
AGENDA

MDOT MTA Citizens Advisory Committee for Accessible Transportation (CACAT)

October 16, 2025, 1:00 p.m. – 2:00 p.m.

Call in number: 667-262-2962

Conference ID#: 182 237 445#

Facilitator: Kyana Underwood

Chair: Christian Pickett

Secretary: Lily Stevens

Meeting Protocol:

- All meeting participants will keep phones and mics **muted** when not speaking
 - ***6 = Mute, *6 = Unmute to speak**
- Facilitator will call roll of members to establish a quorum
- Meeting participants will identify themselves when they are speaking as well as identify anyone who is present with them during the call
- Members of the general public (non-committee members) are asked to hold their questions/comments until the Chair opens the floor for general remarks

1:00 p.m.	Meeting Called to Order
1:00 p.m. – 1:05 p.m.	Roll Call and Meeting Protocol – Kyana Underwood
1:05 p.m. – 1:30 p.m.	Rider Code of Conduct – Alexander Houck, Deputy Chief Safety Officer
1:30 p.m. – 1:45 p.m.	Mobility Updates – Joyce Tarrant, Chief Customer Service Officer, Mobility Services
1:45 p.m. – 1:50 p.m.	CACAT Updates – Christian Pickett
1:50 p.m. – 2:00 p.m.	Q&A
2:00 p.m.	Meeting Adjourned

Next Meeting: Thursday, November 20th