

Community Report 2013

MEDIATION &
RESTORATIVE
JUSTICE
CENTRE

A photograph of two monarch butterflies with orange and black wings flying over a person's open hand. The background is a soft-focus field of green grass and white flowers under a bright sky. The text 'Truth & Transformation' is overlaid in the center.

Truth & Transformation

MEDIATION & RESTORATIVE JUSTICE CENTRE

Vision

A safer, more connected community that finds creative, peaceful solutions in situations of conflict or harm.

Mission

Community-based solutions designed to help individuals manage and resolve conflict peacefully.

How We Can Help You

- Conflict and Dispute Resolution
- Support Services
- Coaching
- Communication
- Facilitated Restorative Dialogue
- Circles of Support and Accountability (CoSA)
- To Invest In and Serve Your Community While Learning New Conflict Resolution Skills and Upgrading Your Communication Skills

How We Can Help Your Organization

- Meeting Facilitation
- Training
- Conflict and Dispute Resolution
- Restorative Justice Training
- Effectively Address Staff or Customer Issues and Concerns Through Restorative Process

Truth & Transformation

Community Report 2013

*“If you look for truth, you may find
comfort in the end; if you look for
comfort you will not get either comfort or
truth only soft soap and wishful thinking
to begin, and in the end, despair.”*

C. S. Lewis

MEDIATION &
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*“Every truth has two sides;
it is as well to look at both,
before we commit ourselves to either.”*

Aesop

MRJC helps people to discover *truth* in conflict.

We help people to *transform* their preconceptions and misconceptions and guide them to a place of greater understanding of one another and the issues at hand.

We bring people-in-conflict together in a safe and supported environment and *transform* conflicts, misunderstandings and the way people relate to one another.

Message from Board Chair and Executive Director

The truth is -- MRJC is a smaller organization that has a very big mandate. We have to be creative in the way that we deliver community-based solutions and bring residents of the Greater Edmonton Region who are in conflict or dispute, together, to a place of truth and greater understanding.

MRJC's role in the community is evolving each and every day. This year, 2013, bore witness to tremendous growth, development and organizational transformation.

Our organization continues to strategically align our conflict resolution, restorative dialogues and other crucial community services with other vital human services support organizations within our region. Our vision is the establishment of a Centre of Excellence that will support individuals who are in conflict or those who are impacted by harm.

A significant transformation took place in 2013 as we examined our expectations and the roles of our service delivery volunteers in MRJC's community-based services. The Board of Directors and staff reviewed our volunteer management strategies and practices, and how they support our work. Volunteer training, our ability to deliver free services to an increasingly diverse public and meeting the Canadian Code of Volunteer Involvement were all addressed in a new, approved, MRJC Volunteer Policy Framework. The Volunteer Policy Framework encourages and engages two different levels of service delivery volunteer within MRJC.

Active community members will now be trained and mentored by our existing roster of seasoned and trained mediators and restorative justice practitioners. MRJC is actively recruiting dynamic new volunteers who we will train to join our Conflict Resolution Team as

a Community Mediator, Community Facilitator or Case Developer. Or, they can join our Restorative Justice or Workshop Delivery Teams as a Community Dialogue Facilitator or Community Workshop Facilitator. This new volunteer strategy will provide community members who are currently in leadership roles with additional and enhanced communication, passion to transform conflict, restorative practice, group facilitation and workshop delivery skills that they can in-turn share within their respective communities. A significant transformation also took place in our technology and information systems. Our On-line Case Management System was launched in 2013. With this new system, MRJC can better manage case files, referrals, coordination within the community services sector, volunteer management and training and reporting to our various funders, granting agencies and stakeholders.

In 2013, great, and sometimes overwhelming positive impact was experienced by people faced with situations of conflict or harm who received MRJC's vital, comprehensive and transformative conflict resolution and restorative services. The truth is that this positive impact makes our community a much safer and more connected place for all of us to live. MRJC opened three hundred and three (303) new case files in 2013. Twenty-seven (27) of these files were serviced by assisted dialogue and fifty-six (56), resulted in win-win resolutions. Our Conflict Management & Support Hotline responded to one hundred and ninety-three (193) calls from people in situations of conflict who we referred to MRJC services, or that we guided to other community resources to meet different aspects of need.

MRJC transformed one hundred and eighty-nine (189) community members

who participated in our nine-hour Managing Interpersonal Conflict Workshop Series, which is offered in English, French and Spanish. These people improved their communication skills and their ability to handle difficult conversations or situations of conflict with more confidence.

The complete truth is that MRJC's free delivery of community services would not be possible without the dedication of our Service Delivery, Mentoring, and Office Support Team volunteers. Our skilled volunteers have transformed three hundred and thirty (330) hours of their time to engage fellow community members and to help them constructively re-think, re-learn, and to ultimately transform conflict while addressing the impacts of harm.

A final truth is how much we value the enthusiasm, dedication, and skills of our staff, the commitment of our community

partners and the ongoing support of our funding partners, sponsors, donors and members. We continue to build from this committed base and we are very excited about the transformation that lies ahead for MRJC.



Susan Logan
Executive Director



Lisa Federspiel
Co-Chair



Jeffrey Westman
Co-Chair

“ In matters of truth and justice, there is no difference between large and small problems, for issues concerning the treatment of people are all the same. ”

Albert Einstein

Community Programs and Services

MRJC offers customized conflict resolution services to individuals, groups, and organizations that help them to address conflict and harm, and to transform their lives. Our services include coaching, facilitation, mediation, restorative, and other conflict resolution processes to residents of the Greater Edmonton Region and surrounding communities

Conflict Management & Support Hotline (780.423.0896)

In 2013, our Conflict Management & Support Hotline responded to four hundred and ninety-six (496) calls from people in situations of conflict. These callers were referred to MRJC services, or guided to other community support resources, to meet different aspects of truth and need. Our Case Coordinators provide on-line support, and, depending on the situation, invite callers and the people that they are in dispute or conflict with to participate in a Resolution Meeting facilitated in a safe environment, by two members of MRJC's Conflict Resolution Team.

Coaching and Support Service

MRJC's Coaching and Support Service provides telephone support to people in situations of conflict based on their request for information or a referral from another agency. Our Case Coordinators responded to one hundred and ninety-three (193) inquiries that required one returned telephone call providing basic support, and to three hundred and three (303) situations that required comprehensive transformative support through MRJC's extensive over-the-phone Coaching and Support Service.

Resolution Meeting Services

In 2013, twenty-seven (27) calls received on the Conflict Management & Support Hotline resulted in facilitated Resolution Meetings. MRJC helps family members, neighbours, community members, people at work, or fellow participants in groups or activities to work through difficult conflicts or disputes by facilitating a meeting with the person or people in dispute. All individual/community-based Resolution Meeting Services that MRJC provides in the Greater Edmonton Region, are at no-cost to any participant. No cost, with transformative results.

Re-Defining Conflict Workshop – Intro Series

MRJC transformed one hundred and eighty-nine (189) community members who participated in our nine-hour Re-Defining Conflict Workshop – Intro Series, which is offered in English, French and Spanish. This workshop series (formerly the Managing Interpersonal Conflict Workshop Series) helps people to improve communication skills and to handle difficult conversations or situations of conflict with more confidence and truth.

Building Safer Ground – A Restorative Process

MRJC's Building Safer Ground process is an option, other than, or in addition to the criminal justice program, when abuse or significant issues occur within a family. We helped three (3) families to dialogue and to discover truth about these sensitive issues in 2013, and serviced a total of nineteen (19) Building Safer Ground files.

Restorative Dialogue

Seven (7) Restorative Dialogue files were serviced by MRJC in 2013, resulting in two (2) completed Dialogues. Restorative Dialogue is a different way of perceiving and approaching crime and punishment. It is a process where a person who has been harmed (victim) and the person responsible (offender), agree to meet in a safe and controlled environment with trained Restorative Justice Facilitators to acknowledge truth and accountability, and to work toward transformation.



MRJC provided training for 189 community members in 2013, on how to Re-Define Conflict.

“ All truths are easy to understand once they are discovered; the point is to discover them. ”

Galileo Galilei

Community Programs and Services

Post-Secondary Practicum Mentoring

MRJC works in partnership of truth with MacEwan University's Correctional Services Program, the University of Alberta's Criminology Program, and in 2013, Thompson Rivers University, in providing practicum work experience opportunities.

We would like to thank the following students for their transformative contributions to MRJC during their practicum.

MacEwan University

Mackenzie Bishop

Troy Burrows

Thompson Rivers University

Mark Gueffroy

University of Alberta

Grayson Bateyko

Thank You Joao!

MRJC's appreciates the work of Joao Salm, former Manager, Community Services, who left our organization in 2013.

Joao significantly contributed to Canada's presence and transformation of international involvement in restorative justice. He coordinated the International Restorative Justice Symposium that was held in Brazil in 2012.

Circles of Support and Accountability (CoSA)

Circles of Support and Accountability (CoSA), is an innovative community solution that significantly reduces the number of sex offences committed, transforming an offender, into a good citizen. With proven results, this circle of support involves an offender, the criminal justice system and significant, intensive, direct community support from key human services agencies such as MRJC.

CoSA, a “Made-in-Canada” grass roots solution to crime prevention truth, first started in 1994. Edmonton is one of nineteen (19) cities that operate roughly two-hundred (200) Circles nationwide. Since its inception, the CoSA method of crime prevention has been adopted by many countries throughout the world.

CoSA Edmonton had two (2) active circles in 2013 in support of two (2) active Core members. We work in partnership with Corrections Canada, Alberta Mental Health Services, Native Counseling Services of Alberta, The Mustard Seed, the Edmonton Police Service, John Howard Society of Edmonton, the Sexual Assault Centre of Edmonton, and Bosco Homes on CoSA truth and transformation.



CoSA volunteers and MRJC staff attend a CoSA Training Session.

“ In a controversy the instant we feel anger we have already ceased striving for the truth, and have begun striving for ourselves. ”

Buddha

Circles of Support and Accountability (CoSA)

In 2013, MRJC hired Scott Drennan to be the new Coordinator and to help with the continued transformation of CoSA Edmonton. He had been an active CoSA volunteer prior to taking on this new challenge. Scott replaced Arthur Dyck, who retired in 2013.

CoSA Edmonton developed and implemented key program infrastructure and procedural changes which has led to great transformation in the program in 2013. In addition, CoSA Edmonton's Stakeholder Committee was expanded, a Lead Volunteer role was established, and a CoSA Edmonton website was developed (www.cosaedmonton.com).

The Africa Centre Partnership



Al Martin and Peter Windel co-facilitate the first Men's Conversation Café at the Africa Centre.



2013 Crime Prevention Strategies Forum.

This MRJC-supported service is a transformative community program launched by the Council for Advancement of African Canadians in Alberta. The Africa Centre serves as a hub for the community, particularly the African-Canadian community, to access educational, cultural, social and economic programs that contribute to the holistic development and wellness of the African individual, family and community.

In its ongoing support for the continued transformation of the Africa Centre, MRJC co-received with the Council for Advancement of African Canadians in Alberta, a 2013 Emerging Immigrant and Refugee Community Grant from The City of Edmonton.

MRJC developed and provided training and assisted with the Africa Centre's Conversation Café series. Facilitators, Al Martin and Peter Windel co-facilitated the first ever Men's Conversation Café for the Africa Centre while Susan Logan lead a presentation on Effective Working Teams. And in partnership with the Africa Centre and the Alliance Jeunesse-Famille de l'Alberta Society, MRJC hosted a Crime Prevention Strategies Forum to offer truths in crime prevention to the African community in the Greater Edmonton Region.

“ Speak the truth, do not yield to anger;
give, if thou art asked for little; by these
three steps thou wilt go near the gods. ”

Confucius

MRJC Initiatives - 2013

A significant transformation took place in MRJC's technology and information systems. Our On-line Case Management System was launched in 2013. With this new system, MRJC can better manage case files, referrals, coordination within the community services sector, volunteer management and training and reporting to our various funders, granting agencies and stakeholders.

Starting in 2013, active community members will be trained and mentored by our existing roster of seasoned and trained mediators and restorative justice practitioners. MRJC's volunteer recruitment strategy now places significant emphasis on the recruitment of volunteers who can provide MRJC services in different languages. This is a significant transformation from MRJC's previous training model.

Special thanks are extended to Linda Cameron, Joelle Chelowski and Susan Logan who developed the new MRJC pilot volunteer training program and delivered the initial transformative training. Many thanks also, to Lynn Hutchinson and Mary Hicks, key volunteer trainers in the new pilot training program.

MRJC engaged in significant cross-sector advocacy work in 2013 to address truths and changes facing the human services sector. Various recommendations from A Call to Action: the Mayor's Dialogue with the Human Services Sector, held in November 2012, could have a significant impact on how MRJC does business to meet the growing demands on our services, and those of other organizations in the Human Services Sector within the Greater Edmonton Region.

MRJC significantly enhanced its profile with referral agencies and all three levels of government in 2013. Countless moments of truth were spent with By-Law Enforcement Officers, Animal Control Officers, members of the Edmonton Police Service and RCMP, Probation Officers and the Crown, to inform and educate how MRJC service is invaluable in the mitigation of legal actions and toward creating a safer, more connected community that finds creative, peaceful solutions in situations of conflict or harm. This information and awareness blitz has resulted in significantly increased number of referrals from these agencies.

2013 MRJC Volunteer of Distinction



Danny Cameron

Danny Cameron was an active supporter of MRJC as a member, mediator, Restorative Justice Facilitator and workshop facilitator.

His commitment to MRJC began in 2009 when he joined our volunteer Restorative Justice Facilitator Team. Danny actively worked with both the Victim Offender Restorative Dialogue program and the Building Safer Ground program.

In 2010, Danny became a volunteer mediator with MRJC's Community Conflict Resolution program. He also started to volunteer in 2010 as a workshop facilitator for MRJC's Redefining Conflict Workshop – Intro Series (formerly the Managing Interpersonal Conflict Workshop Series).

Danny started developing his conflict resolution skills in 2007 when he enrolled in the Certificate program in Conflict Management offered by the Alberta Arbitration and Mediation Society (AAMS). He continued his training at AAMS and completed his certificate in Restorative Justice in 2008. He took additional training with a variety of organizations in Facilitation, Coaching, Training, Advanced Peacemaking Circle training, Family Violence Intervention and in Working with Children and Youth at Risk.

*“ Seek not greatness, but seek truth and
you will find both. ”*

Horace Mann

2013 MRJC Volunteer of Distinction

Danny was a Mediator/Coach in private practice. He served as an instructor and skills coach with Alternative Dispute Resolution Institute of Alberta and was a skills coach and guest lecturer for the University of Alberta's School of Business since 2008.

Danny was active on the Alberta Justice, Civil Claims mediation roster both as a solo and co-mediator. He co-mediated and facilitated workshops for Catholic Social Services. He actively worked in mediation and facilitation in Wetaskiwin County as a mediator, a Restorative Justice Facilitator and anger management class facilitator.

Danny also received a Bachelor of Applied Christian Studies from the Canadian Lutheran Bible Institute in 2012.

Danny Cameron is recognized posthumously as MRJC's 2013 Volunteer of Distinction Award for his dedication to MRJC and for promoting excellence and for his dedication to the advancement of mediation and restorative justice principles in the community.

According to fellow mediator and facilitator, Joanne Munro, Danny was "compassionate, sensitive, thoughtful and reflective in any case we worked on. His approach was down-to-earth, practical and kind. He was passionate about the field of restorative justice and looked for opportunities everywhere to bring a restorative justice approach to conflict and harm."

Danny will be dearly missed by everyone at MRJC.

Father Beats Drug Addiction and Wants His Daughter Back in his Life

Drug addictions destroy families. A father, Brad, battles addiction and beats it. After serving time in jail, and coming clean, Brad wants to re-connect with his daughter, Jessica, who he hasn't seen for more than 13 years. Brad wants to Build Safer Ground, and through a referral from the Edmonton Drug Treatment Centre, MRJC will help this family to get through a very difficult choice for all involved.

Jessica's mom, Tammy, doesn't want Brad back in Jessica's life. However, Tammy recognizes that Jessica will want to meet her dad one day, and that she can do so on her own, once she turns 18, which is only ____ years away.

Brad says that he abandoned Jessica because of his addiction.

Tammy and Brad decide that they should meet to discuss the possibility of Brad becoming more “dad-like” in Jessica's life. They accept the referral to MRJC's Building Safer Ground program as they know that they cannot dialogue about this sensitive issue alone, and that this process is safe, voluntary, confidential, and at no cost to either of them. It is agreed that Brad will be accompanied by his Probation Officer, which provides some comfort to Tammy.

MRJC's respectful and impartial Restorative Justice Facilitators help Tammy and Brad to talk directly about impacts of the harm resulting from Brad's absence in Jessica's life, for each of them, and for Jessica.

Brad shares concerns about his lack of responsibility and takes full responsibility for his actions and inactions over the past 13 years.

Tammy better understands the reasons for Brad's absence in Jessica's life, and she has a somewhat greater appreciation of the influence that drugs have had in his life choices. Brad better understands how his poor life choices have impacted both Tammy and Jessica.

Tammy feels more confident that Brad is much more stable now. She sees that he now lives in a safe, home environment, far removed from the influence of drugs and his prior addictions. Brad supports Tammy by helping her to remove self-blame for how things went in their relationship and ultimately, for Jessica. They agree to take some baby steps toward restoring a father/daughter relationship between Brad and his daughter, Jessica.

Building Safer Ground helps parents and families where abuse has taken place, to set goals together. It gives both the victim, and the offender, a unique, safe and fully-supported opportunity to ask questions of one-another, to talk constructively and to gain insights into behaviors that are completely unacceptable and extremely hard-to-comprehend. Everyone gains a better understanding of the harm committed and its impact on all involved.

MRJC invests countless hours helping people like Tammy and Brad to dialogue about sensitive issues, and to set goals that help to address the harm committed.

“ People will generally accept facts as truth only if the facts agree with what they already believe. ”

Andy Rooney

Open Concerns for Young Witness of Store Hold-Up

Just think of the impact on a 12 year-old-girl who witnesses a store being robbed by a young woman. Questions like “Why did she do it?,” “Was she caught by the police?,” and “What’s going to happen to her next?” and more, are reeling through this girl’s mind.

Rachel, the juvenile offender who attempted to rob the store, is caught and charged by the police. She has some cognitive impairment and lacks impulse control, so her ability to make sound and rational decisions is often compromised. Her motivation to rob the store is to get money to buy Christmas presents for her friends and family. Her very bad decision leads to serious consequences for Rachel herself, for Sarah, and for the community impacted by Rachel’s choice.

In court, Rachel’s defense lawyer and the Crown concur that setting up a Restorative Dialogue between Sarah and her family, Rachel and MRJC is necessary to help Sarah to get some answers about this dramatically impacting event in her young life. This much-needed clarity, it turns out, is especially important for Sarah as she doesn’t handle stress well. She is plagued by intense headaches when in stressful situations.

As a result of the robbery, Rachel is assigned 24/7 care from a guardian caregiver. Through a series of preparation meetings and conversations,

MRJC arranges for Rachel to meet face-to-face with Sarah, mom Joanne, and her stepfather Steve, in a Restorative Dialogue. The main purpose of the dialogue is to have some of Sarah’s questions answered, to get a better idea of how and why the robbery took place, and for Sarah to understand how this attempted robbery will affect Rachel’s life.

The one-hour Restorative Dialogue that ensues is kept short because of the attention span and abilities of the young people involved. Everyone shares insights and feelings about what happened and the effects of the robbery. Sarah now has a clear picture of Rachel, the challenges that she faces, and a much better understanding of how Rachel’s life is impacted as a result of the attempted robbery. She also knows what has been done to prevent Rachel from committing another crime such as this. All of this really helps Sarah to restore some of the harm experienced by being a witness of this crime.

Sarah’s parents are very pleased with the “closure” that the Restorative Dialogue provides for Sarah. Rachel feels that participation in the dialogue gives her a better idea of herself and a clear understanding of how her actions have impacted others. She is very concerned about the impact of her crime on the impressionable 12 year-old girl Sarah, and feels better about helping to set the record straight with her. Rachel

shares with Sarah how happy she is to have the support of a guardian and caregiver, and feels, with this support, that she will make better choices in the future. Hearing this puts Sarah's mind at ease and helps to take away some of those intense headaches.

MRJC has extensive experience in bringing victims and offenders of crimes together for a facilitated Restorative Dialogue in a safe and nurturing environment. These intensive dialogues are led by our trained and experienced Restorative Justice Facilitators.

MRJC invests countless hours helping people like Sarah to overcome the impact of crimes that they have witnessed and/or those where they have been the victim. In the Restorative Dialogue process, the offender fully accepts responsibility for the offence committed, and better understands the impact of their crime on the victim and the community as a whole.

“ *In a controversy the instant we feel
anger we have already ceased striving
for the truth, and have begun striving
for ourselves.* ”

Buddha

Hot Tub Noise Gets Neighbour in Hot Water

Two nice couples (Susan and Bob/Mandy and Danny) live next door to each other for several years. Both couples pride themselves as being good neighbours -- this is vitally important to each of them. They cherish living next door to one-another and how this neighbour relationship has progressed over the years. Heck, there haven't been noise concerns, no property issues, no personality conflicts or anything else that could cause friction between these good neighbours.

What could possibly go wrong with this good neighbour relationship?

Well..., Mandy and Danny buy a new hot tub to help Mandy with her arthritis. This should be no big deal as they are putting the hot tub in the exact place where one had been previously, before they bought their house – situated between the two houses. Neighbours Susan and Bob never had issues with their previous neighbours, or with the hot tub, so how could this brand-new hot tub cause problems between two very considerate neighbours?

FAST-FORWARD - 1.5 YEARS

Mandy and Danny respond immediately to Susan and Bob's noise concerns regarding the new hot tub. In partnership with Susan and Bob, they call for service, replace several parts on the hot tub and

motor which, unfortunately, does not improve the noise situation.

Then, to be respectful to Susan and Bob, Mandy turns off their hot tub in winter, but she gets ticked-off and feels taken-advantage-of when Susan and Bob leave for a month of vacation without telling her. She could have used the hot tub during this month, which could have really provided much-needed therapy for her arthritis. Because of Susan and Bob's lack of consideration, Mandy is going to keep the hot tub operational next winter.

Meanwhile, Susan is at her wits-end. One night, she phones Mandy and Danny seven times during the night -- each time she wakes up from the drone of the hot tub motor. She and Bob have resorted to sleeping in their basement as the constant noise that they need to endure is not quite as loud there. Mandy and Danny feel that they have done everything possible to reduce the noise that the hot tub makes and to demonstrate respect for Susan and Bob's concerns. Mandy needs the hot tub for her arthritis. It is clear, that the lack of resolve between the neighbours regarding this issue has had a serious affect on their relationship and communication, which has caused a **STALEMATE FOCUSED ON HOT TUB "TO BE OR NOT TO BE,"** between them.

Susan then hears about MRJC from a friend and calls our Conflict Management & Support Hotline. Above all, she wants to have the good relationship restored with her neighbours. In an almost three-and-a-half hour MRJC facilitated Resolution Meeting, both couples meet and agree to have the hot tub inspected by an independent consultant and to share costs on this. Within a week, an inspection is carried out, the problem diagnosed and fixed, and these neighbours have taken a critical and monumental first step into repairing the rift between them, and to restoring peace and goodwill.

MRJC invested almost 13 direct hours in these neighbours to find a creative, peaceful and impactful solution to their conflict, and more importantly, to help them to restore their friendship and belief in one-another as good neighbours.

“ *The truth of the matter is that you
always know the right thing to do.
The hard part is doing it.* ”

Robert H. Schuller

MRJC Happenings - 2013

Wine & Cheese Fund Raising Event



MRJC raised almost \$800 at a Wine & Cheese fund raiser at The Wine Cellar.

Casino



Peter Windell and Grayson Bateyko volunteer at a casino to raise much-needed funds for MRJC.

Annual General Meeting 2013



Todd Odgers of NorQuest College was the Keynote Presenter at MRJC's 2013 AGM. His presentation focused on cultural competency implications when programs and services are delivered.

Conflict Resolution Day 2013



Conflict Resolution Day, a recognized international celebration, increases public awareness about conflict resolution and its many benefits. MRJC serves on the Provincial Steering Committee to organize and implement public awareness strategies and events for Conflict Resolution Day.

In 2013, MRJC served on a subcommittee to continue with the development of a provincial Alternative Dispute Resolution Services Directory. We developed and made presentations on the topic of The Art of Listening, which were inspired by learningseed materials. These presentations increased the public's awareness throughout Alberta about the benefits of conflict resolution and Alternative Dispute Resolution. The Art of Listening was presented to various stakeholders and public groups throughout the month of October.

MRJC also partnered with the Edmonton Chamber of Voluntary Organizations (ECVO) to offer a lunch workshop on the topic of conflict resolution and Alternative Dispute Resolution. This workshop, held in Edmonton, attracted representatives from almost fifty (50) not-for-profit organizations from throughout the Greater Edmonton Region.

“ Truth stands, even if there be no public support. It is self-sustained. ”

Mahatma Gandhi

Restorative Justice Week 2013



The main objective of Restorative Justice Week is to raise public awareness, to build support for the Restorative Justice Program and to invite national participation and collaboration with the government to implement this effective Model of Justice.

The theme for Restorative Justice Week 2013 (November 17-24, 2013) was “Inspiring Innovation.” This theme encourages us to share and draw from leading edge examples of restorative justice as an inspired approach to justice. In addition to showcasing the field’s achievements, the hope is that the theme motivates those working in restorative justice to seek novel ways to contribute further to this valuable work be it through new technologies, resourcing options, service models, etc.



Ramon Noble, and an inmate from the Edmonton Institution for Women at the Student Restorative Justice Day Workshop.

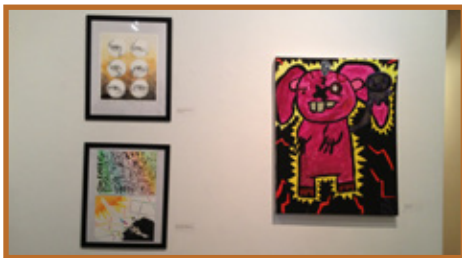
This workshop was part of Restorative Justice Week 2013 celebrations that took place in Edmonton.

In 2013, MRJC served on the Alberta Restorative Justice Association’s (ARJA) Planning Committee, and helped to plan and organize the sold-out Restorative Justice Conference that takes place in Edmonton every November.

MRJC also partnered once again in 2013, with the King’s College, MacEwan University and the University of Alberta, to host a Student Restorative Justice Day Workshop.

Student Restorative Justice Day Workshop presenters included Dr. Earl Waugh of the University of Alberta, Eric McIntosh from the King’s College, Mike Hanlon (author of Building a Caring Community), Ramon Noble from the Edmonton Institution for Women and Andrew McWhinnie of the Correctional Service of Canada.

National Victims of Crime Awareness Week 2013



The Youth Media Art Show showcased the artistic talents of 70 young local artists who demonstrated through their art, that indeed, Every Victim Matters.



Tracy Harvey, a Clinical Traumatologist from Selkirk College, shares insights into the influence of trauma on healing.

National Victims of Crime Awareness Week is held in April each year to raise awareness about issues facing victims of crime and the services, programs and laws that are in place to help victims and their families.

Through the Victims Fund, a grants and contributions program administered by the Department of Justice Canada, victim-serving organizations were provided with funding to host events during National Victims of Crime Awareness Week. In 2013, MRJC, as a member of the Edmonton Restorative Justice Network, once again organized a Youth Media Art Show and a training session.

The Youth Media Art Show showcased the artistic talents of 70 young local artists who demonstrated through their art, that indeed, Every Victim Matters.

In collaboration with members of the Edmonton Restorative Justice Network, MRJC developed and presented the Understanding Trauma: Impacts and Healing training session. Information about the impact of trauma through interactive and didactic learning was presented by Tracy Harvey, a trained Clinical Traumatologist and GIS Instructor at Selkirk College. The training session was attended by victim services volunteers and local Restorative Justice Practitioners.

“ Never apologize for showing feeling. When you do so, you apologize for the truth. ”

Benjamin Disraeli

2012 - 2013 MRJC Board of Directors



Lisa Federspiel (Co-Chair)

Jeffrey Westman (Co-Chair)

John Skone (Secretary)

Amin Poonja (Treasurer)

Kara Burry

Susan Slavik

Peter Windel

MRJC would like to recognize the following Board members who resigned in 2013. We are grateful for their contributions.

- Anne Henderson

- Tara Kowalski

- Jennifer Summerfeldt

- Jessica Tompson

2013 MRJC Volunteers

Bégin, Celeste
Bégin, Sivlia
Boucher, Lyndsay
Brito, Paula
Burnstad, Lana
Cameron, Danny
Cameron, Linda
Chelkowski, Joelle
Cloutier, Marie-Nicole
Cross, Donna
Diep, Mary
Dolman, Trudianne
Drouin, Paula
Ehlers, Heather
Erickson, Tara
Everington, Correen
Federspiel, Lisa
Finley, Frances
Fortin, Louise
Godwin, Linda
Gunn, Roger
Hanlon, Mike
Hassen, Wendy
Hicks, Mary

Hulbert, Nora
Hutchinson, Lynn
Kowalski, Tara
Logan, Susan
Marconi, Giuseppe Leonardo
Martin, Allan
Matheson, Brian
Matwie, Linda
Millar, Elizabeth
Mitchell, Peg
Moran, Jan
Mosewich, Karen
Munro, Joanne
Paradis, Pat
Paterson, Alex
Perez Garcia, Arnaldo
Polydore, Marie-Laure
Poonja, Amin
Renaud-Gagnier, Corinne
Seidler, Sharon
Skone, John
Slavik, Susan
Slomp, Anita
Stabile, Carlene

Starr, Diane
Stoke, Kara
Summerfeldt, Jennifer
Sundre, Dawn
Thomson, Jessica
Tully, Marvin
Warren, Jennifer
Wells, Larry
Westman, Jeffrey
Windel, Peter
Zadoworny, William
Zariski, Archie

“ On the mountains of truth you can
never climb in vain: either you will
reach a point higher up today, or you
will be training your powers so that you
will be able to climb higher tomorrow. ”

Friedrich Nietzsche

2013 MRJC Staff



Susan Logan
Executive Director



Silvia Bégin
Manager, Education & Training



Franc Grove
Manager, Fund Development



Linda Cameron
Lead Case Coordinator



Marvin Tully
Case Coordinator



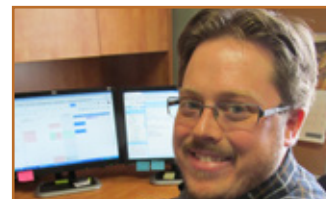
Linda Matwie
Case Coordinator



Joelle Chelkowski
Case Coordinator



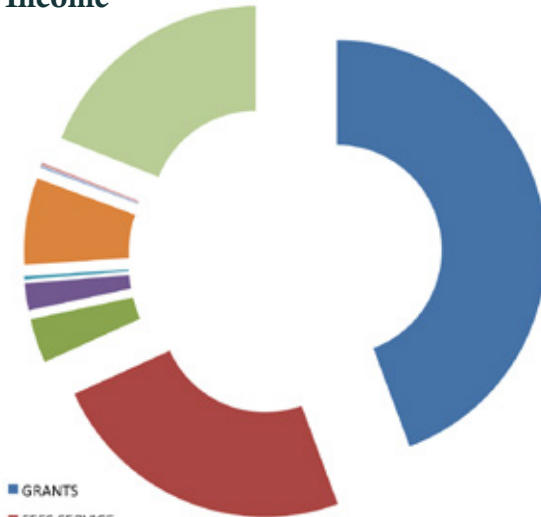
Calvin Klontz
Financial Administrator



Scott Drennan
CoSA Coordinator

Income and Expenses 2013

Income



- GRANTS
- FEES SERVICE
- DONATIONS
- TRAINING
- MEMBERSHIP
- PROJECTS
- INTEREST
- BOOK SALES
- CASINO

Expenses



- STAFFING COSTS
- FEES FOR SERVICES
- VOLUNTEER EXPENSES
- FUND DEVELOPMENT
- ADVERTISING/PROMOTION
- MATERIALS & SUPPLIES
- TRAINING/PROFESSIONAL DEVELOPMENT
- OTHER PROGRAM COSTS
- UTILITIES/RENT
- PROFESSIONAL FEES
- FURNITURE & FIXTURES
- AMORTIZATION
- ADMINISTRATION

“ I am sorry to think that you do not get a man's most effective criticism until you provoke him. Severe truth is expressed with some bitterness. ”

Henry David Thoreau

Funding Partners and Supporters

Alberta Solicitor General and Public Security – Alberta Community Restorative Justice Grant (ACRJG)

Alberta Culture and Community Spirit – Community Spirit Grant & Community Operating Grant

Corrections Canada (CoSA Program)

Department of Justice Canada (NVCAW Activities)

The City of Edmonton – Community Investment Operating Grant

The City of Edmonton Family and Community Support Services (FCSS)

The City of Edmonton – Sustainable Development (Current Planning)
and Community Services (Community Standards) **Branches**

Individual Donors

- Paula Brito
- Anne Henderson
- Joanne Munro
- Dianne Starr
- Peter Windel
- Joelle Chelkowski
- Calvin Klontz
- Colin Presizniuk
- Karen Trace

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- Colin Presizniuk & Associates
- EPCOR
- Givens LLP

In-Kind Supporters

- theONEco.
- Alberta Infrastructure

“Truth is, I’ll never know all there is to know about you just as you will never know all there is to know about me. Humans are by nature too complicated to be understood fully. So, we can choose either to approach our fellow human beings with suspicion or to approach them with an open mind, a dash of optimism and a great deal of candour.”

Tom Hanks





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