975

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 866.895.5975

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 866.895.5975

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 866.895.5975

----- *To see examples of how this plan might cover costs for a sample medical situation, see the next section.* -----

\* For more information about limitations and exceptions, see the plan or policy document at [myiuhealthplans.com](http://myiuhealthplans.com)

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$2,500
■ <a href="#">Specialist</a> <i>coinsurance</i>	20%
■ Hospital (facility) <i>coinsurance</i>	20%
■ Other <i>coinsurance</i>	20%

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,731</b>
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$2,500
Copayments	\$0
Coinsurance	\$1,750
<i>What isn't covered</i>	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$4,310</b>

### Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$2,500
■ <a href="#">Specialist</a> <i>coinsurance</i>	20%
■ Hospital (facility) <i>coinsurance</i>	20%
■ Other <i>coinsurance</i>	20%

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$7,389</b>
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$2,500
Copayments	\$0
Coinsurance	\$1,437
<i>What isn't covered</i>	
Limits or exclusions	\$55
<b>The total Joe would pay is</b>	<b>\$3,992</b>

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$2,500
■ <a href="#">Specialist</a> <i>coinsurance</i>	20%
■ Hospital (facility) <i>coinsurance</i>	20%
■ Other <i>coinsurance</i>	20%

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$1,925</b>
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,540
Copayments	\$0
Coinsurance	\$385
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$1,925</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

## **Discrimination is Against the Law**

Indiana University Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Indiana University Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Indiana University Health Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact Allison Shelton.

If you believe that Indiana University Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Allison Shelton, Civil Rights Coordinator, Indiana University Health Plans, 950 N Meridian St, Suite 400, Indianapolis, IN 46204, (317) 963-9788 , TTY: (800) 743-3333, Fax (317) 963-9801, [ashelton@iuhealth.org](mailto:ashelton@iuhealth.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Allison Shelton, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue,  
SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Language Assistance Services**

**English:** ATTENTION: Our Member Services department has free language interpreter services available for non-English speakers. Call 866.895.5975 (TTY: 800.743.3333)

**Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 866.895.5975 (TTY: 800.743.3333).

**Chinese:**注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 866.895.5975（TTY: 800.743.3333）。

**Burmese:**

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။

ဖုန်းနံပါတ် 866.895.5975 (TTY: 800.743.3333) သို့ ခေါ်ဆိုပါ။

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 866.895.5975 (TTY: 800.743.3333).

**French:** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 866.895.5975 (ATS : 800.743.3333).

**Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 866.895.5975 (TTY: 800.743.3333).

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 866.895.5975 (TTY: 800.743.3333).

**Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 866.895.5975 (TTY: 800.743.3333)번으로 전화해 주십시오.

\* For more information about limitations and exceptions, see the plan or policy document at [myiuhealthplans.com](http://myiuhealthplans.com)



**Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 866.895.5975 (телетайп: 800.743.3333).

**Arabic:**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 866.895.5975 (رقم هاتف الصم والبكم: 800.743.3333).

**Hindi:** ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुझे तम भाषा सहायता सेवाएं उपलब्ध हैं। 866.895.5975 (TTY: 800.743.3333) पर कॉल करें।

**Pennsylvania Dutch:** Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 866.895.5975 TDD/TTY 800.743.3333 uffrufe.

**Dutch:** Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 866.895.5975 (TDD/TTY 800.743.3333).

**Punjabi:** ਧਿਆਨ ਦੇਣ: ਜੇਕਰ ਤੁਸੀਂ ਜਾਂਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਸੇਵਾ ਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 866.895.5975 (TTY: 800.743.3333) 'ਤੇ ਕਾਲ ਕਰੋ।

**Japanese:** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。866.895.5975 (TTY: 800.743.3333) まで、お電話にてご連絡ください。