LSCM 3960: Logistics and Supply Chain Management  
G. Brint Ryan College of Business  
University of North Texas  
Fall 2020 (Online)

Instructor: Suman Niranjan  
(Class Number # 1574)

Days: N/A (Fully Online)

Time: Optional Synchronous Zoom Session – Every Monday and Wednesday @ Tentative 8:00PM (will be recorded for convenience)

First Meeting: Monday 8PM (August 24th, 2020) via Zoom – Please attend if possible

Room: Via Zoom (look for details in the syllabus)

Office: BLB 338B – Denton Campus;

Office Hours: Wednesday 3pm to 5pm BLB 338B; M and W 7pm to 8pm via Zoom; and by Appointment (Available via Zoom);

Phone: 940.565.3673 (Denton)

Email: E-mail preferred through Canvas Email/Message, alternatively you can reach me via UNT e-mail: suman.niranjan@unt.edu

Canvas URL: https://canvas.unt.edu/

Student Assistant: If available will post it on Canvas

CATALOG DESCRIPTION
Analysis and design of domestic and international logistics systems. Topics include transportation, warehousing, inventory control, materials handling and packaging, and plant and warehouse location decisions within and between firms. Emphasis on concepts and practices that provide firms with global competitive advantage.

REQUIRED COURSE MATERIAL

You can get a 4-month access to all the Cengage products including the course book for $120. More information is available here.

COURSE LECTURE MATERIALS
Canvas: Course materials, assignments, and outside readings will be available within Canvas. Students can access Canvas using the Internet and the site is password protected.

Outside Readings: Outside readings will be provided for class sessions as determined by the instructor. Topical issues will be provided from current business readings and sources. Students will be required to find and publish readings through the Canvas course page.

Class PowerPoint Presentations: Softcopy of the PowerPoint slides used during the in-class lectures can be downloaded from Canvas. I will frequently cite material that is not on the slides, so you should plan on taking notes as well as referring to the power point slides.
Outside Readings: A few articles and readings will require you to access UNT online library services. Students can access Canvas or UNT Library using the Internet. The site is password protected. You can learn more about Canvas by reviewing the on-line student manuals. Go to https://canvas.unt.edu/ or http://www.library.unt.edu/ and login using your EUID and AMS password.

Recorded Videos: Some numerical problems are recorded and posted on canvas from time to time. Additionally, based on popular request from students, I will post more videos on demand.

COURSE FORMAT
This course will be conducted using a combination of class discussion, online synchronous lectures, online asynchronous lectures, homework/quizzes, in-class exercises, and outside readings. The lectures will cover the assigned topics but will not necessarily present the material as covered in the text or reading. You are highly encouraged to attend all online synchronous lectures (or) at least watch recordings of the same. Please read the assigned textbook for the course.

The course is conducted fully online for a duration of 15 weeks, and approximately 16 units/modules in the course, approximately one module per week, 13 modules relate to 13 chapters in the course, and remaining three modules relate to exam 1, 2 and final exam respectively.

ZOOM SESSIONS – VIRTUAL CLASS AND VIRTUAL OFFICE HOURS

Twice-Weekly Class Meeting LSCM 3960 Section 002 - Fall 2020
Time: Aug 24, 2020 8:00 PM Central Time (US and Canada)
Every week on Mon, Wed, until Dec 9, 2020, 31 occurrence(s)
Join Zoom Meeting
Meeting ID: 913 2166 2373

Topic: Virtual Office Hours: LSCM 4510 and 3960 - Fall 2020
Time: Aug 24, 2020 7 PM Central Time (US and Canada)
Every week on Mon and Wed, until Dec 9, 2020, 31 occurrence(s)
Join Zoom Meeting
Meeting ID: 805 213 5235

CLASS RECORDINGS
Sessions in this course will be recorded for students enrolled in this class section to refer to throughout the semester. Remember, the recordings will be zoom synchronous sessions as well as additional chapter lectures that will consist of the basic slides, external videos, and other relevant information pertaining to chapter. Class recordings are the intellectual property of the university or instructor and are reserved for use only by students in this class and only for educational purposes. Students may not post or otherwise share the recordings outside the class, or outside the Canvas Learning Management System, in any form. Failing to follow this restriction is a violation of the UNT Code of Student Conduct and could lead to disciplinary action.
COURSE OBJECTIVES
The course has the principal objective of providing an introduction to key concepts in logistics and supply chain and in the process understand the relationship between the two concepts.

What is Supply Chain? “A supply chain is a set of three or more organizations directly linked by one or more of the upstream and downstream flows of products, services, finances, information, and demand between a source and a customer.”

What is Logistics? According to Council of Supply Chain Management Professionals “That part of the supply chain process that plans, implements, and controls the efficient, effective flow and storage of goods, services, and related information from point of origin to point of consumption in order to meet customer requirements”

Key processes, relationships to logistics and other business functions, the strategies and techniques frequently employed to obtain a competitive advantage in a global business environment will all be addressed. Student will receive an understanding of the role a logistic manager position. This will entail learning the various terms and how they relate to the overall concept of logistics management, discovering the legal aspects and regulatory agencies as they relate to logistics management and attain the ability to apply decision-making techniques based on time, materials, and space.

Specific objectives for the course include:
1. Developing an understanding of the concept of logistics and supply chain, approaches employed to: (a) obtain a competitive advantage, and (b) mathematical techniques employed to improve the performance and efficiency of supply chains in a domestic and global environment.
2. To provide the student with a basic understanding of global logistics and supply chain management and how customer value can be created/enhanced through logistics.
3. To develop an understanding of the role logistics and supply chain management play in a global competition
4. To provide an opportunity for comprehensive analysis and discussion of key contemporary problems in global logistics
5. To develop an understanding of the characteristics of logistics system elements and their interrelationship within the supply chain
6. To understand how to use logistics to create a competitive advantage for an organization

COURSE PREREQUISITES OR OTHER RESTRICTIONS
The course does not have any specific prerequisites and it is an introductory course in logistics and supply chain. However, the students would benefit if they have at least taken a college level algebra course, however it’s not required, would be beneficial.

STUDENT CONDUCT AND CLASSROOM POLICIES
1. Cheating, or other academic misconduct, will not be tolerated. Violators will be dropped from the course and receive a grade of “F” for the semester. Cheating includes but is not limited to looking at other students’ papers during an exam, obtaining information from a student in other sections about an exam, using unauthorized notes or help during an exam,
submitting identical assignments, and claiming someone else’s work as his/her own. You are strongly encouraged to review the academic integrity policy.

2. Class members are expected to treat both the professor and other students with courtesy and respect. Violators will be asked to leave and reported to the proper authorities if necessary.

3. Students are expected to exhibit ethical conduct in performing their assignments and examinations. All examinations are expected to be individual efforts and not group efforts.

4. Students are expected to read, be familiar with and adhere to University regulations. Students are expected to complete reading assignments prior to lectures and require participating actively in class to help in the learning process.

5. Late work: Late work will earn a score of zero. There are exceptions for sickness and death in the student’s immediate family. A note from a doctor, a funeral director, etc. must document these incidents. The note should be submitted to me via e-mail within a week of the incident.

6. Treat your instructor and classmates with respect in email or any other communication.

7. Always use your professors’ proper title: Dr. or Prof., or if in doubt use Mr. or Ms.

8. Unless specifically invited, don’t refer to your instructor by first name.

9. Use clear and concise language.

10. Remember that all college level communication should have correct spelling and grammar (this includes discussion boards).

11. Avoid slang terms such as “wassup?” and texting abbreviations such as “u” instead of “you.”

12. Use standard fonts such as Arial, Calibri or Times new Roman and use a size 10 or 12 point font.

13. Avoid using the caps lock feature AS IT CAN BE INTERPRETTED AS YELLING.

14. Limit and possibly avoid the use of emoticons like :) or ☺.

15. Be cautious when using humor or sarcasm as tone is sometimes lost in an email or discussion post and your message might be taken seriously or sound offensive.

16. Be careful with personal information (both yours and other’s).

17. Do not send confidential information via e-mail.

**GRADING-Grade Determination**

Grades will be based upon performance on the following:

<table>
<thead>
<tr>
<th>Graded Element</th>
<th>Percentage</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam 1 – Chapters 1 to 5</td>
<td>12.5%</td>
<td>125</td>
</tr>
<tr>
<td>Exam 2 – Chapters 6 to 10</td>
<td>12.5%</td>
<td>125</td>
</tr>
<tr>
<td>Final Exam - Chapters 3,4,7,8,9,11,12, and 13</td>
<td>25%</td>
<td>250</td>
</tr>
<tr>
<td>Resume</td>
<td>2%</td>
<td>20</td>
</tr>
<tr>
<td>Before Class Quiz (13 * 17 points = 221 points)</td>
<td>22.1%</td>
<td>221</td>
</tr>
<tr>
<td>After Class Quiz (13 * 7 points = 89 points approximately)</td>
<td>8.9%</td>
<td>89</td>
</tr>
<tr>
<td>Online Assignments (40*2)</td>
<td>8%</td>
<td>80</td>
</tr>
<tr>
<td>Professional Development @ Guest Speaker (one attendance)</td>
<td>2%</td>
<td>20</td>
</tr>
<tr>
<td>Course Evaluation (spot evaluation)</td>
<td>2%</td>
<td>20</td>
</tr>
<tr>
<td>Attendance – Grade Based on Participation (Synchronous Zoom - Kahoot Learning Game) or</td>
<td>5%</td>
<td>50</td>
</tr>
</tbody>
</table>
(Discussion Questions)

| Total     | 100% | 1000 |

Grade Distribution (in percentage):
- A: > 89% (Outstanding, excellent work. The student performs well above the minimum criteria.)
- B: Greater than 79% less than equal 89% (Good, impressive work. The student performs above the minimum criteria.)
- C: Greater than 69% less than equal 79% (Solid, college-level work. The student meets the criteria of the assignment.)
- D: Greater than 59% less than equal 69% (Below average work. The student fails to meet the minimum criteria.)
- F: less than equal 59% (Sub-par work. The student fails to complete the assignment.)

COMMUNICATION WITHIN THE COURSE

How to reach the instructor?
The best way to reach me is via the e-mail messages sections in Canvas. If for some reason you believe canvas is not working or you have not received a response from me after the e-mail in canvas please do not hesitate to reach me via my UNT e-mail suman.niranjan@unt.edu.

How to get to know your classmates?
Please get to know your classmates by talking and interacting to them. There will be an introduction page located on canvas as well, please introduce yourself. Please make sure you meet and introduce yourself with other classmates prior and after class, especially during the first two weeks. On Canvas introduction forum please include the following things: your reason for taking this course, your major, where you are from, what’s your career goal etc. I hope to know each one of you!

How soon will you receive a response from the instructor or the student academic assistant to e-mails or to questions posed on the discussion board?
You can expect a response within one business day, in many cases sooner than 24 hours. For questions posted on active discussion forums, expect up to two business days for response.

What is the response time on graded homework’s, assignments, project deliverables and exams?
Usually all the feedback is available within two weeks, if there is a delay in grading the instructor will keep you posted.

What student support services and academic services are available to the students?
Links to Academic Support Services, such as Office of Disability Accommodation, Counseling and Testing Services, UNT Libraries, Online Tutoring, UNT Writing Lab and Math Tutor Lab can be located within Canvas on the "Academic Support" tab.
Other resources available to you are
1. UNT Portal
2. UNT Canvas Student Resources: Technical Support
3. **UNT Library Information for Off-Campus Users**
4. **UNT Computing and Information Technology Center**
5. **UNT Academic Resources for Students**
6. **Computer Labs: General Access Computer Lab Information**
7. **CoB Computer Labs**

**TECHNICAL REQUIREMENTS & SKILLS**

*Minimum Technology Requirements*

- Computer
- Reliable internet access
- Speakers
- Microphone
- Video camera
- Plug-ins
- Microsoft Office Suite
- [Canvas Technical Requirements](https://clear.unt.edu/supported-technologies/canvas/requirements)

*Computer Skills & Digital Literacy*

- Using Canvas
- Using email with attachments
- Downloading and installing software
- Using spreadsheet programs
- Using presentation and graphics programs

**CHALLENGE POLICY**

You have **seven days** to submit a written request for a regrade (known as a "challenge") after an exam or assignment has been returned to the class. To earn additional points, you must be able to convince me, in **writing**, that your answer is correct.

**EXAMINATION**

All the exams will be conducted ONLINE IN CANVAS USING RESPONDUS LOCKDOWN BROWSER WITH WEBCAM MONITORING, exams will run for a maximum of 90 min (Except final exam will run for a maximum of 120 min). There will be three exams during the semester, all exams are non-cumulative, however having knowledge of topics covered in class earlier will be helpful to master exam 3 (final exam) in the later part of the course. Exam 3 will be a non-cumulative final exam (select chapters from the book will be covered as part of the exam). The exams will be multiple-choice questions. Students are allowed a two-page notes (front and back of a single sheet of paper) for their use in the exam 1 and 2, whereas can use 4 pages (2 sheets front and back) of notes for exam 3. **Student notes cannot contain example problems and solutions to problems.** Exams will test students on both concepts and problem-solving ability that
were learnt during the in-class exercises as well as via case-studies that were provided as assignments.

CHAPTER QUIZZES AND ONLINE ASSIGNMENTS

Every week students will have to complete the before-class chapter quiz on Canvas. Multiple choice quiz questions will be posted on Canvas, based on each chapter. These will be due the week after the completion of a chapter. These are important questions and will allow you a glimpse of how question on your exam might occur. *These chapter quizzes are timed and will only be allowed to be taken once, so please read the chapter and lecture notes prior to attempting the chapter quizzes. Please note that you will need to set aside 60 min time to complete the chapter quiz, you cannot save incomplete quiz and return back to complete it.* Students will also need to complete after-class chapter quiz, but these are due prior to each exam. For instance, chapters 1 to 5 after-class chapter quiz will be due right before exam 1, chapters 6 to 10 after-class chapter quiz will be due right before exam 2.

Online assignment you will have essay-type questions, case-based assignments, outside readings that include news/journal articles or white papers etc. The online assignments will be submitted via Canvas during the due dates assigned in timeline table towards the end of the syllabus. *Two online assignments will be required to completed and submitted on canvas.*

ATTENDANCE/PARTICIPATION (Knowledge Quiz & Discussion)

Attendance is a participation grade. You are highly encouraged to attend the synchronous zoom sessions conducted twice a week, which is one way to get your attendance. There will be a pop-up quiz also known as knowledge quiz during the synchronous zoom sessions. The grade of these quizzes is purely participatory and to stimulate your attention to the sessions, they will not be graded on the correctness. You can expect anywhere from 2 to 4 multiple choice questions during the synchronous zoom sessions conducted twice a week. If you have attempted at least two-thirds of the questions (3 out of 4) you will receive attendance points (50 points for entire term).

However, I understand that attendance to zoom session may not be possible for all, due to time conflicts or work etc. An alternate attendance discussion session has been created for those students who do not attend synchronous zoom session. Each synchronous zoom session will have an associated discussion session, which will be made available right after each zoom synchronous session, and students who were unable to participate in a particular synchronous zoom session have about a week to respond to the respective discussion that relates to the missed zoom session. Please note that discussion response is graded based on effort and not based on correctness. Total points for the discussion will be the same as max attendance points (50 points).

SYLLABUS CHANGE POLICY

The syllabus is currently tentative and any change in syllabus and/or grading policy will be communicated to students at least 7 days in advance via canvas. The instructor reserves the right to change the syllabus and grading policy, however this may be exercised only under unusual circumstances.
IN CLASS GROUP SESSIONS-Break out Zoom sessions

It is primarily used for helping you understand a concept. Some exercise problems will be solved together, we will use break out groups in zoom, where you will work together as a group and try to answer a question or solve a problem. This is purely used to help to enhance your knowledge of subject and has no bearing on grade. We will have Break out Zoom sessions selectively, not every meeting will have these break-out sessions. The session will last for 10 min and then I will discuss the solution or deliberate on the topic.

RESUME

Time to start thinking about graduation! Got your resume ready? You should! In order to assist you in preparing for your (eventual) job search, the logistics faculty would like to ensure that your resume is ready. Your assignment is to create and submit a resume. You will also have an opportunity to make it available to prospective employers. Important things to note are as follows:

i. **Required for credit**: Submit your resume no later than the deadline mentioned in the timeline table towards the end of the syllabus via Resume Assignment in Canvas. Late submissions will result in zero points.

ii. A Student User Guide with instructions on how to submit your resumé (including naming and formatting guidelines) is available on our course website in Canvas.

iii. If you join the course after the deadline, you will have 48 hours to make-up this exercise from the time you add the course. Let the instructor know on the day you join the course.

iv. **Optional**: To be visible to employers you must submit your resume via Eagle Careers powered by Handshake. If you don’t already have one, you will need to create a profile. A couple tips when uploading to Handshake:
   a. If you are looking for job/internship, under “Personal Goals”, select “I want a job” or “I want an internship”.
   b. If you want recruiters to have visibility to your resumes, under “Other” dropdown, select “Has Public Resume”.

PROFESSIONAL DEVELOPMENT

UNT - G. Brint Ryan College of Business and UNT Professional Program in Logistics provides several opportunities for professional development throughout the course of the semester. Attending these events are for **CREDIT. YOU NEED TO ATTEND ONE UNIQUE EVENT**. Details are available at:

- Executive Lecture Series
- Onboarding Program

RSVP is mandatory to obtain credit for these events. You will need to take your student ID with you to swipe in at the beginning and swipe out at the end of the event to obtain credit. If you do not RSVP or forget to take your student ID with you, you will NOT get points for attending the event. Additional events may be added throughout the semester.
If you cannot attend even one of these events due to work or class schedule conflicts, contact your instructor about attending alternative events, which is subject to approval prior to attending the event. Substitute activities include attending meetings of professional organizations, attending presentations by industry leaders, and participating in other industry/profession focused learning events. For example, attendance at LogSA or ISM meetings with a senior guest speaker, attendance at the local CSCMP Roundtable meetings, etc. may be approved by the instructor. If you have other activities that you believe qualify for professional development credit, please seek approval from the instructor before attending the event or meeting. Note that you will need to attend unique events for each logistics class that you are enrolled in. Note that you will need to attend unique events for each logistics class that you are enrolled in.

If you have any questions about the speaker series or a particular speaker event, please contact, Ms. Chris Peavy, Associate Director, Center for Logistics & Supply Chain Management; 940.369.8442

All sessions will be held in BLB 080 on Fridays from 12:00 noon to 1:00 p.m. The dates will be posted to canvas. Please be sure to register.

Links to alternative events:
Supply Chain Brain: https://www.supplychainbrain.com/events/category/1130-webinar
Gartner: https://www.gartner.com/en/supply-chain/events/webinars
APICS: https://www.apics.org/credentials-education/events/webinars/archive
CSCMP: https://www.supplychainquarterly.com/webcasts/

COMPUTER APPLICATIONS

Students will need access to MS-Office. The class will extensively use PowerPoint, Excel and Word. As part of the course, students will need an internet connected computer to watch recorded lectures as well as access information from Canvas. Students will be required to use Adobe Acrobat Reader to view course materials.

UNT COLLEGE OF BUSINESS STUDENT ETHICS STATEMENT

As a student of the UNT College of Business, I will abide by all applicable policies of the University of North Texas, including the Student Standards of Academic Integrity, the Code of Student Conduct and Discipline and the Computer Use Policy. I understand that I am responsible reviewing the policies as provided by link below before participating in this course. I understand that I may be sanctioned for violations of any of these policies in accordance with procedures as defined in each policy.

I will not engage in any acts of academic dishonesty as defined in the Student Standards of Academic Integrity, including but not limited to using another’s thoughts or words without proper attribution (plagiarism) or using works in violation of copyright laws. I agree that all assignments I submit to the instructor and all tests I take shall be performed solely by me, except
where my instructor requires participation in a group project in which case, I will abide by the specific directives of the instructor regarding group participation.

While engaged in on-line coursework, I will respect the privacy of other students taking online courses and the integrity of the computer systems and other users’ data. I will comply with the copyright protection of licensed computer software. I will not intentionally obstruct, disrupt, or interfere with the teaching and learning that occurs on the website dedicated to this course through computer “hacking” or in any other manner.

I will not use the university information technology system in any manner that violates the UNT nondiscrimination and anti-sexual harassment policies. Further, I will not use the university information technology system to engage in verbal abuse, make threats, intimidate, harass, coerce, stalk or in any other manner which threatens or endangers the health, safety or welfare of any person. Speech protected by the First Amendment of the U.S. Constitution is not a violation of this provision, though fighting words and statements that reasonably threaten or endanger the health and safety of any person are not protected speech.

Student Standards of Academic Integrity
Code of Student Conduct and Discipline
Computer Use Policy

SUCCESS IN AN ONLINE COURSE

While the online classroom shares many similarities with the face-to-face classroom, success in online education requires certain skills and expectations that students may not be aware of. Consider providing tips for success based on your own online teaching and learning experiences. You can also include a link to or adapt tips from this webpage for students, “How to Succeed as an Online Student” (https://clear.unt.edu/teaching-resources/online-teaching/succeed-online).

GETTING HELP
Technical Assistance
Part of working in the online environment involves dealing with the inconveniences and frustration that can arise when technology breaks down or does not perform as expected. Here at UNT we have a Student Help Desk that you can contact for help with Canvas or other technology issues.

UIT Help Desk: http://www.unt.edu/helpdesk/index.htm
Email: helpdesk@unt.edu
Phone: 940-565-2324
In Person: Sage Hall, Room 130
Walk-In Availability: 8am-9pm
Telephone Availability:
- Sunday: noon-midnight
- Monday-Thursday: 8am-midnight
- Friday: 8am-8pm
- Saturday: 9am-5pm

**Laptop Checkout:** 8am-7pm

For additional support, visit [Canvas Technical Help](https://community.canvaslms.com/docs/DOC-10554-4212710328)

**Student Support Services**
UNT provides mental health resources to students to help ensure there are numerous outlets to turn to that wholeheartedly care for and are there for students in need, regardless of the nature of an issue or its severity. Listed below are several resources on campus that can support your academic success and mental well-being:

- [Student Health and Wellness Center](https://studentaffairs.unt.edu/student-health-and-wellness-center)
- [Counseling and Testing Services](https://studentaffairs.unt.edu/counseling-and-testing-services)
- [UNT Care Team](https://studentaffairs.unt.edu/care)
- [UNT Psychiatric Services](https://studentaffairs.unt.edu/student-health-and-wellness-center/services/psychiatry)
- [Individual Counseling](https://studentaffairs.unt.edu/counseling-and-testing-services/services/individual-counseling)

**Other student support services offered by UNT include**

- [Registrar](https://registrar.unt.edu/registration)
- [Financial Aid](https://financialaid.unt.edu/)
- [Student Legal Services](https://studentaffairs.unt.edu/student-legal-services)
- [Career Center](https://studentaffairs.unt.edu/career-center)
- [Multicultural Center](https://edo.unt.edu/multicultural-center)
- [Counseling and Testing Services](https://studentaffairs.unt.edu/counseling-and-testing-services)
- [Pride Alliance](https://edo.unt.edu/pridealliance)
- [UNT Food Pantry](https://deanofstudents.unt.edu/resources/food-pantry)

**Academic Support Services**

- [Academic Resource Center](https://clear.unt.edu/canvas/student-resources)
- [Academic Success Center](https://success.unt.edu/asc)
- [UNT Libraries](https://library.unt.edu/)
- [Writing Lab](http://writingcenter.unt.edu/)
- [MathLab](https://math.unt.edu/mathlab)

**AMERICANS WITH DISABILITIES ACT**
The College of Business Administration complies with the Americans with Disabilities Act in making reasonable accommodations for qualified students with a disability. If you have an
established disability as defined in the Act and would like to request accommodation, please see me as soon as possible. I can be contacted at the location and phone number shown in this syllabus. Please note: University policy requires that students notify their instructor within the first week of class than an accommodation will be needed. Please do not hesitate to contact me now or in the future if you have any questions or if I can be of assistance.

Please note if you are an International student with disability, reasonable accommodations will be made available for qualifying student on par with what’s stated above.

**STUDENT PERCEPTIONS OF TEACHING**

Student Perceptions of Teaching (SPOT) is the student evaluation system for UNT and is a requirement for all organized classes at UNT. I am always trying to learn from my mistakes, in a service industry you only learn via feedback. Your feedback is extremely valuable to me, I hope you will provide constructive feedback that will help me as an instructor to do better the next time I teach the same course.

Student feedback is important and an essential part of participation in this course. The survey will be made available during weeks 12, 13, 14 and 15 of the 15-week semester to provide students with an opportunity to evaluate how this course is taught. Students will receive an email from "UNT SPOT Course Evaluations via IASystem Notification" (no-reply@iasystem.org) with the survey link. Students should look for the email in their UNT email inbox. Simply click on the link and complete the survey. Once students complete the survey they will receive a confirmation email that the survey has been submitted. For additional information, please visit the [SPOT website](http://spot.unt.edu/) or email spot@unt.edu.

I am less concerned about the impact my assessment scores mean to my performance evaluation for the university, but about what they mean to giving the student a quality product. While you are welcome to visit with me and provide personal, verbal feedback, UNT utilizes the Student Perceptions of Teaching (SPOT) system. To promote participation, there is a point value in the grading for completing the SPOT evaluation. Because I cannot know who completed the evaluations, I cannot know who to award the actual points to individually. Thus, while you will get an individual score for this assignment, it is a group effort that will determine your score. **You do not need to submit an artifact to this assignment in CANVAS, only complete the SPOT evaluation using the link provided by UNT.** Here is how you can earn the points:

- If less than 30% of the class completes the SPOT evaluation, everyone in the class will get 0 points.
- If 30-34% of the class completes the SPOT evaluation, everyone in the class will get 5 points.
- If 45-49% of the class completes the SPOT evaluation, everyone in the class will get 8 points.
- If 50-59% of the class completes the SPOT evaluation, everyone in the class will get 12 points.
- If 60-69% of the class completes the SPOT evaluation, everyone in the class will get 15 points.
- If greater than 70% of the class completes the SPOT evaluation, everyone in the class will get 20 points.
EMERGENCY NOTIFICATION & PROCEDURES

UNT uses a system called Eagle Alert to quickly notify students with critical information in the event of an emergency (i.e., severe weather, campus closing, and health and public safety emergencies like chemical spills, fires, or violence). In the event of a university closure, please refer to Blackboard for contingency plans for covering course materials.

RETENTION OF STUDENT RECORDS

Student records pertaining to this course are maintained in a secure location by the instructor of record. All records such as exams, answer sheets (with keys), and written papers submitted during the duration of the course are kept for at least one calendar year after course completion. Course work completed via the canvas online system, including grading information and comments, is also stored in a safe electronic environment for one year. Students have the right to view their individual record; however, information about student’s records will not be divulged to other individuals without proper written consent. Students are encouraged to review the Public Information Policy and the Family Educational Rights and Privacy Act (FERPA) laws and the University’s policy. See UNT Policy 10.10, Records Management and Retention for additional information.

ACCEPTABLE STUDENT BEHAVIOR

Student behavior that interferes with an instructor’s ability to conduct a class or other students' opportunity to learn is unacceptable and disruptive and will not be tolerated in any instructional forum at UNT. Students engaging in unacceptable behavior will be directed to leave the classroom and the instructor may refer the student to the Dean of Students to consider whether the student's conduct violated the Code of Student Conduct. The University's expectations for student conduct apply to all instructional forums, including University and electronic classroom, labs, discussion groups, field trips, etc. Visit UNT’s Code of Student Conduct (https://deanofstudents.unt.edu/conduct) to learn more.

ACCESS TO INFORMATION - EAGLE CONNECT

Students’ access point for business and academic services at UNT is located at: my.unt.edu. All official communication from the University will be delivered to a student’s Eagle Connect account. For more information, please visit the website that explains Eagle Connect and how to forward e-mail Eagle Connect (https://it.unt.edu/eagleconnect).

SEXUAL ASSAULT PREVENTION

UNT is committed to providing a safe learning environment free of all forms of sexual misconduct, including sexual harassment sexual assault, domestic violence, dating violence, and stalking. Federal laws (Title IX and the Violence Against Women Act) and UNT policies prohibit discrimination on the basis of sex, and therefore prohibit sexual misconduct. If you or someone
you know is experiencing sexual harassment, relationship violence, stalking, and/or sexual assault, there are campus resources available to provide support and assistance. UNT’s Survivor Advocates can assist a student who has been impacted by violence by filing protective orders, completing crime victim’s compensation applications, contacting professors for absences related to an assault, working with housing to facilitate a room change where appropriate, and connecting students to other resources available both on and off campus. The Survivor Advocates can be reached at SurvivorAdvocate@unt.edu or by calling the Dean of Students Office at 940-565-2648. Additionally, alleged sexual misconduct can be non-confidentially reported to the Title IX Coordinator at oeo@unt.edu or at (940) 565 2759.

IMPORTANT NOTICE FOR F-1 STUDENTS TAKING DISTANCE EDUCATION COURSES

Federal Regulation
To read detailed Immigration and Customs Enforcement regulations for F-1 students taking online courses, please go to the Electronic Code of Federal Regulations website (http://www.ecfr.gov/). The specific portion concerning distance education courses is located at Title 8 CFR 214.2 Paragraph (f)(6)(i)(G).
The paragraph reads:
(G) For F-1 students enrolled in classes for credit or classroom hours, no more than the equivalent of one class or three credits per session, term, semester, trimester, or quarter may be counted toward the full course of study requirement if the class is taken on-line or through distance education and does not require the student's physical attendance for classes, examination or other purposes integral to completion of the class. An on-line or distance education course is a course that is offered principally through the use of television, audio, or computer transmission including open broadcast, closed circuit, cable, microwave, or satellite, audio conferencing, or computer conferencing. If the F-1 student's course of study is in a language study program, no on-line or distance education classes may be considered to count toward a student's full course of study requirement.

University of North Texas Compliance
To comply with immigration regulations, an F-1 visa holder within the United States may need to engage in an on-campus experiential component for this course. This component (which must be approved in advance by the instructor) can include activities such as taking an on-campus exam, participating in an on-campus lecture or lab activity, or other on-campus experience integral to the completion of this course.

If such an on-campus activity is required, it is the student’s responsibility to do the following:

(1) Submit a written request to the instructor for an on-campus experiential component within one week of the start of the course.
(2) Ensure that the activity on campus takes place and the instructor documents it in writing with a notice sent to the International Student and Scholar Services Office. ISSS has a form available that you may use for this purpose.

Because the decision may have serious immigration consequences, if an F-1 student is unsure about his or her need to participate in an on-campus experiential component for this course, s/he should contact the UNT International Student and Scholar Services Office (telephone 940-565-2195 or email internationaladvising@unt.edu) to get clarification before the one-week deadline.
STUDENT VERIFICATION

UNT takes measures to protect the integrity of educational credentials awarded to students enrolled in distance education courses by verifying student identity, protecting student privacy, and notifying students of any special meeting times/locations or additional charges associated with student identity verification in distance education courses. See UNT Policy 07-002 Student Identity Verification, Privacy, and Notification and Distance Education Courses (https://policy.unt.edu/policy/07-002).

USE OF STUDENT WORK
A student owns the copyright for all work (e.g. software, photographs, reports, presentations, and email postings) he or she creates within a class and the University is not entitled to use any student work without the student’s permission unless all of the following criteria are met:

- The work is used only once.
- The work is not used in its entirety.
- Use of the work does not affect any potential profits from the work.
- The student is not identified.
- The work is identified as student work.

If the use of the work does not meet all of the above criteria, then the University office or department using the work must obtain the student’s written permission.

Download the UNT System Permission, Waiver and Release Form

COVID-19 IMPACT ON ATTENDANCE
While attendance is expected as outlined in the syllabus, it is important for all of us to be mindful of the health and safety of everyone in our community, especially given concerns about COVID-19. Please contact me if you are unable to attend class because you are ill, or unable to attend class due to COVID-19 including symptoms, potential exposure, pending or positive test results, or if you have been given specific instructions to isolate or quarantine from a health care provider or a local authority. It is important that you communicate with me prior to being absent so I may make a decision about accommodating your request to be excused from class.

If you are experiencing any symptoms of COVID-19 please seek medical attention from the Student Health and Wellness Center (940-565-2333 or askSHWC@unt.edu) or your health care provider PRIOR to coming to campus. UNT also requires you to contact the UNT COVID Hotline at 844-366-5892 or COVID@unt.edu for guidance on actions to take due to symptoms, pending or positive test results, or potential exposure. While attendance is an important part of succeeding in this class, your own health, and those of others in the community, is more important.

FACE COVERINGS – These are general guidelines not specific to our course
1. Face coverings are required in all UNT facilities. This course has been approved for an exception to the face covering requirement to facilitate student learning. Portions of the class
to be delivered without face coverings. Times when face coverings can be removed will be indicated during each class period. If you are unable to wear a face covering or do not feel you can safely attend class without your face covering due to a disability, please contact the Office of Disability Access to request an accommodation. UNT face covering requirements are subject to change due to community health guidelines. Any changes will be communicated by your instructor.

2. Face coverings are required in all UNT facilities. Students are expected to wear face coverings during this class. If you are unable to wear a face covering due to a disability, please contact the Office of Disability Access to request an accommodation. UNT face covering requirements are subject to change due to community health guidelines. Any changes will be communicated via the instructor.
PROPOSED CLASS SCHEDULE (We will try to stay as close as possible to this proposed schedule, however if any changes take place, I will notify all students, this might include field trip opportunities, bringing in industry experts for guest lectures etc.)

<table>
<thead>
<tr>
<th>Week</th>
<th>Date</th>
<th>Day</th>
<th>Topic</th>
<th>Chapter Number</th>
<th>Assignments Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>24-Aug</td>
<td>Mon</td>
<td>Syllabus and Policy</td>
<td></td>
<td>BC = Before-Class&lt;br&gt;AC = After-Class</td>
</tr>
<tr>
<td>1</td>
<td>24-Aug</td>
<td>M</td>
<td>Supply Chain Management</td>
<td>1</td>
<td>Quiz 1 BC is Due end of Week 1 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>26-Aug</td>
<td>W</td>
<td>Supply Chain Management</td>
<td>1</td>
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<tr>
<td>2</td>
<td>31-Aug</td>
<td>M</td>
<td>Global Dimensions of Supply Chains</td>
<td>2</td>
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<tr>
<td></td>
<td>2-Sep</td>
<td>W</td>
<td>Global Dimensions of Supply Chains</td>
<td>2</td>
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<tr>
<td>3</td>
<td>7-Sep</td>
<td>M</td>
<td>Role of Logistics in Supply Chains</td>
<td>3</td>
<td>Quiz 3 BC is Due end of Week 3 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>9-Sep</td>
<td>W</td>
<td>Role of Logistics in Supply Chains</td>
<td>3</td>
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<tr>
<td>4</td>
<td>14-Sep</td>
<td>M</td>
<td>Distribution and Omni-Channel Network Design</td>
<td>4</td>
<td>Quiz 4 BC is Due end of Week 4 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>16-Sep</td>
<td>W</td>
<td>Distribution and Omni-Channel Network Design</td>
<td>4</td>
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<tr>
<td>5</td>
<td>21-Sep</td>
<td>M</td>
<td>Sourcing Materials and Services</td>
<td>5</td>
<td>Quiz 5 BC is Due end of Week 5 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>23-Sep</td>
<td>W</td>
<td>Exam 1 Review</td>
<td>1 to 5</td>
<td>Quiz 1 AC to Quiz 5 AC Due</td>
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<tr>
<td>6</td>
<td>27 to 29</td>
<td>S,M,T</td>
<td>Exam 1-Anytime 27th to 29th Sep</td>
<td>Chap 1 to 5</td>
<td>Online Assignment 1 is Due end of Week 6 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>Sep</td>
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<tr>
<td></td>
<td>30-Sep</td>
<td>W</td>
<td>Producing Goods and Services</td>
<td>6</td>
<td>Quiz 6 BC is Due end of Week 7 (Sunday) Midnight</td>
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<tr>
<td>7</td>
<td>5-Oct</td>
<td>M</td>
<td>Producing Goods and Services</td>
<td>6</td>
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<tr>
<td></td>
<td>7-Oct</td>
<td>W</td>
<td>Producing Goods and Services</td>
<td>6</td>
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<tr>
<td>8</td>
<td>12-Oct</td>
<td>M</td>
<td>Demand Management</td>
<td>7</td>
<td>Quiz 7 BC is Due end of Week 8 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>14-Oct</td>
<td>W</td>
<td>Demand Management</td>
<td>7</td>
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<tr>
<td>9</td>
<td>19-Oct</td>
<td>M</td>
<td>Order Management and Customer Service</td>
<td>8</td>
<td>Quiz 8 BC is Due end of Week 9 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>21-Oct</td>
<td>W</td>
<td>Order Management and Customer Service</td>
<td>8</td>
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<tr>
<td>Week</td>
<td>Date</td>
<td>Day</td>
<td>Topic</td>
<td>Chapter Number</td>
<td>Assignments Due</td>
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<td>10</td>
<td>26-Oct  M</td>
<td>Order Management and Customer Service</td>
<td>8</td>
<td>Quiz 9 BC is Due end of Week 10 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>28-Oct  W</td>
<td>Managing Inventory in the Supply Chain</td>
<td>9</td>
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<tr>
<td>11</td>
<td>2-Nov    M</td>
<td>Managing Inventory in the Supply Chain</td>
<td>9</td>
<td>Quiz 10 BC is Due end of Week 11 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>4-Nov    W</td>
<td>Managing Inventory in the Supply Chain/Distribution—Managing Fulfillment Operations</td>
<td>9 and 10</td>
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<tr>
<td>12</td>
<td>9-Nov    M</td>
<td>Distribution—Managing Fulfillment Operations</td>
<td>10</td>
<td>Quiz 6 AC to Quiz 10 AC Due end of Week 12 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>11-Nov   W</td>
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<td></td>
<td>Online Assignment 2 &amp;&amp; Quiz 11 BC is Due end of Week 13 (Sunday) Midnight</td>
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<tr>
<td>13</td>
<td>15 to 17 Nov</td>
<td>Exam 2-Anytime 15th to 17th Nov</td>
<td>6 to 10</td>
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<td></td>
<td>18-Nov   W</td>
<td>Transportation—Managing the Flow of the Supply Chain</td>
<td>11</td>
<td>Quiz 12 BC is Due end of Week 14 (Sunday) Midnight</td>
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<tr>
<td>14</td>
<td>23-Nov   M</td>
<td>Transportation—Managing the Flow of the Supply Chain</td>
<td>11</td>
<td>Quiz 13 BC is Due end of Week 15 (Sunday) Midnight &amp; Quiz 11 AC to Quiz 13 AC Due end of Week 15 (Sunday) Midnight</td>
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<tr>
<td></td>
<td>25-Nov   W</td>
<td>Aligning Supply Chains</td>
<td>12</td>
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<tr>
<td>15</td>
<td>30-Nov   M</td>
<td>Supply Chain Performance Measurement and Financial Analysis</td>
<td>13</td>
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<tr>
<td></td>
<td>2-Dec    W</td>
<td>Supply Chain Performance Measurement and Financial Analysis</td>
<td>13</td>
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<tr>
<td>16</td>
<td>Dec 9th to Dec 11th</td>
<td>Final Exam - Chapters 3,4,7,8,11, and 12</td>
<td></td>
<td>Anytime Dec 9th to Dec 11th</td>
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</tbody>
</table>
It was a rookie error. After 10 years I should have known better, but I went to my office the day after final grades were posted. There was a tentative knock on the door. "Professor Wiesenfeld? I took your Physics 2121 class? I flunked it? I wonder if there's anything I can do to improve my grade?" I thought: "Why are you asking me? Isn't it too late to worry about it? Do you dislike making declarative statements?"

After the student gave his tale of woe and left, the phone rang. "I got a D in your class. Is there any way you can change it to 'Incomplete'?" Then the e-mail assault began: "I'm shy about coming in to talk to you, but I'm not shy about asking for a better grade. Anyway, it's worth a try." The next day I had three phone messages from students asking me to call them. I didn't.

Time was, when you received a grade, that was it. You might groan and moan, but you accepted it as the outcome of your efforts or lack thereof (and, yes, sometimes a tough grader). In the last few years, however, some students have developed a disgruntled consumer approach. If they don't like their grade, they go to the "return" counter to trade it in for something better.

What alarms me is their indifference toward grades as an indication of personal effort and performance. Many, when pressed about why they think they deserve a better grade, admit they don't deserve one but would like one anyway. Having been raised on gold stars for effort and smiley faces for self-esteem, they've learned that they can get by without hard work and real talent if they can talk the professor into giving them a break. This attitude is beyond cynicism. There's a weird innocence to the assumption that one expects (even deserves) a better grade simply by begging for it. With that outlook, I guess I shouldn't be as flabbergasted as I was that 12 students asked me to change their grades after final grades were posted.

That's 10 percent of my class who let three months of midterms, quizzes and lab reports slide until long past remedy. My graduate student calls it hyperrational thinking: if effort and intelligence don't matter, why should deadlines? What matters is getting a better grade through an unearned bonus, the academic equivalent of a freebie T shirt or toaster giveaway. Rewards are disconnected from the quality of one's work. An act and its consequences are unrelated, random events.

Their arguments for wheeling better grades often ignore academic performance. Perhaps they feel it's not relevant. "If my grade isn't raised to a D I'll lose my scholarship." "If you don't give me a C, I'll flunk out." One sincerely overwrought student pleaded, "If I don't pass, my life is over." This is tough stuff to deal with. Apparently, I'm responsible for someone's losing a scholarship, flunking out or deciding whether life has meaning. Perhaps these students see me as a commodities broker with something they want -- a grade. Though intrinsically worthless, grades, if properly manipulated, can be traded for what has value: a degree, which means a job, which means money. The one thing college actually offers -- a chance to learn -- is considered irrelevant, even less than worthless, because of the long hours and hard work required.

In a society saturated with surface values, love of knowledge for its own sake does sound eccentric. The benefits of fame and wealth are more obvious. So is it right to blame students for reflecting the superficial values saturating our society?

Yes, of course it's right. These guys had better take themselves seriously now, because our country will be forced to take them seriously later, when the stakes are much higher. They must recognize that their attitude is not only self-destructive but socially destructive. The erosion of quality control--giving appropriate grades for actual accomplishments--is a major concern in my department. One colleague noted that a physics major could obtain a degree without ever answering a written exam question completely. How? By pulling in enough partial credit and extra credit. And by getting breaks on grades.

But what happens once she or he graduates and gets a job? That's when the misfortunes of eroding academic standards multiply. We lament that schoolchildren get "kicked upstairs" until they graduate from high school despite being illiterate and mathematically inept, but we seem unconcerned with college graduates whose less blatant deficiencies are far more harmful if their accreditation exceeds their qualifications.

Most of my students are science and engineering majors. If they're good at getting partial credit but not at getting the answer right, then the new bridge breaks or the new drug doesn't work. One finds examples here in Atlanta. Last year a light tower in the Olympic Stadium collapsed, killing a worker. It collapsed because an engineer miscalculated how much weight it could hold. A new 12-story dormitory could develop dangerous cracks due to a foundation that's uneven by more than six inches. The error resulted from incorrect data being fed into a computer. I drive past that dorm daily on my way to work, wondering if a foundation crushed under kilotons of weight is repairable or if this structure will have to be demolished. Two 10,000-pound steel beams at the new natatorium collapsed in March, crashing into the student athletic complex. (Should we give partial credit since no one was hurt?) Those are real-world consequences of errors and lack of expertise.

But the lesson is lost on the grade-grousing 10 percent. Say that you won't (not can't but won't) change the grade they deserve to what they want, and they're frequently bewildered or angry. They don't think it's fair that they're judged according to their performance, not their desires or "potential." They don't think it's fair that they should jeopardize their scholarships or be in danger of flunking out simply because they could not or did not do their work. But it's more than fair; it's necessary to help preserve a minimum standard of quality that our society needs to maintain safety and integrity. I don't know if the 13th-hour students will learn that lesson, but I've learned mine. From now on, after final grades are posted, I'll lie low until the next quarter starts.