

AGENDA

MDOT MTA Citizens Advisory Committee for Accessible Transportation (CACAT)

March 21, 2024 (1:00 p.m. – 2:00 p.m.)

Microsoft Teams/Conference Call Meeting

Call in number: 1-667-262-2962

Conference ID: 982 422 396#

On Site Meetings have been cancelled until further notice

MDOT MTA Facilitator: *Denise Hagans*

CACAT Chair: Bryan Holley

CACAT Co-Chair: Maya Redfearn

Meeting Protocols:

- The Facilitator will call the roll to establish a quorum.
- All phones will need to be muted to avoid interruptions.
- *** 6 = Mute * 6 = Unmute to speak**
- All meeting participants will need to identify themselves when speaking on a topic
- The public may not speak until the CACAT Chair indicates time for general questions.

1:00 p.m.	Meeting Called to Order
1:00 p.m. – 1:05 p.m.	Roll Call and Meeting Protocol Denise Hagans
1:05 p.m. – 1:20 p.m.	Overview of MTA’s Office of Communications and Marketing Kyana Underwood, Deputy Director, Community Relations
1:20 p.m. – 1:50 p.m.	Mobility Updates Joyce Tarrant, Chief Customer Service Officer, Mobility Services
1:50 p.m. – 2:00 p.m.	CACAT Updates Bryan Holley, CACAT Chair
2:00 p.m.	Meeting Adjourned

Upcoming Microsoft Teams Meetings:

April 18, 2024

May 16, 2024

June 20, 2024