

## Night to Shine 2019

### Frequently Asked Questions:

- **Q: What are the training requirements for Volunteers, including Buddies?**
- A: All volunteers are **required** to attend a training/walkthrough event at Mount Pleasant Christian Church on one of the following dates: Tuesday, February 5 @7pm or Wednesday, February 6 @10am
  - At the training night, you will receive your Night to Shine ID, which will serve as your pass to get in the night of the event.
- **Q: As a volunteer, am I required to have a background check?**
- A: Yes. Each volunteer will need to complete a background check. More information will be available on the Volunteer Registration Site.
- **Q: As a volunteer, what do I need to bring with me on the night of the event?**
- A: Your Night to Shine ID, given to you at training. We recommend you leave all other valuables locked in your car as there will not be a secure place to store them inside the church. We will have limited space for coats but they will not be locked up.
- **Q: How much does it cost to attend?**
- A: Nothing! We are thrilled to be able to offer this event at no charge!
- **Q: When do we need to register by?**
- A: Honored Guests, Caregivers and Volunteer registration will open on November 16. All registrations will be online. We have limited space for both Honored Guests and Volunteers, so don't delay. Sign up right away!
- **Q: What is the dress code for the event?**
- A1: We want our Honored Guests and Caregivers to be as comfortable as possible, so dress as fancy or as casual as you want.
- A2: For our volunteers, please wear the equivalent of a pair of nice, non-denim, black pants and a white button-down or collared shirt.
- A3: If your volunteer position is a Buddy, please dress as fancy as you'd like. You will be escorting your Honored Guest to the Prom!
- **Q: Will there be a shopping day for Honored Guests this year?**
- A: Yes. The shopping day will take place on Saturday, January 5. You will have the opportunity to register for a shopping time slot when you register for the event.
- **Q: Will there be Salon for Honored Guests?**
- A: Yes. Salon appointments will begin at 12pm on February 8. You will have the opportunity to sign up for a time slot for the following services; hair, nails, shoe shine, etc., at the time of registration.

- **Q: Where is this event being held?**
- A: Mount Pleasant Christian Church entire campus.
  - The drop off for Honored Guests will begin at 381 N. Bluff Road, Door 1. Upon check in, your Honored Guest will be matched with his/her Buddy, escorted to a picture station and then transported across the street to the Prom, located at our Community Life Center/Student Ministries Center; 407 N Bluff Rd, Greenwood, IN 46142.
  - *NOTE: If your Honored Guest is high needs or confined to a wheelchair (this detail will be indicated upon registration) you will go straight to the Community Life Center, 407 N Bluff Rd, Greenwood, IN 46142, for Checking In, Buddy matching and picture taking.*
- **Q: I'm attending as an Honored Guest with a Group; How can I check in and sit with my Group for Dinner:**
- A: Here's how GROUPS will work for Night to Shine:
  - Everyone in a group, whether registered together via group registration OR as an individual will need to make arrangements to arrive and **check-in together** at the GROUP Check in. We will be communicating that info to anyone that registers a group.
  - Groups will be assigned a location for check-in. You'll park and check your Guest(s) in at one of the following assigned locations:
    - Main Church Building located at 381 N. Bluff Road, Greenwood, IN 46142. Enter Door #1
    - Community Life Center (CLC) located at 407 N. Bluff Road, Greenwood, IN 46142, Enter CLC Main Entrance
  - We cannot assign someone to a table together unless they **check in together**, that is the **ONLY** opportunity to sit together at dinner.
  - Groups that will have attendees showing up as individuals will need to wait until their entire GROUP is on site, then **head to "Group Check In" together.**
- **Q: I'm a volunteer, where do I go on the night of the event?**
- A: Volunteers will be assigned specific parking locations based on volunteer positions. This information will be provided at the required training session. Additional details of where to report will be given at the training session as well.
- **Q: Will there be food available for volunteers?**
- A: No meal will be provided; however, we will be providing water and light snacks to keep you regulated throughout the evening.
- **Q: Will there be food available for Honored Guests and Caregivers?**
- A1: Yes. There will be a sit-down dinner for Honored Guests and their Buddies during our Night to Shine event.
- A2: There will be a separate sit-down dinner for our Caregivers during the Night to Shine event.
  - *NOTE: We will broadcast LIVE audio and video feed of the Prom in to the Caregivers event.*
- **Q: Are pictures allowed?**

- A: Volunteers may take pictures in any of the common areas as there is no reasonable expectation of privacy in those areas. Volunteers must refrain from taking photos in the respite(quiet) room, volunteer break room and the bathrooms. Additionally, if photos are posted on social media please be sensitive to our Honored Guests and do not tag them unless specific permission is granted. When posting, please include the hashtags #nighttoshine #standwithus #mpccgreenwood

**Further questions can be directed to the Night to Shine Planning Team at [nighttoshine@mpccministry.com](mailto:nighttoshine@mpccministry.com) or you can call the Night to Shine direct line at (317) 534-4040.**