Design Principles and Practices

SPDA 3350 Tues and Thurs, 4:00-5:20 pm Hall Park A Room 128

Spring 2022

Bill Ward, Senior Lecturer Professor william.ward@unt.edu Office hours By appointment

This course surveys over 100 design principles applicable to nearly every design profession. You will gain a foundational understanding of universal laws of design, human factors and design methodologies that you may use throughout your education and career pursuits.

In case of illness: https://unt.zoom.us/j/86974015044

The class will be live and on campus; the first few weeks of class will be recorded for ill students who need to stay quarantined while we get through this next wave.

Learning Objectives

Upon successful completion of this course, you will:

- Identify principles of design in digital and analog objects
- Explain and execute a design process and prepare materials related to and around the process
- Critique designs using principles rather than notions or vaguely-formed opinions

Course Materials

In addition to an open mind, you will need:

- · An unlined sketchbook
- A set of Principles cards
- · An ultra fine point marker

You will need the following books for this course:



Universal Principles of Design, Second edition William Holden

ISBN 1592535879



Design Basics Index Jim Krause

ISBN 1581805012

Philosophy

Good design expresses insight into human behavior, psychology, perception and meaning making. This course balances a scholarly understanding of design with a practical execution of design.

Course Requirements and Grading

A list of assigned readings and materials is attached. Supplemental materials are posted electronically. Advance preparation and enthusiastic participation is an important part of the learning experience and critical to in-class discussions.

15% Class participation

- 15 Weekly sketchnotes
- 15 Principles in Practice
- 45 Design Challenges
- 10 Final Portfolio

Design Principles

The principles we will study this semester are divided into nine major categories and colour coded.



Aesthetic Bias
Aesthetic Toolbox
Design Process
Dimensional Perception
Preferences
Human Factors

Information Architecture Less is More Psychology and Aesthetics Human Appeal

Semester Schedule

The following week-by-week breakdown explains the structure of the course. Complete explanations of what is due, additional reading materials, guizzes and assignment submissions are on Canvas, canvas.unt.edu.

Introduction: What is Design?

Week 1 Jan18, 20 We define what we mean by 'design' and explore the difference between art and design. The following sentence by John Heskitt should seem less esoteric by the end of class: Design is to design a design to produce a design.

Read

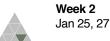
Garrett: User Experience and Why It Matters

Rutledge: Creativity is Not Design Rolston: The Politics of Moving Minds Brown: Learning is Misunderstood The Less is More set of principles

Homework Due Jan. 23rd by midnight

Sketchnotes practice submitted as PDF and Zip file to Canvas

Less is More



"The more stuff in it, the busier the work of art, the worse it is. More is less. Less is more." – Ad Reinhart

Principles We Will Review in Class: Less is More

Form Follows Function – beauty is purity of function

Ockham's Razor – choose simplest of functionally equivalent designs

80/20 Rule – 80% of products use involves 20% of its features

Flexibility-Usability Tradeoff – as flexibility increases, usability decreases

Horror Vacui – tendency to fill blank spaces

Propositional Density - relationship between design elements and meaning they convey

Signal-to-Noise Ratio – choose design that has high signal-to-noise ratio

In-Class Design Challenge

Be dense: Calculate the propositional density of a logo Propositional Density logo analysis due in Canvas as PDF.

Homework Due

Less is More principles submitted as PPT deck to Canvas by <u>Saturday</u>, <u>Jan 22nd</u> Less is More Sketchnotes in Canvas as PDF and on Mural board by <u>Monday</u>, <u>Jan 24th</u>

SPDA 3350 Design Principles 2



Design Process

Week 3

Feb. 1,3

We examine a design process that allows you to interpret and intentionally address a problem. A problem should be approachable, understandable, actionable, and clearly scoped—not too big nor too small, not too vague nor too simple.

Principles We Will Review in Class: Design Process

Accessibility - objects should be usable by as many people as possible

Design by Committee - design process based on group consensus

Development Cycle – *heuristic steps of discovery*

Garbage-In-Garbage-Out – quality output depends on quality info in

Iteration – repeated operations to reach desired result

Life Cycle - stages of product existence

Most Advanced Yet Acceptable - finding most commercially viable design aesthetic

Personas – use archetypes to guide decision making in design process

Prototyping – simplified models to explore ideas

Satisficing – settle for satisfactory rather than optimal solution

Scaling Fallacy - tendency to assume system will also work at different scale

Storytelling - create imagery, emotions and understanding

Homework Due

Design Process principles submitted as PPT deck to Canvas by <u>Saturday, Jan 29th</u>
Design Process Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Jan 31st</u>



Aesthetic Bias

Week 4 Feb. 8, 10

We examine our natural bias toward beauty and order.

Principles We Will Review in Class: Aesthetic Bias

Aesthetic-Usability Effect – aesthetic design perceived to be easy to use

Attractiveness Bias - why beautiful people excel

Baby-Face Bias - attraction to all things cute

Closure - seeing groups of design elements as one large design element

Constancy – perception of constancy in spite of actual expression

Fibonacci Sequence – sequence of numbers that are sum of two preceding

Golden Ratio – geometric theorem for balance in design

Good Continuation – Gestalt of perceived connectivity of elements

Law of Prägnanz – tendency to interpret ambiguous info

Picture Superiority Effect – remember pictures better than words

Prospect-Refuge - tendency to prefer unobstructed views and areas of concealment

Savanna Preference – aboriginal preference for open spaces

Wabi-Sabi - objects that embody nature and simplicity are more meaningful

Homework Due

Aesthetic Bias principles submitted as PPT deck to Canvas by <u>Saturday, Feb 5th</u>
Aesthetic Bias Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Feb 7th</u>







Week 5 Feb. 15, 17 We examine how we perceive the three-dimensional world around us.

Principles We Will Review in Class: Dimensional Perception Preferences

Common Fate - objects in the same direction are related

Defensible Space – space that indicate territory and ownership

Figure-Ground Relationship – perceived objects in front of a field

Orientation Sensitivity – discrimination of directional elements

Three-Dimensional Projection – tendency to perceive world in 3-D

Top-Down Lighting Bias – tendency to understand source of lighting

Visibility – spatial cognitive understanding

Wayfinding - special information to enhance navigation

Homework Due

Aesthetic Bias principles submitted as PPT deck to Canvas by <u>Saturday, Feb 12th</u>
Aesthetic Bias Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Feb 14th</u>

Aesthetic Toolbox



Week 6 Feb. 22, 24 We examine principles that can be used in composing designs, displaying information and creating interfaces.

Principles We Will Review in Class: Aesthetic Toolbox

Alignment – design elements align along hidden lines

Color - symbolic meanings in color to manipulate and emphasize

Consistency - usability improved when similar parts expressed in similar ways

Convergence – synonym for stability in designed solutions

Highlighting - bringing visual attention to design elements

Iconic Representation - icons improve recognition and recall

Modularity - complex system divided into smaller compatible parts

Normal Distribution – symmetrical data, bell-curve

Proximity – info close together perceived to be related

Rule of Thirds - composition technique for balance

Similarity - elements of similar nature seem related

Symmetry - visual equivalence among elements

Homework Due



Aesthetic Bias principles submitted as PPT deck to Canvas by <u>Saturday, Feb 19th</u>
Aesthetic Bias Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Feb 21st</u>



Week 7 Mar. 1, 3

Psychology and Aesthetics

We examine our psychology and the limits of our ability to perceive.

Principles We Will Review in Class: Psychology and Aesthetics

Biophilia Effect – nature views enhance focus and concentration

Cathedral Effect – high ceilings for creativity; low ceilings for detail-oriented thinking

Cognitive Dissonance – tendency to seek consistency in thinking

Depth of Processing - deeply analyzed information is quickly recalled

Framing - manipulating how information is presented

Hierarchy of Needs - stratification of aesthetic needs based on Maslow

Inattentional Blindness - inability to process something in plain view

Mnemonic Device – organize information to make it memorable

Nudge – alter behavior with little changes

Operant Conditioning – perceptional modification via range of stimuli

Priming - activating concepts in memory to influence subsequent behaviors

Threat Detection - natural abhorrence to negative imagery

von Restorff Effect - well placed discontinuity to engage memory

Homework Due

Psychology and Aesthetics principles submitted as PPT deck to Canvas by <u>Saturday, Feb 26th</u> Psychology and Aesthetics Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Feb 28th</u>



Human Factors

Week 8 Mar. 8, 10

We examine how to optimize how we as humans interact and perform within a system.

Principles We Will Review in Class: Human Factors

Affordance – physical design telegraphs use and function

Desire Line – traces of use that indicate preferred methods of interaction

Entry Point – obvious point of entry into a design i.e., front door

Expectation Effect – leading the audience to an expected result

Forgiveness – help users avoid and minimize of consequences of errors

Freeze-Flight-Fight-Forfeit – ordered sequence of responses to acute stress

Interference Effects – conflicting cognitive processes slow down thinking

Mapping – cognitive understanding to initiate actions

Mental Models – cognitive understanding based on experience

Mimicry – transferring understood properties to new things

Performance Load - greater the effort, greater chance of failure

Performance vs. Preference – optimum gives way to preference

Progressive Disclosure – sequentially disclosed information

Readability – quick understandability

Recognition Over Recall – memory for recognizing things better than for recalling

Serial Position Effects - info at ends more memorable than middle

Homework Due Oct. 17th by midnight

Human Factors principles submitted as PPT deck to Canvas by <u>Saturday, Mar 5th</u>
Human Factors Sketchnotes in Canvas as PDF and on Mural board by Monday, Mar 7th

Week 9 Mar. 15, 17 **SPRING BREAK - No Class!!!**

Week 10 Mar. 22, 24

Information Architecture

We examine how to organize, label and otherwise architect information within complex information systems.

Principles We Will Review in Class: Information Architecture

Chunking - clustering information & elements to make memorable

Comparison – represent two or more variables in a controlled way

Confirmation – designed barriers to take next steps

Constraint – designed limitations to guide user

Control – put user in the drivers seat according to expertise

Feedback Loop - information return to modify future behavior

Fitts' Law - time to move target is size and distance

Five Hat Racks – ways to organize information

Gutenberg Diagram – general pattern of eyes reading information

Hick's Law - time increases as alternatives increases

Hierarchy – complex information organized and structured visually

Layering – organize info into related groups

Legibility - visual clarity, contrast, spacing etc.

Homework Due Oct. 24th by midnight

Human Factors principles submitted as PPT deck to Canvas by <u>Saturday, Mar 12th</u>
Human Factors Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Mar 19th</u>

Human Appeal

Week 11 Mar. 29, 31 We examine factors that contribute to our innate animal magnetism -- physical traits and psychological conditions.

Principles We Will Review in Class: Human Appeal

Classical Conditioning – associate stimulus with physical or emotional response

Contour Bias - preference for contours instead of sharp angles or points

Face-ism Ratio – ratio of face to body influences perception

MAFA Effect – tendency to prefer facial features close to average of population

Red Effect – women wearing red more attractive; men more dominant

Uncanny Valley - anthropomorphic forms unappealing when very similar to humans

Veblen Effect – tendency to find product desirable because of high price

Waist-to-Hip Ratio - preference for particular ratio of waist size to hip size

Homework Due Oct. 31st by midnight

Human Appeal principles submitted as PPT deck to Canvas by <u>Saturday, Mar 19th</u> Human Appeal Sketchnotes in Canvas as PDF and on Mural board by <u>Monday, Mar 26th</u>

Week 12

Portfolio Introduction

Apr. 5, 7

We're starting to look at your Sams Club project through the lens of a hiring manager. You'll each be building out your Case Study using the questions provided by the Jared Spool article, "Early-career UXers: Your most impressive work is missing from your portfolio".

Sams Club - Empathy Map for Innovation Jam 2021 projects

Homework Due Friday, Nov 5th by midnight

Seven potential Insight areas, descriptions, unique URL's and Case Study research. Update submitted as MS Word doc to Canvas

Week 13

Apr. 12, 14

Portfolio Case Study build

Review best examples in class. Two more insight paragraphs due with design, type hierarchy and artifacts to help explain the introspection of your next insights.

Sams Club - Journey Map for Innovation Jam 2021 projects

Homework Due Friday, Nov 5th by midnight

Case Study writing and design, update submitted as MS Word doc to Canvas

Week 14 Apr. 19, 21

Portfolio Case Study build

Review best examples in class. Two more insight paragraphs due with design, type hierarchy and artifacts to help explain the introspection of your next insights.

Sams Club - Big Ideas for Innovation Jam 2021 projects / Store Interviews (time/days ???)

Homework Due Friday, Nov 5th by midnight

Case Study writing and design, update submitted as MS Word doc to Canvas

Week 15 Apr. 26, 28

Portfolio Case Study build

Review best examples in class. Two more insight paragraphs due with design, type hierarchy and artifacts to help explain the introspection of your next insights.

Sams Club - Priority Grid (with Jonathan?) for Innovation Jam 2021 projects

Homework Due Friday, Nov 5th by midnight

Case Study writing and design, update submitted as MS Word doc to Canvas

Week 16

Final Presentations

May 3, 5

Present your semester redesign project

Homework Due Dec 4th by midnight

Update submitted as PDF/PPT and Zip file to Canvas

Week 17

No Class - Finals Week!

May 10, 12

Have a great Summer break!!

SPDA 3350 Design Principles

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Semester at a Glance

The first 10 weeks of the semester are devoted to learning, understanding and apply principles of design through readings, slides and challenges. In the remaining weeks, you apply the design process to your semester project.

Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Principles in Practice	•	•	•	•	•	•	•	•	•						
Sketchnotes		•	•	•	•	•	•	•	•						
Design Challenge		•		•		•	•		•	•					
Portfolio/Final Project				•		•		•		•	•	•	•	•	•

UNT Policies

Academic Integrity Standards and Consequences.

According to UNT Policy 06.003, Student Academic Integrity, academic dishonesty occurs when students engage in behaviors including, but not limited to cheating, fabrication, facilitating academic dishonesty, forgery, plagiarism, and sabotage. A finding of academic dishonesty may result in a range of academic penalties or sanctions ranging from admonition to expulsion from the University.

ADA Accommodation Statement. UNT makes reasonable academic accommodation for students with disabilities. Students seeking accommodation must first register with the Office of Disability Accommodation (ODA) to verify their eligibility. If a disability is verified, the ODA will provide a student with an accommodation letter to be delivered to faculty to begin a private discussion regarding one's specific course needs. Students may request accommodations at any time, however, ODA notices of accommodation should be provided as early as possible in the semester to avoid any delay in implementation. Note that students must obtain a new letter of accommodation for every semester and must meet with each faculty member prior to implementation in each class. For additional information see the ODA website at disability.unt.edu.

Course Safety Procedures (for Laboratory Courses). Students enrolled in [insert class name] are required to use proper safety procedures and guidelines as outlined in UNT Policy 06.038 Safety in Instructional Activities. While working in laboratory sessions, students are expected and required to identify and use proper safety guidelines in all activities requiring lifting, climbing, walking on slippery surfaces, using equipment and tools, handling chemical solutions and hot and cold products. Students should be aware that the UNT is not liable for injuries incurred while students are participating in class activities. All students are encouraged to secure adequate insurance coverage in the event of accidental injury. Students who do not have insurance coverage should consider obtaining Student Health Insurance. Brochures for student insurance are available in the UNT Student Health and Wellness Center. Students who are injured during class activities may seek medical attention at the Student Health and Wellness Center at rates that are reduced compared to other medical facilities. If students have an insurance plan other than Student Health Insurance at UNT, they should be sure that the plan covers treatment at this facility. If students choose not to go to the UNT Student Health and Wellness Center, they may be transported to an emergency room at a local hospital. Students are responsible for expenses incurred there.

Emergency Notification & Procedures. UNT uses a system called Eagle Alert to quickly notify students with critical information in the event of an emergency (i.e., severe weather, campus closing, and health and public safety emergencies like chemical spills, fires, or violence). In the event of a university closure, please refer to Blackboard for contingency plans for covering course materials.