

HEARING REQUEST FORM

Fill out this form **ONLY** if you disagree with a decision about your Eligibility/Certification or Recertification Determination, Disciplinary Suspension, No-Show/Late Cancellation Suspension or Call-A-Ride Suspension.

Please return to:

**Mobility Appeals, Office of Equal Opportunity Compliance Programs
6 Saint Paul Street, Suite 2000
Baltimore, MD 21202**

1. Fill in the blanks in this section and complete sections 1-3. Please print clearly.

Name: _____ Date of Birth: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Mobility ID: _____ Email Address: _____

2. I would like to appeal the following:

- | | |
|--|--|
| <input type="checkbox"/> No Show/Late/Cancellation | <input type="checkbox"/> Disciplinary suspension |
| <input type="checkbox"/> Eligibility for service | <input type="checkbox"/> Conditions placed on my Eligibility |
| <input type="checkbox"/> Call-A-Ride (C.A.R.) Suspension | |

Please note that you have the following number of days to file each type of appeal:

- Seven (7) days for a No Show/Late/Cancellation Suspension
- Sixty (60) days for a Disciplinary Suspension
- Sixty (60) days for an Eligibility Denial (Ten (10) days if a recertification applicant would like to receive service pending appeal)
- Sixty (60) days for a Call-A-Ride (C.A.R.) Suspension
- Suspension

3. Type of hearing:

- | | | |
|--|---|----------------------------------|
| <input type="checkbox"/> In Person | <input type="checkbox"/> Telephone | <input type="checkbox"/> Written |
| <input type="checkbox"/> I would like a copy of my file. | <input type="checkbox"/> I will contact Mobility for a ride to the hearing. | |

Signature

Date

If you need assistance or a reasonable accommodation, including auxiliary aids and services, alternate formats, translated materials or interpreter services related to your appeal due to a disability or limited English proficiency, please contact the MTA Mobility Information at 410-764-8181 • Toll Free 1- 866-743-3682 • TTY 410-539-3497 • MD Relay 711

You may also contact Mobility Appeals, Office of Equal Opportunity Compliance Programs at 410-764-8507 or 410-767-3994.

FOR MTA USE ONLY

Date: _____

Name: _____ Mobility ID: _____

Appeal Representative attending hearing: _____

Date of Denial or Suspension: _____

Appeal Category (select one):

_____ Mobility Service - Eligibility

_____ Mobility Service - Other Suspension

_____ Mobility Service - No Show

_____ Suspension of Mobility Service

_____ Call A Ride Suspension