

# PROGRAM LEADER INTRODUCTION

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## Karen Eisenthal

Karen B. Eisenthal is driven by the belief that her clients' potential is limitless. She provides executive coaching, facilitation and consulting, offering expertise in leadership and management development, cultural competency, communication, conflict management and group and organizational change.

Karen's passion for and ability to provoke insight, facilitate communication and create an environment of trust, fosters in-depth exploration and learning. She provides clients with the critical tools and strategies necessary to ensure lasting behavioural change, removing roadblocks and empowering them to achieve both individual and business goals. Karen works with clients to increase their emotional intelligence, enabling them to shift their focus from their intentions, to the actual impact of their behaviours. This is central to success in managing stakeholder relationships, implementing business solutions, and reaching overall goals. Karen's experience working and living internationally (Japan, UK, Mexico, Brazil) honed her ability to traverse cultures and manage change. She shares these specialized skills in a meaningful way with clients, enabling them to be successful whether they are moving to another role within the same organization, or to a different country. She has worked with corporate and non-profit clients across numerous sectors for more than 25 years.

Previously, As Director of Training & Organizational Development and Acting Vice President of Human Resources for govWorks, Inc., an internet start-up, Karen coached the executive management team, senior and mid-level managers, managed the HR team, and designed and implemented training programs. As Assistant Project Director for the New England Anti-Defamation League's, A World of Difference Institute, she co-managed the department and trained the cadre of facilitators. Karen holds a BA in Communication from the University of Massachusetts, an MA in Intercultural Relations from Lesley College and is continually adding to her professional certifications as a dedicated life-long learner.

