# Leadership 101

## ~ Professionalism Defined



Specifically designed to strengthen skills and overcome the challenges that inhibit confidence and responsibility in supervision.

Our Leadership 101 course is proven in 'real-world' environments.

### **Target Areas:**

Confidence ~ Ethics ~ Respectful Leadership ~ Motivation

Communication (verbal and non-verbal) ~ Leadership Styles

Strategic Planning ~ Team Motivation ~ Collaborative Skills

Conflict Resolution ~ Group Dynamics ~ Decision Making ~

Organization ~ Liability ~ Morale ~ Documentation

This interactive course uses immersion techniques to encourage members through discussions, memorable exercises, and scenarios. Creating a new understanding, appreciation, and energy in fulfilling their role as a trustworthy and influential Leader.

#### This course can be presented in a one or two day format.

(In TX add a third day for TCLEOSE New Supervisor requirements)

Participants remark that our courses are the "best they've ever attended", and that our programs are "well prepared, presented, and structured."

We invite you to contact us to discuss how we may work together in equipping your personnel with invaluable life skills benefiting their department as well as the community they serve.

#### Richard Whitehead & Associates LLC

http://www.rickwhitehead.com

Call 512.825.3821