

# Morey's Piers Most Frequently Asked Questions By Ride Operations Management Interns

## EMPLOYMENT INFORMATION:

**Q: What kind of uniform do I need?**

**A:** All Ride Operations Management Interns will be provided with a shirt, jacket, and belt to wear while working. Interns must provide their own tan shorts and/or pants and shoes, in accordance with our Image Counts guidelines. Please consult the following link for complete uniform information:

<https://s3.amazonaws.com/moreyspiers.com/brochures/Image-Counts-Handbook-2018.pdf>

**Q: How often will I get paid?**

**A:** All Associates are paid, by check, on a bi-weekly basis (every other week). Pay checks are distributed every other Friday, after 10:00am, from Wardrobe, located at Mariner's Pier. The pay week runs from Monday through Sunday, with paychecks for the previous two weeks of work, being distributed the following Friday.

**Q: Is Direct Deposit available?**

**A:** Direct Deposit is available to all full time Associates, as well as to all seasonal members of Management, which includes Ride Operations Management Interns. Those members of Management interested in participating in Morey's Piers Direct Deposit program should fill out a Direct Deposit Authorization Form, upon beginning work. It will take approximately 1 – 2 pay cycles for Direct Deposit to "kick in".

**Q: How many hours a week will I be scheduled to work?**

**A:** Ride Operations Management Interns work an average of 55 hours per week during the peak season, however the number of hours scheduled (and worked) will depend on the operating calendar, staffing levels, weather conditions, and other variables. All scheduling requests should be discussed with the Operations Manager of the facility that you are assigned to work at.

**Q: How many days a week will I be scheduled to work?**

**A:** Ride Operations Management Interns, like most other seasonal Associates of Morey's Piers, are usually scheduled to work 6 days per week. As stated above, scheduling will depend on the operating calendar, staffing levels, weather conditions, and other variables. All scheduling requests should be discussed with the Operations Manager of the facility that you are assigned to work at.

**Q: Is overtime pay available?**

**A:** Due to the fact that we are a seasonal amusement industry for the public, we do not offer, and are not required to offer, overtime pay to seasonal Associates. Ride Operations Management Interns are paid a flat hourly rate of pay, regardless of the number of hours worked per week.

**Q: What are the days and hours of operation for the piers and waterparks?**

**A:** Please consult the following link for all Operating Schedule Information:

<http://www.moreyspiers.com/events/calendar>



**Q: Am I permitted to take a vacation during the summer?**

**A:** Short vacations are only approved if staffing and operations allow. All Vacation Requests must be submitted, in writing, to your Operations Manager a minimum of 2 weeks in advance. Approval (or lack thereof) will be based on staffing expectations during the time that you are requesting off.

**Q: Am I permitted to smoke while at work?**

**A:** Morey's Piers is a designated smoke-free environment. Smoking is permitted only in designated Employee Smoking Areas and only during designated break periods. Violation of the company's smoking policy will result in a 3-day suspension from work, without pay.



**Q: Am I permitted to use my cell phone while at work?**

**A:** Cell phones may not be used for talking, text messaging, gaming, or internet purposes while you are working, and they must be kept out of sight. Cell phones may be used during designated break periods in designated break areas. Any Associate observed to be using a cell phone, for any purpose (including checking the time), while operating a ride, will be immediately terminated.



**Q: Where exactly will I spend most of my time working and what kind of environment will I be working in?**

**A:** The majority of your day will be spent working outdoors, interacting with both Associates and Guests. Be prepared to work in the hot sun, as well as in the cold rain! Expect occasional gusty winds and sweltering humidity! Truth be told, during the majority of our operating days you will experience weather that is absolutely gorgeous: bright sunshine, warm temperatures, and a moderate breeze. However, the weather isn't cooperative every day, and unless weather conditions become extreme or dangerous, Morey's Piers continues to operate, which means that Associates, like you, continue to work! Please don't come into this job expecting to sit in an air-conditioned office all day. The job of an intern is very interactive. It involves constant communication with both Guests and Associates and you're almost always on the move!



**Q: What will I be doing if I arrive prior to the piers being open every day?**

**A:** There is plenty to do during the Pre-Season at Morey's Piers! If you are scheduled to work on a non-operational day, you will either be 1) participating in hands-on or classroom training to better prepare you for the jobs and duties that you will be performing throughout the summer, 2) assisting and supervising a group of front-line Associates assigned to a specific task, or 3) performing and completing your own individual task that will enable our facilities to be prepared to open to Guests in the cleanest and safest way possible. Disclaimer – some of these tasks can be messy, so bring some old clothes from home with you to wear!



**Q: What does a typical day in the life of a Ride Operations Management Intern consist of?**

**A:** Interns are busy people! If working the day shift, Ride Operations Management Interns would typically report to work 2 hours before the pier is scheduled to open in order to perform a rotating assortment of “Opening Duties” which can range from Safety and Cleanliness Auditing, Water Testing, Morning Meeting Preparation, and Training. Once the piers are open, interns train Ride Operators, perform afternoon breaks, supervise a section of the pier, and assist Guests. If working the evening shift, interns basically do the above, in reverse. Instead of “Opening Duties” at the beginning of their shift, interns would perform “Closing Duties” at the conclusion of their shift.



**Q: Am I required to have any special training or certification before beginning employment?**

**A:** No special training or certification is required prior to your arrival. All necessary training will be provided on-site once you begin work.

**Q: Is there anything that I can do before arriving in Wildwood to prepare myself for the internship?**

**A:** As a Ride Operations Management Intern, you will receive periodic informational emails from Morey's Piers Management that provide instructional information, as well as recent company and departmental news. In addition to these emails, the best way for you to familiarize yourself with the organization is to scrutinize our website at [www.moreyspiers.com](http://www.moreyspiers.com). Not only will this enable you to learn a great deal of information about different aspects of our facilities, it will also prepare you to disseminate this information to our Guests, which is a significant and important part of your job.

## HOUSING INFORMATION:

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**Q: Where will I live if I am hired as a Ride Operations Management Intern for Morey's Piers?**

**A:** Housing assistance is available for individuals hired as Ride Operations Management Interns. Additional information will be provided during the interview process.

## LOCAL AREA INFORMATION:

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**Q: What is there to do in Wildwood?**

**A:** Wildwood is a resort town with plenty of activities to appeal to almost everyone. As an Associate of Morey's Piers, you are permitted to enjoy the amusement rides and waterparks, free of charge, when you are not scheduled to work. Also, unlike most New Jersey beach communities, Wildwood's beaches

are free, with no beach tags required. Additional activities available to the general public include: fishing, sailing, water skiing, boogie boarding, surfing, jet skiing, volleyball, tennis, basketball, golf, biking, whale and dolphin watching, and much, much more! Please consult the link below for more information on fun things to do, in and around Wildwood:

<http://www.wildwoodsnj.com/>

**Q: Where is the closest mall to Wildwood?**

**A:** The closest mall to Wildwood is the Hamilton Mall, located in Egg Harbor Township, which is approximately 40 miles away. Please consult the link below for store listings and hours of operation:

<http://www.shophamilton.com/>

There is also a Shopping District/Outlet Center, called “The Walk” in Atlantic City, located approximately 45 miles from Wildwood, which contains over 100 retail outlets and restaurants. Please consult the link below for store listings and hours of operation:

<http://www.tangeroutlet.com/atlanticcity/>

**Q: Where is the closest shopping center to Wildwood?**

**A:** The closest shopping center to Wildwood is located in Rio Grande, which is approximately 5 miles away. Stores in Rio Grande include, but are not limited to: Walmart, Famous Footwear, Lowe’s, Bed, Bath, & Beyond, Five Below, Michael’s, Dollar Tree, Game Stop and Ross.

**Q: What banks have branches in Wildwood?**

**A:** PNC Bank, TD Bank, and Bank of America all have branches in the Wildwoods.

**Q: Where is the closest movie theater?**

**A:** The closest movie theater, which offers stadium seating and 12 screens is the Rio Stadium 12, located 5 miles from Wildwood in Rio Grande. Please consult the following link for theater information:

<http://franktheatres.com/locations/new-jersey/rio-stadium-12/>

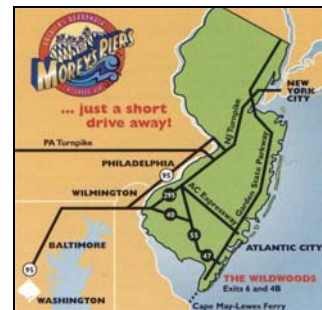
**Q: What is the weather like in Wildwood?**

**A:** During the months of May, June, July, and August, average high temperatures range from the low 70’s to the upper 80’s. Average low temperatures during those same months range from the upper 50’s to the low 70’s.



**Q: What is the closest major city to Wildwood?**

**A:** Wildwood is located in an ideal location on the eastern seaboard, in close proximity to New York, Philadelphia, Baltimore, and Washington DC. All 4 of the previously mentioned cities are less than a three and a half hour drive from Wildwood. In fact, Morey's Piers organizes inexpensive day trips to these cities which are available on a first-come, first-serve basis to all Associates.



## TRANSPORTATION INFORMATION:

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**Q: What is the closest major airport to Wildwood?**

**A:** The closest major airport to Wildwood is Philadelphia International Airport (PHL), which is approximately 90 miles away. There is also limited service available at Atlantic City International Airport (ACY), which is approximately 40 miles from Wildwood.

**Q: If I travel to the area by plane, how do I get from Atlantic City International Airport to Wildwood?**

**A:** Regular Bus Service is available from Atlantic City to Wildwood, via New Jersey Transit, Bus 552. Please consult the following link for a complete and up-to-date Atlantic City to Wildwood Bus Schedule:

<http://www.njtransit.com/pdf/bus/T0552.pdf>

You will need to take a taxi from the Atlantic City International airport to the Atlantic City Bus Terminal, which covers a distance of about 13 miles.

**Q: If I plan to travel to the area by plane, how do I get from Philadelphia International Airport to Wildwood?**

**A:** Regular Bus Service is available from 30<sup>th</sup> Street Station in Philadelphia to Wildwood, via New Jersey Transit, Bus 313 or 315. Rail Service is available from the Philadelphia International Airport to 30<sup>th</sup> Street Station in Philadelphia via SEPTA's Airport Regional Rail Line. Please consult the following links for a complete and up-to-date Philadelphia to Wildwood Bus Schedule and Septa's Airport Regional Rail Line Schedule:

<http://www.njtransit.com/pdf/bus/T1313.pdf>

<http://www.septa.org/schedules/rail/pdf/air.pdf>

**Q: What is the closest Train Station to Wildwood?**

**A:** The closest train station to Wildwood is located in Atlantic City, NJ, which is approximately 40 miles from Wildwood.

**Q: If I plan to travel to the area by train, how do I get from Atlantic City to Wildwood?**

**A:** Regular Bus Service is available from Atlantic City Rail Station to Wildwood, via New Jersey Transit, Bus 552. Please consult the following link for a complete and up-to-date Atlantic City to Wildwood Bus Schedule:

<http://www.njtransit.com/pdf/bus/T0552.pdf>

**Q: If arriving in Wildwood by bus, where do I proceed after exiting the Wildwood Bus Terminal?**

**A:** Prior to your arrival in Wildwood, you will be given instructions as to where to go and what to do once you arrive at the Bus Terminal.

**Q: Is it necessary to bring my car to Wildwood, or am I able to survive the summer without a private means of transportation?**

**A:** Wildwood is a small town which covers only 1.4 square miles. Because of its small size, Wildwood is very easy to navigate on foot as most everything that you will need (grocery stores, drug stores, laundry facilities, restaurants, shopping, nightlife, banks, and post office) is within walking distance of your accommodations and employment location. The only time that you would need to use public transportation is when you travel outside of Wildwood. Bicycle riding is also a popular form of transportation on the island.

**Q: What kind of parking is available?**

**A:** Parking on the street is available on a first-come, first-serve basis. Depending on the location of the house that you are living in, the day of the week, and the time of day, parking availability near your place of residence will range from easy to difficult. You will be competing for a parking space with, not only nearby residents, but also with visitors looking for a place to park while they enjoy the beach and/or the boardwalk. Morey's Piers does not have an Employee Parking Lot for Associates. The majority of Associates at Morey's Piers either walk to and from work, or ride a bicycle. Ample bicycle racks are available on property to store and lock your bike. Parking your vehicle at your work location requires a Parking Permit, a very limited number of which are available from your Operations Manager. Parking at work is located under the piers and is also on a first-come, first-serve basis. Parking on the beach, in any area that is not located under one of the piers is NOT permitted, and may result in your vehicle being ticketed and/or towed by the Wildwood or North Wildwood Police Department.