

The More You Know: E-ZPass Electronic Toll Collection

What is E-ZPass?

E-ZPass is an electronic toll-collection system used on most tolled roads, bridges, and tunnels in the northeastern United States, south to North Carolina, and west to Illinois. Currently, there are 25 agencies spread across 15 states that make up the E-ZPass Interagency Group (IAG).^[1] All member agencies use the same technology, allowing travelers to use the same E-ZPass transponder throughout the IAG network.

In what state(s) is E-ZPass accepted?

• Delaware	• Massachusetts	• Ohio
• Illinois	• New Hampshire	• Pennsylvania
• Indiana	• New Jersey	• Rhode Island
• Maine	• New York	• Virginia
• Maryland	• North Carolina	• West Virginia

Important E-ZPass Information:

- On **February 1, tolls at the Downtown and Midtown tunnels will start** and the cheapest way to pay is with a pass
- **With an E-ZPass** vehicles will be **charged \$1.84 during peak traffic times (weekdays from 5:30 to 9 a.m. and 2:30 to 7 p.m.) and \$1.59 during all other times.** For trucks it's a little more expensive -- \$7.36 during peak times and \$4.77 during all other times.
- **Without an E-ZPass**, drivers will receive a **bill in the mail of \$3.18 on top of the normal rate**
- **E-ZPass users are not required to maintain their account with an agency in their home state.**
 - **All Virginia toll roads accept out-of-state E-ZPass**
 - **Subscribers can open an E-ZPass account with any member of the IAG regardless of residency.**
 - This means that users have the option of choosing an agency based on the fees that it charges, effectively allowing them to circumvent transponder and account maintenance fees
- For the state of Virginia, a **monthly account maintenance fee will be charged to your account.** The fee is 50 cents for each standard transponder and \$1 for each Flex transponder.
- To ensure seamless use of the E-ZPass transponders in any of your vehicles, you should **include the license plate number, state of registration, vehicle type, vehicle make, model, year and color of all your vehicles**
- Each E-ZPass toll transaction, regardless of which of your transponder you use, deducts from your available balance. It works like a cell phone account with prepaid phone minutes. All transponders on the account draw from the same available balance
- If you are a Virginia resident, you can open your E-ZPass account in any of these simple ways:
 - Apply online
 - Personal Account Application or Business Account Application
 - Call 1-877-762-7824
 - Visit one of our Service Centers or DMV partner locations
 - By picking up a transponder at an E-ZPass On-the-Go retailer and registering online or by phone.

- E-ZPass Retailers and Service Centers

Chesapeake	Hampton
<p>Chesapeake City Treasurer Offices 306 Cedar Road, 23322 2808 Old Taylor Rd, 23321 1205 20th St Chesapeake, 23324 824 Old George Washington Hwy, 23323</p> <p>Creekmore Hardware 1303 Bainbridge Blvd, 23324</p> <p>BUTTS STATION 536 KEMPSVILLE RD, 23320</p> <p>Chesapeake Virginia Department of Motor Vehicles Customer Service Center (CSC) 813 Greenbrier Parkway, 23320</p>	<p>MERCURY 1001 W. MERCURY BLVD., 23666</p> <p>HARDY CASH 1619 HARDY CASH DR, 23666</p>
Newport News	Norfolk
<p>SWEETBRIAR 12330 WARWICK BLVD, 23606</p> <p>JEFFERSON 11202 JEFFERSON AVE, 23605</p>	<p>Norfolk Visitor Information Center 232 E. Main Street, 23510 9401 4th View Street, 23503</p> <p>DOWNTOWN Norfolk 770 BOUSH ST, 23510</p> <p>Norfolk Service Center 1701 Church Street, 23504</p>
Portsmouth	Virginia Beach
<p>Elizabeth River Tunnels 700 Port Centre Parkway Suite 2B, 23704</p> <p>Portsmouth City Treasurer's Office 801 Crawford Street, 23704</p> <p>Portsmouth City Treasurer's Branch Office 4934 High St W, 23703</p> <p>Portsmouth Service Center 4010 Victory Blvd, 23701</p>	<p>ROSEMONT 3673 VIRGINIA BEACH BLVD., 23452</p> <p>PEMBROKE 4600 VIRGINIA BEACH BLVD., 23462</p> <p>UPTON DRIVE 2100 Upton Dr., 23454</p>

E-ZPass Fees and Discounts by State

State	Monthly/Annual Fee(s)	Deposit	Minimum Balance	Discounts
Delaware	\$0 for email/web statements, \$8/year for quarterly paper statements	\$15 per internal or external transponder (non-refundable)	\$10 minimum balance (Account charged a replenishment amount based on monthly toll usage.)	50% off cash rates for Delaware SR-1 when 30 or more qualifying trips are made by a two-axle passenger vehicles within a 30-day rolling period.
Illinois (I-PASS)	\$0 per month	\$10 per internal transponder (refundable) automatic replenishment \$20 (refundable) manual replenishment	\$10 minimum balance (Account charged a minimum replenishment amount of \$40 or an amount 10% of average monthly usage, whichever is higher.)	50% off cash rate for all transponders (ISTHA tolls and passenger cars only)
Indiana (formally i-Zoom)	\$1 per month/transponder	\$10 per internal transponder (refundable)	\$2.50 minimum balance (first 90 days), then \$2.50 minimum balance or 25% of average monthly usage, whichever is greater. (Account is charged a minimum replenishment amount of \$10 in the first 90 days, after which the minimum replenishment amount is based on the previous three months of usage on your account and is recalculated on the first of each month, the minimum amount being \$10.)	Discounts available to all transponders. Percentage varies by exit.

State	Monthly/Annual Fee(s)	Deposit	Minimum Balance	Discounts
Maine	\$0 per month	\$10 per internal transponder (non-refundable) \$17 per external transponder (non-refundable)	\$15 minimum balance (Account is charged a minimum replenishment amount of \$20 when your account drops below minimum balance.)	Discounts based on travel volume: 30-39 account trips per month will equal a 25% discount applied to monthly account trips. 40+ account trips per month will equal a 50% discount applied to monthly account trips.
Maryland	\$1.50 per month (waived if 3 Maryland E-ZPass tolls incurred within a given month)	\$9 per internal transponder (non-refundable) \$33 per external transponder (non-refundable) \$40 per internal FUSION CVO (PrePass & E-ZPass all-in-one) transponder \$18 per internal E-ZPass Flex transponder (For use on I-495 Express Lanes)	\$10 minimum balance (Account is charged a minimum replenishment amount of \$25 or an amount equal to you average monthly usage, whichever is higher.)	Discounts available to Maryland E-ZPass users only. 10% discount off the passenger vehicle cash rate at all Maryland toll facilities except the InterCounty Connector (Maryland State Highway 200). Various other plans available for bridges and regions.
Massachusetts	\$0 per month if monthly statements by e-mail	\$0 per internal transponder	\$20 minimum balance (Account is charged a replenishment amount whenever the balance falls below \$10, replenishing the account to a balance of \$20. If usage exceeds \$20 in any given month, the account is charged \$40.)	25¢ discount at Allston-Brighton tolls, 50¢ discount at Sumner and Ted Williams tunnels and Tobin Memorial Bridge. [59]

State	Monthly/Annual Fee(s)	Deposit	Minimum Balance	Discounts
New Hampshire	\$0 per month	\$8.90 per internal transponder (non-refundable) \$15.19 per external transponder (non-refundable)	\$30 minimum balance (Account is charged a minimum replenishment amount of \$30 in the first 35 days, after which the minimum replenishment amount is based on the previous three months of usage on your account, the minimum amount being \$30.)	30% off cash rate for NH transponders only. Other transponders pay cash rate.
New Jersey	\$1 per month membership fee + \$1 bimonthly for print/email statements	\$10 per internal transponder (refundable) or \$0 if credit or direct debit replenishment.	\$10 or 25% of your replenishment threshold, whichever is greater (Account is charged a minimum replenishment amount of \$25 in the first 90 days, after which the minimum replenishment amount is based on the previous three months of usage on your account, the minimum amount being \$25.)	Various discounts for NJ transponders only. Other transponders pay cash rate.
New York	\$1 per month PANYNJ account service fee (no fee for MTA, Thruway, or Bridge Authority accounts) + \$6/yr for monthly paper statements (bimonthly statements are free)	\$10 per internal transponder (refundable) or \$0 if auto-replenish or pay per trip with a credit card backup	\$10 minimum balance (Account is charged a minimum replenishment amount of \$25 or an amount equal to your average usage in a 90-day period, whichever is higher.) or \$0 minimum balance for pay per trip.	At all Port Authority facilities, E-ZPass discounts are available. At MTA Bridges and Tunnels, \$1.70 off cash tolls. \$3.40 off round-trip at the Verrazano-Narrows Bridge and \$1.45 discount at the Marine Parkway-Gil Hodges Memorial and Cross Bay Veterans Memorial Bridges. At all New York State Thruway and New York State Bridge Authority facilities, E-ZPass discounts apply.

State	Monthly/Annual Fee(s)	Deposit	Minimum Balance	Discounts
North Carolina (Quick Pass)	\$0 per month, \$1 per month after 12 consecutive months of no toll transactions.	\$20 per internal (hard case) transponder (Sticker transponders are available for \$5 but these are incompatible with E-ZPass and will only work in North Carolina.)	\$20 minimum balance for first two transponders, \$10 for each additional transponder, up to five transponders total. (Account is charged a minimum replenishment amount of \$10 or when account balance is 25% of your replenishment threshold, based on the previous three months of usage, whichever is greater.)	
Ohio	75¢ per month (waived for those who use their E-ZPass for 30 or more trips in a month)	\$0 per internal transponder (\$25 replacement fee within first four years)	\$25 minimum balance per transponder (Account is charged a minimum replenishment amount based on the previous three months of usage, or the amount needed to return the account balance to \$25.00 per transponder, whichever is greater.)	Ohio discount available to all transponders. Percentage varies by exit.
Pennsylvania	\$3 per year/transponder	\$10 per internal transponder (refundable) or \$0 if credit or direct debit replenishment	\$10 per transponder. (Account is charged a minimum replenishment amount of \$35 whenever the balance reaches a total value of \$10 or less (\$15 or less for manual replenishment accounts) per transponder. If your account requires more than the allowed replenishments in a one-month cycle (2 times for credit cards and 3 times for ACH), the amount of replenishment will switch to average usage.)	25% discount off cash rate to all transponders.

State	Monthly/Annual Fee(s)	Deposit	Minimum Balance	Discounts
Rhode Island	\$0 per month if monthly statements by e-mail	\$20.95 per internal transponder (purchase required) \$33.04 per external transponder (purchase required)	\$25 minimum balance per transponder (Account is charged a minimum replenishment amount based on the previous 45-days of usage and is recalculated every 90-days, or the amount needed to return the account balance to \$25.00 per transponder, whichever is greater.)	\$0.83 per car on the Claiborne Pell Newport Bridge toll (as opposed to the normal \$2/axle)
Virginia	\$0 per month for transponders issued before July 9, 2012 and if monthly statements by e-mail. 50¢ per month for standard transponders and \$1 per month for E-ZPass Flex transponders issued on or after July 9, 2012. The E-ZPass Flex transponder \$1 fee will be waived for those months in which the Flex transponder is used only on the 495 Express Lanes with 3 or more in the vehicle and is solely for free HOV usage on the I-495 Express Lanes.	\$35 per internal transponder	\$10 minimum balance per transponder (Account is charged a minimum replenishment amount of \$35 per transponder or an amount equal to your average monthly usage, whichever is higher.)	
West Virginia	\$5 per year for "prepaid" plan (Includes free use of the North Beckley ramp on the West Virginia Turnpike.) Flat rate, unlimited use plans range from \$5 to \$285 for various parts of the West Virginia Turnpike.	\$10 per internal transponder	\$10 minimum balance (Account is charged a minimum replenishment amount of \$20. No balance needed with annual WV unlimited plan.)	35% off cash rate and use of Beckley WV exit freely for WV transponders only (non-WV transponders pay cash rate)